



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 8/28/2023

Date Received by DCCECE:8/29/2023

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: The Centers is reporting an incident that occurred on 8/28/2023. On the morning of 8/28/2023, student [REDACTED] reported to the nurses' station for medications. During that time, [REDACTED] told the nurse on duty that staff member [REDACTED] had choked [REDACTED]. No injuries were noted by the nurse. A follow-up nursing assessment was completed at approximately 1300; no injuries were noted, and no complaints of pain were verbalized. This incident was reported to the Arkansas [REDACTED] Hotline and the reported allegation was accepted (Referral # [REDACTED] [REDACTED] is a private placement at The Centers. ICA # [REDACTED] was terminated on 8/28/23.

Interim Action Narrative: Resident was assessed by nursing.

Maltreatment Narrative: [REDACTED] told the nurse on duty that staff member ([REDACTED]) choked her.

Licensing Narrative: Licensing Specialist informed of complaint. Licensing Specialist and Investigator Moore interviewed resident and some staff members. 8/30/2023, Licensing Specialist reviewed complaint for licensing concerns. Licensing Specialist will schedule a day and time to review camera footage. Licensing Specialist will request documentation of staff member's termination. 9/28/2023, Licensing Specialist followed-up with Investigator

Moore on status of referral. Investigator Moore informed Licensing Specialist that referral was found unsubstantiated.



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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Barbara McCrory

Record Visit Date: 8/29/2023

Home Visit Date: 8/29/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 3:15 pm to 5:15 pm

Census: 41

Licensing received a complaint on 8/29/2023 for ELS Case #015751.

Licensing Specialist informed that camera footage would be saved to a flash drive to review. Licensing Specialist will schedule a day and time to review camera footage.

Licensing Specialist sat in on the interview of resident and a few staff members with Investigator Moore.

Resident [REDACTED] disclosed that she had been in altercations with her peers and staff members. Resident did not disclose the staff member that allegedly choked her.

Staff members were asked about their work experience with staff member [REDACTED].

· Staff member [REDACTED] (QBHP) described staff member [REDACTED] being too direct with the residents, verbally aggressive, and curses at the residents. [REDACTED] heard resident [REDACTED] telling her family how staff member [REDACTED] had been mean towards her last week during a phone call.

· Staff member [REDACTED] (QBHP) reported her work experience with staff member [REDACTED] was good. She stated that she felt bad for her at times because staff member [REDACTED] appeared overwhelmed. [REDACTED] reported that the residents called staff member [REDACTED] [REDACTED] stated that staff member [REDACTED] compromises with the residents.

· Staff member [REDACTED] (Shift Supervisor) described staff member [REDACTED] as a good worker and that he never observed her interact out of character. [REDACTED] was not aware of any complaints or write-ups.

· Staff member [REDACTED] (QBHP) reported that staff member [REDACTED] helped in the morning with the residents, provided residents with snacks, and played cards with the residents. She reported no complaints from staff or residents.

Licensing Specialist is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 9/22/2023



Provider Signature :

Date: 9/22/2023



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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Barbara McCrory

Record Visit Date: 9/1/2023

Home Visit Date: 9/1/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulation Number: 1. 109. 1 .g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Findings Description: Staff member was observed showing aggression toward residents.

Action Due Date: 8/28/2023

Action Due Description: Staff member was terminated after camera review.

Comply Date:

Sub Regulation Description:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 10:30 am to 12:00 pm

Census: 29

Licensing received a complaint on 8/29/2023 for ELS Case #015751.

Licensing Specialist reviewed camera footage for reported complaint on 9/1/2023 for ELS Case #015751. The alleged incident took place at EMCC in the New Dorm.

Licensing Specialist observed a staff member () sitting a desk and resident coming out of her bedroom, ratio 1:1. Staff was observed opening a bathroom for resident to complete her morning hygiene. Staff then returned to the staff desk and was observed on her cell phone and then a laptop. Licensing Specialist observe the staff member on the walkie.

Licensing Specialist observed the staff member walking into each bedroom to wake the residents for hygiene and breakfast. Resident was still in the bathroom. Licensing Specialist observed staff member enter the bedroom by the staff's desk pull the covers off a resident several times.

Resident was observed opening and closing the bathroom door several times poking her head in and out of the bathroom. When staff member or peers walked toward the door, resident was observed closing the door. Staff member was observed pushing a resident out of a bedroom into the common area. It appeared that the staff member and resident were having a disagreement, ratio 1:2. Resident was still in the bathroom during this time.

When resident came out of the bathroom, Licensing Specialist observed other residents completing hygiene. Resident was observed walking around the dorm walking back and forth from her bedroom to the common area. When the residents were lining up for breakfast, Licensing Specialist observed staff member pull resident out of her bedroom into the common area to the beginning of the line.

Licensing Specialist did not observe staff member () resident () during the camera footage review. Licensing Specialist informed by Ms. McCrory that staff member () was terminated immediately after their camera review.

Facility will be cited for R109.1.g; due to staff member () showing aggression toward the residents.

Licensing Specialist is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 9/22/2023



Provider Signature :

Date: 9/22/2023





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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Paul Hofstad

Record Visit Date: 9/28/2023

Home Visit Date: 9/28/2023

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit completed on 9/28/2023.

Licensing Specialist received a complaint on 8/28/2023 for ELS Case #015751.

This complaint has been **UNFOUNDED** by Licensing.

Provider Comments:

CCL Staff Signature :

Date: 9/28/2023

A handwritten signature in black ink, appearing to be a stylized name, located below the CCL Staff Signature label.

Provider Signature :

Date: 9/28/2023

A handwritten signature in black ink that reads "John Hogue" in a cursive script, located below the Provider Signature label.