



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 10/9/2023

Date Received by DCCECE: 10/10/2023

Facility Name: Little Creek Behavioral Health

Facility Number: 255

Incident Type: Licensing

Report Description: [REDACTED], DOB: [REDACTED], Custody-[REDACTED], caseworker, asked to contact the child abuse hotline with neglect complaints via request to speak on 10.09.23. [REDACTED] stated the staff members are breaking confidentiality, the nursing department sits on their phones and does not help the residents when in need, and a therapist told one of the residents to "kill herself." The complaint was called to the Arkansas child abuse hotline, referral number 223744, on 10.09.23.

Interim Action Narrative:

Maltreatment Narrative:

Licensing Narrative: Licensing received facility reported complaint that on 10/9/23 client [REDACTED] asked to contact the child abuse hotline with neglect complaints. [REDACTED] stated the staff members are breaking confidentiality, the nursing department sits on their phones and does not help the residents when in need, and a therapist told one of the residents to "kill herself." The complaint was called to the [REDACTED] [REDACTED] [REDACTED], on 10.09.23. Phone call made 10/10/23 to Jlynn Perkins of Little Creek to obtain correct [REDACTED] and correct DOB for client which is [REDACTED]. Ms. Perkins stated the [REDACTED]. Facility visited 10/11/23 in response to

complaint from client [REDACTED]. [REDACTED] resides in Minnows area. Clients [REDACTED] and [REDACTED] from Minnows area interviewed today. [REDACTED] stated about staff "all they do is smoke and get high". She stated that she had been sick for three weeks due to taking a new medicine, [REDACTED], and that the nurses will not help her. She stated she tried to refuse taking the medication but was afraid it would make the nurses mad. When asked about the confidentiality issue mentioned in her complaint, she shrugged her shoulders. [REDACTED] stated her therapist was [REDACTED] and that she ([REDACTED]) was "ok". When asked which therapist told a client to kill herself, [REDACTED] stated it was [REDACTED]. She stated [REDACTED] told client [REDACTED] to kill herself. She stated this happened about "4 months ago". [REDACTED] stated that client [REDACTED] was no longer at the facility. [REDACTED] interviewed. When asked about nursing [REDACTED] stated "some are really nice...they just sit at the nurse's station". When asked if she had ever witnessed a nurse not being confidential with client information, she stated she had not. [REDACTED] stated that her therapist was [REDACTED] and that she loved her. [REDACTED] interviewed. [REDACTED] stated that she is friends with [REDACTED] adding "I'm an advocate...I consider them my girls so they come to me when they have a problem and I say something about it". [REDACTED] stated that the nurses are not taking care of her friend [REDACTED] who has been having stomach problems for three weeks due to new medication. [REDACTED] stated that she had an accident one early morning in which she urinated on herself, and that "[REDACTED]" started the nickname [REDACTED]. [REDACTED] stated that her therapist was [REDACTED] who was "really sweet". [REDACTED] also stated that therapist [REDACTED] told client [REDACTED] to kill herself. She stated this happened about a month ago. [REDACTED] interviewed. [REDACTED] stated that the nurses were "good". [REDACTED] stated her therapist was "[REDACTED]" and that she liked her. When given the opportunity [REDACTED] did not mention any other concerns except that clients keep pulling the fire alarm. [REDACTED] interviewed. [REDACTED] stated that she was not happy with nursing services. When asked why, "they don't take care of us". When asked to provide an example "they don't make sure we're ok". [REDACTED] interviewed. [REDACTED] stated that staff are disrespectful. [REDACTED] stated that a staff called her a "retard" a "few months ago". [REDACTED] stated she did not remember the staff's name and had not seen that staff in "about two weeks". [REDACTED] stated her therapist is [REDACTED] who was nice. [REDACTED] stated that a therapist, [REDACTED] told client [REDACTED] to kill herself. 3 clients state that therapist [REDACTED] told client [REDACTED] to kill herself. When asked, the 3 clients said they came into this information by [REDACTED] telling them. Four of the six clients interviewed today referenced therapist [REDACTED] unfavorably. Jlynn Perkins of Little Creek will schedule an in-service for [REDACTED] with Clinical Director. Discussion was had with DON Nedra-Allen Jones. MAR and Nurse Practitioner notes for [REDACTED] reviewed. The MAR noted no refusals for [REDACTED]. Nursing notes indicate [REDACTED] was given medication for stomach relief once PRN, and a new prescription which started 10/8/23. Follow up visit scheduled for 10/13/23 to gather more information about staff "[REDACTED]" and to interview remaining 2 clients of Minnows area. Licensing is not prepared to make a finding on this complaint at this time. Facility visited 10/13/23 in response to complaint from client [REDACTED]. Clients [REDACTED] and [REDACTED], also from Minnows at the time of the complaint, interviewed and asked questions about nursing staff, staff in general and their therapists. Client [REDACTED] reported that the nurses were "fine", the staff was "fine" and that her therapist was [REDACTED] and she was "nice". [REDACTED] was given the opportunity to express any additional issues or concerns which she declined. Client [REDACTED] interviewed. [REDACTED] reported nursing staff as "good",

