



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 10/2/2023

Date Received by DCCECE: 10/19/2023

Facility Name: Perimeter Behavioral of West Memphis

Facility Number: 231

Incident Type: Licensing

Report Description: Resident [REDACTED] DOB [REDACTED] On 10/5/23 [REDACTED] alleged Staff member [REDACTED] called her a B****. [REDACTED] was Suspended pending investigation on 10/06/23. This incident was submitted to [REDACTED] but did not meet criteria for investigation. However internal investigation was completed and statement from staff member who witnessed this did confirm that the resident was called out of her name by [REDACTED]. Due to violating our Policy and Patients rights to be free from abuse in any form, we have decided to terminate [REDACTED] effective 10/17/23.

Interim Action Narrative: Incident was called into the hotline. Staff member was suspended pending investigation.

Maltreatment Narrative:

Licensing Narrative: Licensing Specialist reviewed provider reported incident for licensing concerns. Licensing Specialist spoke with facility regarding this incident, inquired about guardianship, and requested documentation. 10/20/2023, Licensing Specialist emailed facility to confirm resident's guardianship.



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Perimeter Behavioral of West Memphis
600 NORTH 7TH STREET
WEST MEMPHIS AR 72301

Kendra Rice
Donaghey Plaza
P.O. Box 1437
Little Rock, AR. 72203

Facility Visit Compliance Notice

Facility#: 231

Date of Visit: 10/20/2023

Visit Type(s): Self Report Visit

Time: 11:45 AM - 11:57 AM

Regulation# 9 . 905 . 4

Result : Non-Compliant

Action Due Date :

Date Corrected:

Action Due :

Comment : Staff member overheard using profanity toward a resident.

Visit Comment :

No in-person licensing visit was completed on 10/20/2023.

Licensing Specialist received a provider reported incident on 10/19/2023 for ELS Case [REDACTED].

Per provider reported incident, a staff member was overheard using profanity toward a resident in the gym by another staff member.

Facility will be cited for R905.4.c: The following disciplinary actions shall not be used: Lewd or obscene language.

The facility suspended the staff pending the investigation. The incident was called into the hotline but was not accepted. An internal investigation was completed by the facility. The staff member was terminated on 10/17/2023.

CCL Staff Signature :

Date: 10/20/2023



Provider Signature :

Date: 10/20/2023

Your Signature indicates that this form has been reviewed with you; it does not imply your agreement with it.

Right to Appeal: For more information on how to appeal these findings, refer to the minimum Licensing Requirements or contact your Licensing Specialist.