



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 9/15/2023

Date Received by DCCECE: Delta Family Health and Fitness for Children

Facility Name: Delta Family Health and Fitness for Children

Facility Number: 172

Incident Type: Dual

Report Description: At approximately 7:30 P.M. 09/15/2023 CT [REDACTED] accused staff [REDACTED] of hitting him during a physical hold that happened around 30 minuets earlier. Nurse noted redness and swelling on CT's face. The hotline was then called and staff [REDACTED] went home. Staff [REDACTED] will not be coming back to work until a safety plane for him and CT is in place and has been approved.

Interim Action Narrative: Licensing emailed LaChandra Williams, Dean Hill and Becky Brooks of Delta 9/18/23 that A/O cannot return to work until an ICA has been approved by licensing.

Maltreatment Narrative: [REDACTED] accused staff [REDACTED] of hitting him during a physical hold that happened around 30 minuets earlier. Nurse noted redness and swelling on CT's face. Ref# [REDACTED] accepted.

Licensing Narrative: Licensing received complaint 9/16/23 that on 9/15/23 client [REDACTED] accused staff [REDACTED] of hitting him during a physical hold that happened around 30 minuets earlier. Nurse noted redness and swelling on CT's face. The hotline was then called, and staff [REDACTED] went home. Staff [REDACTED] will not be coming back to work until a safety plan for him and CT is in place and has been approved. Licensing emailed LaChandra Williams, Dean Hill and Becky Brooks 9/18/23 to ascertain

client [REDACTED] date of birth, guardianship, when the [REDACTED] Hotline was called, what the ref# is and if the hotline call was accepted. Client DOB: [REDACTED]. Guardianship: AR Foster Care. Facility visited 9/18/23 in response to complaint that on 9/15/23 staff [REDACTED] physically assaulted client [REDACTED] during a restraint. Facility reported this incident to the [REDACTED] Hotline in a timely manner. Nursing note reviewed which states that client [REDACTED] "noted to have bruising and swelling to left side of face following a physical restraint". Client [REDACTED] and [REDACTED] roommate interviewed during today's visit. Client [REDACTED] stated he received injuries to his face "because we was fighting". When asked client [REDACTED] stated he was fighting staff [REDACTED]. When asked client [REDACTED] could not remember what exact movement by staff [REDACTED] resulted in him sustaining injuries to his face. [REDACTED] roommate [REDACTED] interviewed. Client [REDACTED] stated that [REDACTED] did not have any injuries to his face prior to this altercation with staff. Client [REDACTED] stated that staff [REDACTED] struck [REDACTED] "3 times in the face...with a closed fist...[REDACTED] was on the ground on his back and [REDACTED] was on top of him". [REDACTED] added that later [REDACTED] had blood coming out of his ear. Ms. LaChandra consulted regarding this incident who confirmed that no CPI restraint should result in the above-mentioned injuries to client. Facility cited 905.4g: The following disciplinary actions shall not be used: Physical injury or threat of bodily harm. Staff [REDACTED] had called a code yellow asking for assistance during this incident. Two staff, [REDACTED] and [REDACTED] did not assist. Staff [REDACTED] did not wait for additional staff to engage client. Facility cited 907.2: Childcare staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards, and risks. Licensing complaint is founded. Received email 11/10/23 that maltreatment complaint was founded. Email sent to facility 11/13/23 to ascertain employment status of staff [REDACTED]. Received email from Misty Winters of Delta that staff [REDACTED] was terminated 11/10/23.



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521 Visit Compliance Report

Licensee: Delta Family Health and Fitness for Children

Facility Number: 172

Licensee Address: 815 EAST SAINT LOUIS STREET
HAMBURG AR 71646

Licensing Specialist: Clayton DeBoer

Person In Charge: LaChandra Williams

Record Visit Date: 9/18/2023

Home Visit Date: 9/18/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulation Number: 9. 905. 4 .g

Regulation Description: The following actions shall not be used, including as discipline:

Findings Description: Staff [REDACTED] inflicted physical injury to client [REDACTED] during a restraint.

Action Due Date:

Action Due Description:

Comply Date:

Sub Regulation Description:

Regulation Number: 9. 907. 2

Regulation Description: Child caring staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards and risks.

Findings Description: Two staff member failed to assist a third staff member calling a code yellow, asking for assistance, which resulted in the injury of a client.

Action Due Date:

Action Due Description:

Comply Date:

Sub Regulation Description:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Facility visited 9/18/23 in response to complaint that on 9/15/23 staff [REDACTED] physically assaulted client [REDACTED] during a restraint. Facility reported this incident to the [REDACTED] Hotline in a timely manner. Nursing note reviewed which states that client [REDACTED] "noted to have bruising and swelling to left side of face following a physical restraint". Client [REDACTED] and [REDACTED] roommate interviewed during today's visit. Client [REDACTED] stated he received injuries to his face "because we was fighting". When asked client [REDACTED] stated he was fighting staff [REDACTED]. When asked client [REDACTED] could not remember what exact movement by staff [REDACTED] resulted in him sustaining injuries to his face. [REDACTED] roommate [REDACTED] interviewed. Client [REDACTED] stated that [REDACTED] did not have any injuries to his face prior to this altercation with staff. Client [REDACTED] stated that staff [REDACTED] struck [REDACTED] "3 times in the face...with a closed fist.. [REDACTED] was on the ground on his back and Mr. [REDACTED] was on top of him". [REDACTED] added that later [REDACTED] had blood coming out of his ear. Ms. LaChandra consulted regarding this incident who confirmed that no CPI restraint should result in the above-mentioned injuries to client. Facility cited 905.4g: The following disciplinary actions shall not be used: Physical injury or threat of bodily harm. Staff [REDACTED] had called a code yellow asking for assistance during this incident. Two staff, [REDACTED] and [REDACTED] did not assist. Staff [REDACTED] did not wait for additional staff to engage client. Facility cited 907.2: Childcare staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards, and risks. Licensing complaint is founded.

Provider Comments:

CCL Staff Signature :

Date: 9/18/2023



Provider Signature :

Date: 9/18/2023

