

Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

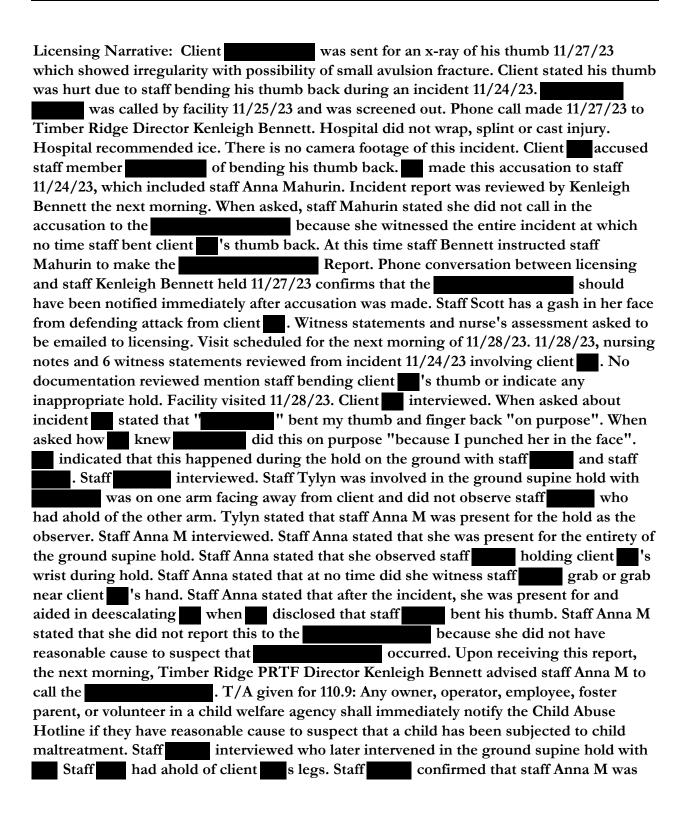
Date of Incident: 11/27/2023

Date Received by DCCECE:11/27/2023

Facility Name: Neurorestorative Timber Ridge

Facility Number: 102

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Incident Type: Licensing
Report Description: Client DOB , private placement, was sent for an x-ray today due to reported thumb pain. X-ray showed irregularity with possibility of small avulsion fracture. On Friday, November 24th, 2023, client began attacking staff by punching and hitting them. Staff used their body as a barrier and blocked to maintain safety. When trying to intervene and help client calm, he lost his balance and caught himself with his hand on the ground and continued to attempt to attack staff. Staff worked with him to try to calm, but he continued to be aggressive towards staff and then was placed in an NCI approved therapeutic hold to maintain safety of himself and others. Client was assessed by nursing and was treated and monitored accordingly. Client was followed by nursing Saturday and Sunday. Monday morning, 11/27/23, nursing assessed and informed
the medical director of symptoms, and the medical director ordered the x-ray. Parent has
been notified. Client accused staff of bending his thumb during the incident and this was called into the on Saturday, November 25th, 2023, and the following was emailed to Timber Ridge from the order was not accepted for
investigation and was documented only due to; Does not meet criteria set forth in . " The and the
reviewer was Amber Armstrong. At the time of the incident, there were 11 clients in the program and 4 on a therapeutic pass, and 5 staff present. During this incident, 2 other staff responded for assistance to maintain safety. Nursing was present during the incident.
Interim Action Narrative:



present as an observer. Staff stated she never witnessed staff grab client's hand, just wrists. Hotline was screened out Case closed 11/30/23.



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521 Visit Compliance Report

Licensee: Neurorestorative Timber Ridge

Facility Number: 102

Licensee Address: 15000 TIMBERRIDGE LANE

BENTON AR 72019

Licensing Specialist: Clayton DeBoer

Person In Charge: Kenleigh Bennett

Record Visit Date: 11/28/2023

Home Visit Date: 11/28/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Number: 100.110.9.a

Regulation Description: Any owner, operator, employee, foster parent, or volunteer in a child welfare agency shall immediately notify the Child Abuse Hotline if they have reasonable cause to suspect that a child has

Finding Description: All accusations of child maltreatment will be immediately called into the child abuse hotline, as so the child abuse hotline can ascertain whether or not reasonable cause to suspect child maltreatment is present.

Action Due Date: 2023-12-28

Action Due Description: All staff will be retrained on mandated reporter policy and sense of urgency for making reports. Staff sign in sheet will be provided to licensing by 12/28/23.

Comply Date:

Sub-Regulation Level 1 Description: Been subjected to child maltreatment

Action Due Description: All staff will be retrained on mandated reports. Staff sign in sheet will be provided to licensing by 12/28/2	
Regulation Not Applicable:	
Regulations Not Correctable:	
Narrative:	
asked how knew did this on purpose "because I punch during the hold on the ground with staff and staff Tylyn. Staff ground supine hold with Tylyn was on one arm facing away from of the other arm. Tylyn stated that staff Anna M was present for the hanna stated that she was present for the entirety of the ground supine holding client wrist during hold. Staff Anna stated that at no time hand. Staff Anna stated that after the incident, she was present for staff bent his thumb. Staff Anna M stated that she did not report	paper appropriate hold. Facility visited 11/28/23. Client bent my thumb and finger back "on purpose". When hed her in the face". indicated that this happened Tylyn M interviewed. Staff Tylyn was involved in the client and did not observe staff who had ahold hold as the observer. Staff Anna M interviewed. Staff hold. Staff Anna stated that she observed staff grab or grab near client and aided in deescalating when disclosed that out this to the because she did not Jpon receiving this report, the next morning, Timber T/A given for 110.9: Any owner, by shall immediately notify the Child Abuse Hotline if to child maltreatment. Staff Jade B interviewed who did of client legs. Staff Jade B confirmed that staff
Provider Comments:	
CCL Staff Signature :	Date: 11/28/2023
Provider Signature :	Date: 11/28/2023