



Division of Childcare & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Case Number: 017973

Date of Incident: 11/26/2023

Date Received by DCCECE: 12/11/2023

Facility Name: Perimeter Behavioral of West Memphis

Facility Number: 231

Incident Type: Dual

Report Description: On 11/26/23 Staff member [REDACTED] was approaching one of the residents in a threatening manner when another staff member intercepted [REDACTED]. Simultaneously another resident ([REDACTED]) ran and began hitting [REDACTED]. A third staff member attempts to separate [REDACTED] from [REDACTED]. [REDACTED] is seen reaching over the staff members attempting to strike resident [REDACTED]'s head and appears to have pulled her hair. Unable to determine if the strikes made contact. Resident did not sustain any physical injuries. [REDACTED] was removed from the facility immediately following this incident and termed the following day on 11/27/23. \*This incident was reviewed in greater detail via camera footage 12/7/23. Prior to this date it was not discovered that [REDACTED] was attempting to strike the resident [REDACTED]. [REDACTED] report was made and this incident is currently under investigation with the [REDACTED].

Interim Action Narrative: Resident was separated from staff. Staff member keys were taken and she was removed from the facility.

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Maltreatment Narrative: A/V is [REDACTED]. A/O is [REDACTED] ([REDACTED] (former staff at Perimeter of West Memphis). PRFC is [REDACTED]. (A/V is in foster care per history.) On 11/26/23 Staff member [REDACTED] was approaching one of the residents in a threatening manner when another staff member intercepted [REDACTED]. Simultaneously a different resident ([REDACTED]) ran and began hitting [REDACTED]. A third staff member attempts to separate [REDACTED] from [REDACTED]. [REDACTED] is seen reaching over the staff members to strike resident [REDACTED] head and appears to pull her hair. Unable to

determine if the strikes were inflicted using an open or closed fist. [REDACTED] did not sustain any physical injuries and is safely located at Perimeter of West Memphis. [REDACTED] was removed from the facility immediately following this incident and terminated on 11/26/23. This incident was reviewed in greater detail via camera footage 12/7/23 Prior to this date it was not discovered that [REDACTED] did strike the resident [REDACTED]

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Licensing Narrative: Licensing Specialist informed of complaint via telephone and email. Licensing Specialist inquired about camera footage and requested for footage to be saved. 12/11/2023, Licensing Specialist will inquire about the referral number and assigned investigator. Licensing Specialist will request permission to contact the facility. Licensing Specialist reviewed camera footage and received documentation. 12/14/2023, Licensing Specialist reached back out to the investigator requesting permission to contact the facility. 12/28/2023, Program Coordinator contacted investigator for permission to contact the facility. 1/11/2024, Program Coordinator requested an update from the investigator. 1/16/2024, Program Coordinator contacted investigator for an update and asked Program Manager if case was still pending. Program Coordinator informed that case is still pending. 1/25/2024, Program Coordinator inquired if case was still pending. 1/30/2024, CHRIS indicated case found TRUE.



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## 521 Visit Compliance Report

**Licensee:** Perimeter Behavioral of West Memphis

**Facility Number:** 231

**Licensee Address:** 600 NORTH 7TH STREET  
WEST MEMPHIS AR 72301

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Summer Berryhill

**Record Visit Date:** 12/11/2023

**Home Visit Date:** 12/11/2023

**Purpose of Visit:** Complaint Visit

### Regulations Out of Compliance:

**Regulation Number:** 100.109.1.g

**Regulation Description:** Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

**Finding Description:** Staff member was observed charging at a resident in an aggressive manner.

**Action Due Date:** 2023-11-27

**Action Due Description:** Staff member was terminated

**Comply Date:**

**Sub-Regulation Level 1 Description:** Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

**Action Due Description:** Staff member was terminated

**Regulation Number:** 900.905.4.g

**Regulation Description:** The following actions shall not be used, including as discipline:

**Finding Description:** Staff member was observed trying to reach over other staff members to grab a resident.

**Action Due Date:** 2023-11-27

**Action Due Description:** Staff member was terminated.

**Comply Date:**

**Sub-Regulation Level 1 Description:** Physical injury or threat of bodily harm;

**Action Due Description:** Staff member was terminated.

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Time of visit: 1:45 pm to 2:45 pm

Census: 18

Licensing received a complaint on 12/11/2023 for ELS Case #017973. Licensing Specialist was informed of this complaint on 12/8/2023 via telephone and email. The complaint happened on 11/26/2023.

Licensing Specialist spoke with Ms. Berryhill, Director of Quality and Risk Management. Ms. Berryhill informed Licensing Specialist that camera footage was observed on 11/27/2023 and staff member involved was terminated due to her behavior. Staff member's keys were taken, and she was removed from the facility.

Ms. Berryhill informed Licensing Specialist on 12/7/2023 the Youth Coordinator reported that the staff member involved in this complaint might have hit the resident. This alerted Ms. Berryhill to review the camera footage again. Ms. Berryhill informed Licensing Specialist that she reviewed the camera footage from different angles.

Licensing Specialist reviewed camera footage from two angles. Residents and staff members (3) were sitting in the day area. The staff member mentioned in the complaint was sitting in a chair with the residents. Two other staff members were by the desk area. One staff member was sitting in a chair behind the desk and the other staff member was standing by the desk area.

Licensing Specialist observed staff member mentioned in this complaint get out of her chair, stand up, pull off clothing (jacket/sweater), and charge at the resident that was sitting by the wall in a chair. Licensing Specialist observed other staff members and residents run in the same direction of the resident that was sitting by the

wall. Staff members were able to intercept, and the staff member mentioned was unable to get to the resident. Licensing Specialist observed a peer escorting the resident down the hall where the bedrooms are located. A staff member prevented the resident from leaving the hallway.

The resident mentioned in this complaint was observed trying to get to the staff member mentioned in this complaint. It appeared that the staff member mentioned in this complaint was grabbing at the resident. Licensing Specialist observed other staff members between the resident and the staff member. It appeared that the staff member was trying to get to the resident.

Facility will be cited for 109.1.g. Staff member was observed charging at a resident in an aggressive manner. 905.4.g, Staff member was observed trying to reach over other staff members to grab a resident.

Ms. Berryhill informed Licensing Specialist that staff has been retrained on mandatory reporting.

**Provider Comments:**

CCL Staff Signature :

Date: 12/12/2023



Provider Signature :

Date: 12/12/2023





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## 521 Visit Compliance Report

**Licensee:** Perimeter Behavioral of West Memphis

**Facility Number:** 231

**Licensee Address:** 600 NORTH 7TH STREET  
WEST MEMPHIS AR 72301

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Summer Berryhill

**Record Visit Date:** 1/30/2024

**Home Visit Date:** 1/30/2024

**Purpose of Visit:** Revisit Complaint

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

No in-person licensing visit was completed on 1/30/2024.

Licensing received a complaint on 11/26/2023 for ELS Case #017973.

This complaint has been FOUNDED by Licensing.

The facility was cited on 12/21/2023 for standards 109.1.g and 905.4.g.

**Provider Comments:**

CCL Staff Signature :

Date: 1/30/2024



Provider Signature :

Date: 1/30/2024