



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 11/27/2023

Date Received by DCCECE: 11/27/2023

Facility Name: Neurorestorative Timber Ridge

Facility Number: 102

Incident Type: Licensing

Report Description: Client [REDACTED] DOB [REDACTED], private placement, was sent for an x-ray today due to reported thumb pain. X-ray showed irregularity with possibility of small avulsion fracture. On Friday, November 24th, 2023, client began attacking staff by punching and hitting them. Staff used their body as a barrier and blocked to maintain safety. When trying to intervene and help client calm, he lost his balance and caught himself with his hand on the ground and continued to attempt to attack staff. Staff worked with him to try to calm, but he continued to be aggressive towards staff and then was placed in an NCI approved therapeutic hold to maintain safety of himself and others. Client was assessed by nursing and was treated and monitored accordingly. Client was followed by nursing Saturday and Sunday. Monday morning, 11/27/23, nursing assessed and informed the medical director of symptoms, and the medical director ordered the x-ray. Parent has been notified. Client accused staff of bending his thumb during the incident and this was called into the [REDACTED] on Saturday, November 25th, 2023, and the following was emailed to Timber Ridge from [REDACTED], "The [REDACTED] was not accepted for investigation and was documented only due to; Does not meet criteria set forth in [REDACTED]. " The [REDACTED] and the reviewer was Amber Armstrong. At the time of the incident, there were 11 clients in the program and 4 on a therapeutic pass, and 5 staff present. During this incident, 2 other staff responded for assistance to maintain safety. Nursing was present during the incident.

Interim Action Narrative:

Maltreatment Narrative:

Licensing Narrative: Client [REDACTED] was sent for an x-ray of his thumb 11/27/23 which showed irregularity with possibility of small avulsion fracture. Client stated his thumb was hurt due to staff bending his thumb back during an incident 11/24/23. [REDACTED] was called by facility 11/25/23 and was screened out. Phone call made 11/27/23 to Timber Ridge Director Kenleigh Bennett. Hospital did not wrap, splint or cast injury. Hospital recommended ice. There is no camera footage of this incident. Client [REDACTED] accused staff member [REDACTED] of bending his thumb back. [REDACTED] made this accusation to staff 11/24/23, which included staff Anna Mahurin. Incident report was reviewed by Kenleigh Bennett the next morning. When asked, staff Mahurin stated she did not call in the accusation to the [REDACTED] because she witnessed the entire incident at which no time staff bent client [REDACTED]'s thumb back. At this time staff Bennett instructed staff Mahurin to make the [REDACTED] Report. Phone conversation between licensing and staff Kenleigh Bennett held 11/27/23 confirms that the [REDACTED] should have been notified immediately after accusation was made. Staff Scott has a gash in her face from defending attack from client [REDACTED]. Witness statements and nurse's assessment asked to be emailed to licensing. Visit scheduled for the next morning of 11/28/23. 11/28/23, nursing notes and 6 witness statements reviewed from incident 11/24/23 involving client [REDACTED]. No documentation reviewed mention staff bending client [REDACTED]'s thumb or indicate any inappropriate hold. Facility visited 11/28/23. Client [REDACTED] interviewed. When asked about incident [REDACTED] stated that "[REDACTED]" bent my thumb and finger back "on purpose". When asked how [REDACTED] knew [REDACTED] did this on purpose "because I punched her in the face". [REDACTED] indicated that this happened during the hold on the ground with staff [REDACTED] and staff [REDACTED]. Staff [REDACTED] interviewed. Staff Tylyn was involved in the ground supine hold with [REDACTED] was on one arm facing away from client and did not observe staff [REDACTED] who had ahold of the other arm. Tylyn stated that staff Anna M was present for the hold as the observer. Staff Anna M interviewed. Staff Anna stated that she was present for the entirety of the ground supine hold. Staff Anna stated that she observed staff [REDACTED] holding client [REDACTED]'s wrist during hold. Staff Anna stated that at no time did she witness staff [REDACTED] grab or grab near client [REDACTED]'s hand. Staff Anna stated that after the incident, she was present for and aided in deescalating [REDACTED] when [REDACTED] disclosed that staff [REDACTED] bent his thumb. Staff Anna M stated that she did not report this to the [REDACTED] because she did not have reasonable cause to suspect that [REDACTED] occurred. Upon receiving this report, the next morning, Timber Ridge PRTF Director Kenleigh Bennett advised staff Anna M to call the [REDACTED]. T/A given for 110.9: Any owner, operator, employee, foster parent, or volunteer in a child welfare agency shall immediately notify the Child Abuse Hotline if they have reasonable cause to suspect that a child has been subjected to child maltreatment. Staff [REDACTED] interviewed who later intervened in the ground supine hold with [REDACTED] Staff [REDACTED] had ahold of client [REDACTED]'s legs. Staff [REDACTED] confirmed that staff Anna M was

