

Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

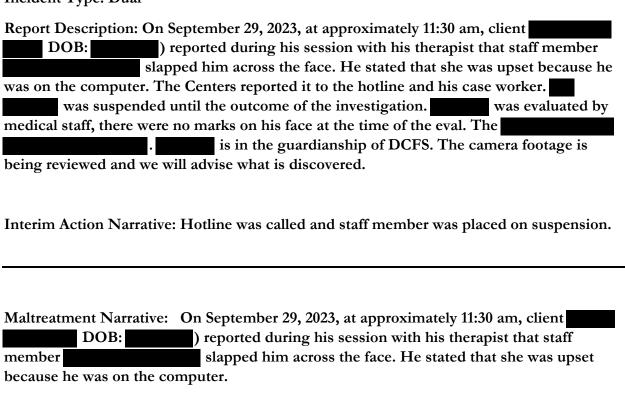
Date of Incident: 9/29/2023

Date Received by DCCECE: 10/2/2023

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual



Licensing Narrative: Licensing Specialist reviewed provider reported incident for licensing concerns. Licensing Specialist inquired about camera footage and informed camera footage is not available for this alleged incident. 10/4/2023, Licensing Specialist informed that staff

was never left alone with resident and there was three other staff members in the classroom. 10/5/2023, Licensing Specialist inquired about witness statements from other staff members that were in the classroom. Licensing Specialist received and reviewed witness statements. 10/11/2023, Licensing Specialist informed that hotline call was accepted. 10/12/2023, Licensing Specialist reached out to Investigator Wilson for permission to contact the facility. Licensing Specialist received permission to contact the facility. 10/30/2023, Licensing Specialist reached out to Investigator Wilson for an update. Investigator Wilson informed Licensing Specialist that case is Licensing Specialist followed-up with investigator. Investigator Wilson informed Licensing Specialist that case is . 11/14/2023, Licensing Specialist interviewed some residents. 11/20/2023, Facility informed Licensing Specialist that finding was unsubstantiated per email from investigator. Facility inquired about having the ICA lifted and stated that staff member would receive remedial CPI training. 11/22/2023, Licensing Specialist followed up with investigator for an update. Licensing Specialist informed that case found unsubstantiated. Licensing Specialist will request training documentation. 11/27/2023, Licensing Specialist informed facility that staff member could return. Training documentation is not needed.



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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers
Facility Number: 157
Licensee Address: 6501 W 12TH ST LITTLE ROCK AR 72204-1511
Licensing Specialist: Kendra Rice
Person In Charge: John Hogue
Record Visit Date: 11/14/2023
Home Visit Date: 11/14/2023
Purpose of Visit: Complaint Visit
Regulations Out of Compliance: Regulations Needing Technical Assistance:
Regulations Needing Technical Assistance.
Regulation Not Applicable:
Regulations Not Correctable:
Narrative:
Time of visit: 10:45 am to 11:15 am

Census:39

Licensing received a complaint on 9/29/2023 for ELS Case #016485.

Licensing Specialist interviewed six (6) residents regarding this complaint. Ms. Madison (Recreational Therapist) assisted Licensing Specialist. Residents were in class when Licensing Specialist arrived.

All residents interviewed described staff member involved in this complaint as being nice, helpful, respectful, and a good and caring person. Residents reported that they have not seen staff member mistreat or be rude to any residents. Residents reported staff member interacting with them during recreational time.

Resident 2 reported that he heard that staff member hit resident involved in this complaint, but he did not believe it.

Date: 11/14/2023

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Licensing Specialist is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature:

Provider Signature:



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Licensee: Elizabeth Mitchell Centers
Facility Number: 157
Licensee Address: 6501 W 12TH ST LITTLE ROCK AR 72204-1511
Licensing Specialist: Kendra Rice
Person In Charge: John Hogue
Record Visit Date: 11/22/2023
Home Visit Date: 11/22/2023
Purpose of Visit: Revisit Complaint
Regulations Out of Compliance:
Regulations Needing Technical Assistance:
Regulation Not Applicable:
Regulations Not Correctable:
Narrative:
No in-person licensing visit was completed on 11/22/2023.

This complaint has been UNFOUNDED by Licensing. **Provider Comments:** CCL Staff Signature: Date: 11/22/2023 Provider Signature:

Date: 11/22/2023

Licensing received a complaint on 9/29/2023 for ELS Case #016485.

John Hogue