



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 10/2/2023

Date Received by DCCECE: 10/5/2023

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: On October 2, 2023, client [REDACTED] DOB: [REDACTED] was in a session with his therapist ([REDACTED]) at EMCC 6601 West 12th Street Little Rock Arkansas. In this session they were discussing the incident that has placed him on behavioral precautions over the last week. The client verbalized, "I want to go home. I want to go to an adoption home. I am sick of being here. They are mean to me. MHP asked the client who "they" were. They ([REDACTED]) always picks on me and he punched me. The client indicated to MHP that his mouth was really hurting. The client indicated, "[REDACTED] punched me last week in the mouth and I got really upset." MHP and the client discussed the incident in more detail, the client's self-awareness of his emotions, and verbalizing those emotions to me, a staff, a teacher, the nurse, or another staff member. [REDACTED] guardian listed is DHS. The alleged event occurred sometime between September 25 and October 2, there is no camera footage or other information on this event. [REDACTED] was evaluated by medical staff, there were no injuries or bruising observed at the time of the evaluation. A hotline call was placed and [REDACTED].

Interim Action Narrative: Resident was assessed by medical and staff member involved was suspended.

Maltreatment Narrative: Resident reported that staff member punched him.

Licensing Narrative: Licensing Specialist reviewed complaint for licensing concerns. Per report, there is no camera footage of this incident. Licensing Specialist will contact investigator for permission to contact facility. Licensing Specialist informed that staff member was informed verbally of his suspension by his supervisor. 10/9/2023, Licensing Specialist informed Program Coordinator that she had not heard back from Investigator Williams regarding permission to contact the facility. Investigator Williams gave permission to contact the facility. 10/17/2023, Licensing Specialist requested nurse's note and a witness statement from the therapist. 11/3/2023, Licensing Specialist followed-up with investigator for an update. Licensing Specialist informed that case is [REDACTED]. 11/7/2023, Licensing Specialist made an attempt to interview residents regarding staff member mentioned in this complaint. Due to a resident having a crisis Licensing Specialist will schedule another day and time to interview residents. 11/14/2023, Licensing Specialist interviewed some residents. 11/20/2023, Facility informed Licensing Specialist that finding was unsubstantiated per email from investigator. Facility inquired about having the ICA lifted and stated that staff member would receive remedial CPI training. 11/22/2023, Licensing Specialist followed up with investigator for an update. Licensing Specialist informed case found unsubstantiated. Licensing Specialist will request training documentation. 11/27/2023, Licensing Specialist emailed facility regarding ICA. 11/30/2023, Licensing Specialist follow-up with facility regarding staff member's training.



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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: John Hogue

Record Visit Date: 11/14/2023

Home Visit Date: 11/14/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 10:00 am to 10:45 am

Census: 39

Licensing received a complaint on 10/2/2023 for ELS Case #016590.

Licensing Specialist interviewed three (3) residents regarding this complaint. Ms. Madison (Recreational Therapist) assisted Licensing Specialist. Residents were in class when Licensing Specialist arrived.

Resident 1 described staff member involved in this complaint as a sweet, nice, and a caring person. Resident 1 stated that staff member has never been mean to anyone. Resident 2 described staff member involved as a kind, nice, and a mother figure. Resident 2 stated that staff member was missed. Resident 3 described staff member as sweet, nice to be around, and a favorite staff member.

None of the residents interviewed described or mentioned the staff member being rude or mean to any residents.

Licensing Specialist is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 11/14/2023



Provider Signature :

Date: 11/14/2023





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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: John Hogue

Record Visit Date: 11/22/2023

Home Visit Date: 11/22/2023

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit was completed on 11/22/2023.

Licensing received a complaint on 10/2/2023 for ELS Case #016590.

This complaint has been UNFOUNDED by Licensing.

Provider Comments:

CCL Staff Signature :

Date: 11/22/2023



Provider Signature :

Date: 11/22/2023

John Hogue