staff in general as "good" and stated that her therapist was "[REDACTED]" who was "good". Client was given the opportunity to express any additional issues or concerns which she declined. No definitive evidence presented that would indicate specified staff [REDACTED] has said or is responsible for the derogatory nickname [REDACTED] mentioned. As a precautionary measure, all staff will complete in-service training 10/26/23 called "Do's and Don'ts" section of BHA. A sign in sheet of this training will be provided to licensing.



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521 Visit Compliance Report

Licensee: Little Creek Behavioral Health

Facility Number: 255

Licensee Address: 161 SKUNK HOLLOW
CONWAY AR 72032

Licensing Specialist: Clayton DeBoer

Person In Charge: Jlynn Price

Record Visit Date: 10/11/2023

Home Visit Date: 10/11/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Facility visited 10/11/23 in response to complaint from client [REDACTED] [REDACTED] resides in Minnows area. Clients [REDACTED] [REDACTED] [REDACTED] [REDACTED] and [REDACTED] from Minnows area interviewed today. More than one client referenced a therapist, [REDACTED], being too blunt. Jlynn Perkins of Little Creek will schedule an in-service for [REDACTED] with Clinical Director.

Licensing is not prepared to make a finding on this complaint at this time.

Provider Comments:

CCL Staff Signature :

Date: 10/11/2023



Provider Signature :

Date: 10/11/2023





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Person In Charge:

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Home Visit Date: 10/13/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Facility visited 10/13/23 in response to complaint from client [REDACTED] Clients [REDACTED] and [REDACTED] also from Minnows at the time of the complaint, interviewed and asked questions about nursing staff, staff in general and their therapists.

Client [REDACTED] reported that the nurses were "fine", the staff was "fine" and that her therapist was [REDACTED], and she was "nice". [REDACTED] was given the opportunity to express any additional issues or concerns which she declined.

Client [REDACTED] interviewed. [REDACTED] reported nursing staff as "good", staff in general as "good" and stated that her therapist was "[REDACTED]" who was "good". Client was given the opportunity to express any additional issues or concerns which she declined.

No definitive evidence presented that would indicate specified staff [REDACTED] has said or is responsible for the derogatory nickname [REDACTED] mentioned. As a precautionary measure, all staff will complete in-service training 10/26/23 called "Do's and Don'ts" section of BHA. A sign in sheet of this training will be provided to licensing.

Provider Comments:

CCL Staff Signature :

Date: 10/13/2023



Provider Signature :

Date: 10/13/2023





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CONWAY AR 72032

Licensing Specialist: Clayton DeBoer

Person In Charge: Jlynn Price

Record Visit Date: 11/30/2023

Home Visit Date: 11/30/2023

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Licensing complaint Case#016702 is unfounded.

Provider Comments:

CCL Staff Signature :

Date: 11/30/2023



Provider Signature :

Date: 11/30/2023