



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 9/10/2023

Date Received by DCCECE: 9/11/2023

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Incident Type: Licensing

Report Description: Name: [REDACTED] DOB: [REDACTED] Notifications: See Below On 9/10/23 patient [REDACTED] became escalated due to another patient talking about them and threw an item towards that patient. Staff removed other patients and began trying to verbally de-escalate. Patient continued to escalate and acted like she was going to head butt staff. When patient made the head-butting motion staff put her arm up in order to block it. Patient is reporting that staff at this time hit them in their chest. Denies any injury or pain but says she was still hit. Staff deny as well as witness and said they were only blocking and did not touch. Patient continued to become even more escalated and eventually hit staff in the face. Staff attempted to restrain patient but due to aggressiveness and combativeness of staff they were not able to get her in to a full restraint. Once assaulted staff was out of classroom patient was allowed to sit on their own and processed with the nurse. The nurse on duty at the time noted abrasions behind the patient's right ear, right side of the neck, and to jawline. She also stated she was not able to tell if they had just occurred because they appeared to be healing. Arkansas Maltreatment Hotline notified, I was told they would email reference number and if accepted/documented. Still awaiting. Corrective Action: ? Staff to be re-educated on when they should allow another staff member to take over verbal de-escalating. ? Therapist will follow up for individualization/duration of Assault/aggression precautions. Parties notified of event: [REDACTED], Guardian Travis Hood, CEO Art Hickman, Regional CEO Rebecca Thomas, VP Clinical Training Jill Shrader, VP Risk Compliance/Quality Annika Perry, MSW ? Clinical Director Sarah Kroon-Director of Nursing Kris Stewart, Reagan Stanford, and Ashlyn Welchel (Disability Rights of AR) Chelsea Vardell, Kendra Rice, Jarred Parnell and Felicia Harris (DHS)

Interim Action Narrative:

Maltreatment Narrative:

Licensing Narrative: 9/11/2023 - The provider reported incident was reviewed by Licensing Specialist Jarred Parnell. 9/12/2023- Program Coordinator emailed the facility to determine the referral number for this hotline report and any further information the facility has gathered from the hotline operator. Received further correspondence from the facility and attached to the case. 9/13/2023 - Licensing Specialist Jarred Parnell conducted a visit at the facility to review camera footage of the incident. Camera footage for the date of 9/10/2023 at 10:38 AM - 10:46 Am was reviewed. In the recording you can see the resident is upset and throwing things around the room as well as hitting the wall. The staff person whom the resident had issue with can be seen leaving the residents space and re-entering their space to argue and further escalate the situation. The staff can be seen arguing with the resident. The facility was advised the staff person be retrained on de-escalation practices and provide proof of the training to licensing before 9/29/2023.



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Perimeter of the Ozarks
2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Jarred Parnell
Donaghey Plaza
P.O. Box 1437
Little Rock, AR. 72203

Facility Visit Compliance Notice

Facility#: 237

Date of Visit: 9/13/2023

Visit Type(s): Special Visit

Time: 12:45 AM - 1:39 PM

Visit Comment :

9/13/2023 - Licensing Specialist [REDACTED] reviewed video footage for the provider reported incident. Licensing Specialist spoke with facility staff and advised retraining for de-escalation practices during altercations with residents with a due date of 9/29/2023. Licensing Specialist also advised when a resident and staff begin having an altercation. the staff member remove themselves from the situation.

CCL Staff Signature :

Date: 9/13/2023

A handwritten signature in black ink, appearing to be 'Jarred Parnell', written over a light blue horizontal line.

Provider Signature :

Date: 9/13/2023

A handwritten signature in black ink, appearing to be 'Jarred Parnell', written over a light blue horizontal line.

Your Signature indicates that this form has been reviewed with you; it does not imply your agreement with it.

Right to Appeal: For more information on how to appeal these findings, refer to the minimum Licensing Requirements or contact your Licensing Specialist.