



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 9/29/2023

Date Received by DCCECE: 10/2/2023

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: On September 29, 2023, at approximately 11:30 am, client [REDACTED] (DOB: [REDACTED]) reported during his session with his therapist that staff member [REDACTED] slapped him across the face. He stated that she was upset because he was on the computer. The Centers reported it to the hotline and his case worker. [REDACTED] was suspended until the outcome of the investigation. [REDACTED] was evaluated by medical staff, there were no marks on his face at the time of the eval. The [REDACTED]. [REDACTED] is in the guardianship of DCFS. The camera footage is being reviewed and we will advise what is discovered.

Interim Action Narrative: Hotline was called and staff member was placed on suspension.

Maltreatment Narrative: On September 29, 2023, at approximately 11:30 am, client [REDACTED] (DOB: [REDACTED]) reported during his session with his therapist that staff member [REDACTED] slapped him across the face. He stated that she was upset because he was on the computer.

Licensing Narrative: Licensing Specialist reviewed provider reported incident for licensing concerns. Licensing Specialist inquired about camera footage and informed camera footage is not available for this alleged incident. 10/4/2023, Licensing Specialist informed that staff

was never left alone with resident and there was three other staff members in the classroom. 10/5/2023, Licensing Specialist inquired about witness statements from other staff members that were in the classroom. Licensing Specialist received and reviewed witness statements. 10/11/2023, Licensing Specialist informed that hotline call was accepted. 10/12/2023, Licensing Specialist reached out to Investigator Wilson for permission to contact the facility. Licensing Specialist received permission to contact the facility. 10/30/2023, Licensing Specialist reached out to Investigator Wilson for an update. Investigator Wilson informed Licensing Specialist that case is [REDACTED]. 11/13/2023, Licensing Specialist followed-up with investigator. Investigator Wilson informed Licensing Specialist that case is [REDACTED]. 11/14/2023, Licensing Specialist interviewed some residents. 11/20/2023, Facility informed Licensing Specialist that finding was unsubstantiated per email from investigator. Facility inquired about having the ICA lifted and stated that staff member would receive remedial CPI training. 11/22/2023, Licensing Specialist followed up with investigator for an update. Licensing Specialist informed that case found unsubstantiated. Licensing Specialist will request training documentation. 11/27/2023, Licensing Specialist informed facility that staff member could return. Training documentation is not needed.



Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: John Hogue

Record Visit Date: 11/14/2023

Home Visit Date: 11/14/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 10:45 am to 11:15 am

Census:39

Licensing received a complaint on 9/29/2023 for ELS Case #016485.

Licensing Specialist interviewed six (6) residents regarding this complaint. Ms. Madison (Recreational Therapist) assisted Licensing Specialist. Residents were in class when Licensing Specialist arrived.

All residents interviewed described staff member involved in this complaint as being nice, helpful, respectful, and a good and caring person. Residents reported that they have not seen staff member mistreat or be rude to any residents. Residents reported staff member interacting with them during recreational time.

Resident 2 reported that he heard that staff member hit resident involved in this complaint, but he did not believe it.

Licensing Specialist is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 11/14/2023



Provider Signature :

Date: 11/14/2023





Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: John Hogue

Record Visit Date: 11/22/2023

Home Visit Date: 11/22/2023

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit was completed on 11/22/2023.

Licensing received a complaint on 9/29/2023 for ELS Case #016485.

This complaint has been UNFOUNDED by Licensing.

Provider Comments:

CCL Staff Signature :

Date: 11/22/2023



Provider Signature :

Date: 11/22/2023

John Hogue