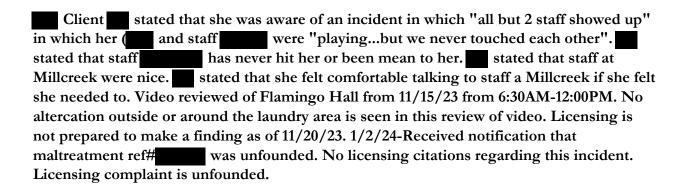


#### **Division of Childcare & Early Childhood Education**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Notice of schous medicin
Case Number: 017640
Date of Incident: 11/15/2023
Date Received by DCCECE: 11/20/2023
Facility Name: Millcreek of Arkansas PRTF
Facility Number: 233
Incident Type: Dual
Report Description: AV is approx.  Unknown. AO is approx. 30yo unknown last name. was in the laundry room and (staff member) told her to get out when did not listen, went to physically remove her and hit then hit in the head with a closed fist multiple time. The reporter who told me about the incident stated that there was no bruising or blood anywhere.
Interim Action Narrative: Staff placed on administrative leave pending investigation.
Maltreatment Narrative: AV is approx. 14yo . PRFC is approx. 30yo Unknown. AO is approx. 30yo unknown last name. was in the laundry room and (staff member) told her to get out when did not listen, went to physically remove her and the hit in the head with a closed fist multiple time. The reporter who told me about the incident stated that there was no bruising or blood anywhere. Ref#
Licensing Narrative: Licensing received phone call from DHS Investigator Tonyetta Flint 11/20/23 notifying licensing of alleged maltreatment ref# . Facility visited 11/20/23 and it was determined that A/V is client and A/O is staff member . Client interviewed in response to complaint that A/O physically assaulted client.





### **Division of Child Care & Early Childhood Education**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

# **521 Visit Compliance Report**

Licensee: Millcreek of Arkansas PRTF
Facility Number: 233
Licensee Address: 1828 INDUSTRIAL DRIVE FORDYCE AR 71742
Licensing Specialist: Clayton DeBoer
Person In Charge:
Record Visit Date: 11/20/2023
Home Visit Date: 11/20/2023
Purpose of Visit: Complaint Visit
Regulations Out of Compliance:
Regulations Needing Technical Assistance:
Regulation Not Applicable:
Regulations Not Correctable:
Narrative:
Facility visited 11/20/23 and client interviewed in response to complaint that A/O physically assaulted client Client stated that she was aware of an incident in which "all but 2 staff showed up" in

which her ( and staff were "playingbut we never touched each other".	ted that staff
has never hit her or been mean to her. stated that staff at Millcreek were nice.	tated that she felt
comfortable talking to staff a Millcreek if she felt she needed to. Video reviewed of Fla	amingo Hall from
11/15/23 from 6:30AM-12:00PM. No altercation outside or around the laundry area is seen	n in this review of
video. Staff placed on administrative leave 11/20/23 pending investigation. Licensing	is not prepared to
make a finding as of 11/20/23.	

## **Provider Comments:**

CCL Staff Signature : Date: 11/20/2023

Provider Signature: Date: 11/20/2023



### **Division of Child Care & Early Childhood Education**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

# **521 Visit Compliance Report**

Licensee: Millcreek of Arkansas PRTF	
Facility Number: 233	
Licensee Address: 1828 INDUSTRIAL DRIVE FORDYCE AR 71742	
Licensing Specialist: Clayton DeBoer	
Person In Charge:	
Record Visit Date: 1/2/2024	
Home Visit Date: 1/2/2024	
Purpose of Visit: Revisit Complaint	
Regulations Out of Compliance:	
Regulations Needing Technical Assistance:	
Regulation Not Applicable:	
Regulations Not Correctable:	
Narrative:	
Licensing Complaint Case#017640 is unfounded.	

## **Provider Comments:**

CCL Staff Signature : Date: 1/3/2024

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Provider Signature : Date: 1/3/2024