

# DHS Placement and Residential Licensing Unit Office of the Secretary

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

#### Notice of Serious Incident

Case Number: 016423

Date of Incident: 9/23/2023

Date Received by PRLU: 9/27/2023

Facility Name: Perimeter Behavioral of West Memphis

Facility Number: 231

**Incident Type:** Licensing

**Report Description:** Patient drunk toilet water with chemicals while not being supervised by anyone. Patient sleeping in boats on floors in main areas by nurses station. Ask for camera footage if they are working but they are. Patient and staff fighting and cellphone is used in front of patient and not enough rooms for patient to placed cause patient just placed on top of each other. Patient attacks other patients all the time and nothing be done about it. Make unannounced visits during day evenings and nights

evenings and ingrits		
Interim Action Narrative:		
Maltreatment Narrative:		

**Licensing Narrative:** 9/27/2023- Program Coordinator received and reviewed the complaint. 9/28/22023- Program Coordinator visited the facility viewed the PRTF sleeping areas, reviewed camera footage, received a copy of the incident log for the past 30 days, and requested information on any resident who had drank toilet water/chemicals.



### Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

Perimeter Behavioral of West Memphis 600 NORTH 7TH STREET WEST MEMPHIS AR 72301 Chelsea Vardell Donaghey Plaza P.O. Box 1437 Little Rock, AR. 72203

## **Facility Visit Compliance Notice**

Facility#: 231

Date of Visit: 9/28/2023

Visit Type(s): Complaint Visit

Time:

Regulation# 9 . 911 . 15 Result : Non-Compliant

Action Due Date: 9/28/2023 Date Corrected: 9/28/2023

Action Due: Pants were immediately removed from the bedroom

Comment: Bedroom B133 was found to have a pair of sweatpants with strings in them, which was immediately

removed from the room.

\_\_\_\_\_

Regulation# 9 . 907 . 6 Result : T/A Provided

Action Due Date: 10/28/2023 Date Corrected:

Action Due: Due to the unknown cause, licensing requested the facility to ensure all night shift staff are aware and educated on the facility policy and minimum licensing requirements for nightly visual observations.

Comment: A review to determine if staff were completing a minimum of 30-minute visual checks on the residents was unable to occur due to the camera times jumping in 20–30-minute increments. It is unknown if this is due to a camera malfunction or if the cameras are only reacting to motion as they are motion censored.

Regulation# 1 . 110 . 17

Result: T/A Provided

Action Due Date : Date Corrected:

Action Due: The facility shall report all incidents involving the Xray of a child by the next business day.

Comment: The Program Coordinator discussed with the facility that all incidents requiring an Xray of a resident

should be submitted to the PRLU by the next business day, regardless of the Xray findings.

#### Visit Comment:

Program Coordinator visited the facility to discuss complaint case . A walkthrough of the PRTF unit was completed to include all resident bedrooms/bathrooms and the milieu area. The areas viewed were all seen to be in very clean and orderly condition. Bedroom B133 was found to have a pair of sweatpants with strings in them, which was immediately removed from the room.

Footage of the overnight shift on the PRTF showed no residents sleeping in the facility "boats" outside of their bedrooms. A review to determine if staff were completing a minimum of 30-minute visual checks on the residents was unable to occur due to the camera times jumping in 20–30-minute increments. It is unknown if this is due to a camera malfunction or if the cameras are only reacting to motion as they are motion censored. Due to the unknown cause, licensing requested the facility to ensure all night shift staff are aware and educated on the facility policy and minimum licensing requirements for nightly visual observations.

The facility reports a resident did allegedly drink toilet water containing chemicals on the acute side of the facility and they were taken to the hospital for observation, but it was unknown if they actually drank the water/chemicals.

The facility stated that very few altercations or issues have occurred on the PRTF side of the facility, and they provided an incident log of all incidents with the PRTF residents for the past 30 days to the Program Coordinator.

Program Coordinator discussed with the facility that incidents involving the need for an x-ray of a resident should be reported in ELS moving forward.

Licensing complaint is UNFOUNDED.

CCL Staff Signature : Date: 9/28/2023

Provider Signature : Date: 9/28/2023

Your Signature indicates that this form has been reviewed with you; it does not imply your agreement with it.

Right to Appeal: For more information on how to appeal these findings, refer to the minimum Licensing Requirements or contact your Licensing Specialist.