



Division of Child Care & Early Childhood Education  
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### Notice of Serious Incident

Date of Incident: 12/15/2023

Date Received by DCCECE: 12/18/2023

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Licensing

Report Description: [REDACTED] was referred by her PCP to Dallas County Medical Center for outpatient x-ray. The x-ray report indicated that no fractures were present, and she was released from the facility without any restrictions. She had reported experiencing pain in her thumb, following an incident where staff members had to remove rocks from her hand during a de-escalation process while attempting to prevent her from leaving the facility grounds. [REDACTED] had become upset and left the school building, and while outside, she picked up rocks and gestured as if she would throw them at the staff members. To prevent any harm, the staff members secured her hand and removed the rocks from it.

Interim Action Narrative:

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[REDACTED]

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Licensing Narrative: 12/18/23-Received provider reported incident that on 12/15/23 client [REDACTED] was referred by her PCP to Dallas County Medical Center for outpatient x-ray. The x-ray report indicated that no fractures were present, and she was released from the facility without any restrictions. She had reported experiencing pain in her thumb, following

**an incident where staff members had to remove rocks from her hand during a de-escalation process while attempting to prevent her from leaving the facility grounds.**