



**DHS Placement and Residential Licensing Unit  
Office of the Secretary**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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**Notice of Serious Incident**

**Case Number:** 016423

**Date of Incident:** 9/23/2023

**Date Received by PRLU:** 9/27/2023

**Facility Name:** Perimeter Behavioral of West Memphis

**Facility Number:** 231

**Incident Type:** Licensing

**Report Description:** Patient drunk toilet water with chemicals while not being supervised by anyone. Patient sleeping in boats on floors in main areas by nurses station. Ask for camera footage if they are working but they are. Patient and staff fighting and cellphone is used in front of patient and not enough rooms for patient to placed cause patient just placed on top of each other. Patient attacks other patients all the time and nothing be done about it. Make unannounced visits during day evenings and nights

**Interim Action Narrative:**

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**Maltreatment Narrative:**

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**Licensing Narrative:** 9/27/2023- Program Coordinator received and reviewed the complaint.  
9/28/2023- Program Coordinator visited the facility viewed the PRTF sleeping areas, reviewed camera footage, received a copy of the incident log for the past 30 days, and requested information on any resident who had drunk toilet water/chemicals.



Division of Child Care & Early Childhood Education  
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Perimeter Behavioral of West Memphis  
600 NORTH 7TH STREET  
WEST MEMPHIS AR 72301

Chelsea Vardell  
Donaghey Plaza  
P.O. Box 1437  
Little Rock, AR. 72203

## Facility Visit Compliance Notice

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**Facility#:** 231

**Date of Visit:** 9/28/2023

**Visit Type(s):** Complaint Visit

**Time:**

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Regulation# 9 . 911 . 15

Result : Non-Compliant

Action Due Date : 9/28/2023

Date Corrected: 9/28/2023

Action Due : Pants were immediately removed from the bedroom

Comment : Bedroom B133 was found to have a pair of sweatpants with strings in them, which was immediately removed from the room.

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Regulation# 9 . 907 . 6

Result : T/A Provided

Action Due Date : 10/28/2023

Date Corrected:

Action Due : Due to the unknown cause, licensing requested the facility to ensure all night shift staff are aware and educated on the facility policy and minimum licensing requirements for nightly visual observations.

Comment : A review to determine if staff were completing a minimum of 30-minute visual checks on the residents was unable to occur due to the camera times jumping in 20–30-minute increments. It is unknown if this is due to a camera malfunction or if the cameras are only reacting to motion as they are motion censored.

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Regulation# 1 . 110 . 17

