



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 9/4/2023

Date Received by DCCECE: 9/5/2023

Facility Name: Dacus RTC

Facility Number: 108

Incident Type: Licensing

Report Description: Client: [REDACTED] D.O.B- [REDACTED] Insurance: Caresource Foster care: Sebastian County DCFS-caseworker Melissa Kaupp Staff: [REDACTED] Staff witness: Yasmine Prater Nurse: Laura Carter Date of Incident: 9/4/2023 Client ([REDACTED]) was leaned against a chair in the dayroom screaming. Staff ([REDACTED]) placed client ([REDACTED]) in a CCP. Staff (Yasmine) notified the nurse. The client ([REDACTED]) was released from hold and immediately tried to attack staff ([REDACTED]). Staff ([REDACTED]) placed client ([REDACTED]) back in a CCP. After 3 mins of being in the hold, nurse (Laura) instructed staff ([REDACTED]) to release the hold. Staff ([REDACTED]) pushed client ([REDACTED]) back and client ([REDACTED]) fell to the floor. Nurse (Laura) instructed staff ([REDACTED]) to leave the room. No injuries noted to client ([REDACTED]), denies pain. Child abuse hotline referral not accepted: Reference number [REDACTED].

Interim Action Narrative: Resident was placed in a restraint. Nurse assessed resident. Staff member suspended on 9/5/2023.

Maltreatment Narrative:

Licensing Narrative: 9/5/2023- Licensing Specialist visited the facility to review camera footage of the incident. Licensing Specialist informed staff member was suspended pending investigation. Licensing Specialist called AR hotline and reported the incident. Licensing Specialist provided [REDACTED] with details of what was observed during review of camera

footage. Licensing Specialist was informed that an email would be sent. Hotline call not accepted, Referral # [REDACTED]. 9/6/2023, Licensing Specialist requested witness statements, restraint justification, and copy of camera footage. Licensing Specialist informed that S. Rouse was working on downloading the camera footage. Licensing Specialist received requested documentation. 9/12/2023, Program Director contacted Licensing Specialist regarding staff member [REDACTED] returning to work. Program Director informed Licensing Specialist that [REDACTED] would be retrained in CPI with focus on using a physical restraint being used as a last resort. Staff member [REDACTED] would be required to sign a written warning stating any other policies or procedures which are not followed would result in immediate termination. 9/13/2023, Licensing Specialist received documentation for staff member [REDACTED] being retrained and written warning. 9/19/2023, Licensing Specialist picked copy of camera footage.



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521 Visit Compliance Report

Licensee: Dacus RTC

Facility Number: 108

Licensee Address: 211 CHURCH STREET
BONO AR 72146

Licensing Specialist: Kendra Rice

Person In Charge: Waynette Banks

Record Visit Date: 9/5/2023

Home Visit Date: 9/5/2023

Purpose of Visit: Self Report Visit

Regulations Out of Compliance:

Regulation Number: 1.109.1.g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Finding Description: Staff observed displaying behavior that could be viewed as physically harmful to the resident.

Action Due Date:

Action Due Description:

Comply Date:

Sub-Regulation Level 1 Description: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

Action Due Description:

Regulation Number: 9.905.4.g

Regulation Description: The following actions shall not be used, including as discipline:

Finding Description: Staff member was observed what appeared to push resident out of a CCP restraint.

Action Due Date:

Action Due Description:

Comply Date:

Sub-Regulation Level 1 Description: Physical injury or threat of bodily harm;

Action Due Description:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of Visit: 1:30 pm to 4:00 pm

Census: 14

Licensing Specialist spoke with Ms. Waynette Banks, Program Director, regarding ELS Case #015860. The provider reported incident happened on 9/4/2023 in Classroom 2. Licensing Specialist reviewed camera footage on 9/5/2023.

Licensing Specialist observed ratio 2:6 in Dayroom. Residents were sitting in chairs or laying on furniture.

Licensing Specialist observed staff member walk toward resident and resident trying to move away from staff. Staff member and resident were observed in what appeared to be scuffling. Licensing Specialist then observed staff member place resident in a CCP restraint, reason unknown. Resident and staff member were observed by the doorway leading into the dining room area.

3:08 pm, Licensing Specialist observed residents being escorted out the Dayroom. 3:09 pm, ratio 3:1. Staff member had resident in a hold and resident was attempting to get out of hold. Licensing Specialist observed what appeared staff member pushing resident away and resident falling to the floor. Another staff member assisted resident off the floor and resident was observed charging toward the staff member that appeared to push him

Staff member that assisted resident off the floor guided resident to the opposite side of room. Nurse was observed pointing toward the door where the alleged staff member walked out the area.

Licensing Specialist was informed the RTC Director was called immediately after the incident and the alleged staff member was informed to leave the premises. On 9/5/2023, RTC Director reviewed camera footage and the alleged staff member was suspended pending investigation.

Facility will be cited for R109.1.g and R905.4.g due to what appeared staff member pushing the resident. Staff member was observed displaying unprofessional conduct and demonstrating improper restraint techniques.

Provider Comments:

CCL Staff Signature :

Date: 11/27/2023



Provider Signature :

Date: 11/27/2023