present as an observer. Staff [REDACTED] stated she never witnessed staff [REDACTED] grab client's hand, just wrists. Hotline was screened out [REDACTED]. Case closed 11/30/23.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Neurorestorative Timber Ridge

Facility Number: 102

Licensee Address: 15000 TIMBERRIDGE LANE
BENTON AR 72019

Licensing Specialist: Clayton DeBoer

Person In Charge: Kenleigh Bennett

Record Visit Date: 11/28/2023

Home Visit Date: 11/28/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Number: 100.110.9.a

Regulation Description: Any owner, operator, employee, foster parent, or volunteer in a child welfare agency shall immediately notify the Child Abuse Hotline if they have reasonable cause to suspect that a child has

Finding Description: All accusations of child maltreatment will be immediately called into the child abuse hotline, as so the child abuse hotline can ascertain whether or not reasonable cause to suspect child maltreatment is present.

Action Due Date: 2023-12-28

Action Due Description: All staff will be retrained on mandated reporter policy and sense of urgency for making reports. Staff sign in sheet will be provided to licensing by 12/28/23.

Comply Date:

Sub-Regulation Level 1 Description: Been subjected to child maltreatment

Action Due Description: All staff will be retrained on mandated reporter policy and sense of urgency for making reports. Staff sign in sheet will be provided to licensing by 12/28/23.

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

11/28/23, nursing notes and 6 witness statements reviewed from incident 11/24/23 involving client [REDACTED]. No documentation reviewed mention staff bending client [REDACTED] thumb or indicate any inappropriate hold. Facility visited 11/28/23. Client [REDACTED] interviewed. When asked about incident [REDACTED] stated that [REDACTED] bent my thumb and finger back "on purpose". When asked how [REDACTED] knew [REDACTED] did this on purpose "because I punched her in the face". [REDACTED] indicated that this happened during the hold on the ground with staff [REDACTED] and staff Tylyn. Staff Tylyn M interviewed. Staff Tylyn was involved in the ground supine hold with [REDACTED] Tylyn was on one arm facing away from client and did not observe staff [REDACTED] who had ahold of the other arm. Tylyn stated that staff Anna M was present for the hold as the observer. Staff Anna M interviewed. Staff Anna stated that she was present for the entirety of the ground supine hold. Staff Anna stated that she observed staff [REDACTED] holding client [REDACTED] wrist during hold. Staff Anna stated that at no time did she witness staff [REDACTED] grab or grab near client [REDACTED] hand. Staff Anna stated that after the incident, she was present for and aided in deescalating [REDACTED] when [REDACTED] disclosed that staff [REDACTED] bent his thumb. Staff Anna M stated that she did not report this to the [REDACTED] because she did not have reasonable cause to suspect that [REDACTED] occurred. Upon receiving this report, the next morning, Timber Ridge PRTF Director Kenleigh Bennett advised staff [REDACTED] T/A given for 110.9: Any owner, operator, employee, foster parent, or volunteer in a child welfare agency shall immediately notify the Child Abuse Hotline if they have reasonable cause to suspect that a child has been subjected to child maltreatment. Staff Jade B interviewed who later intervened in the ground supine hold with [REDACTED] Staff Jade had ahold of client [REDACTED] legs. Staff Jade B confirmed that staff Anna M was present as an observer. Staff Jade stated she never witnessed staff [REDACTED] grab client's hand, just wrists.

Provider Comments:

CCL Staff Signature :

Date: 11/28/2023



Provider Signature :

Date: 11/28/2023



