



**Placement and Residential Licensing Unit**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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**Notice of Serious Incident**

Case Number: 018729

Date of Incident: 11/1/2023

Date Received: 1/25/2024

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: Mom reports that [REDACTED] clothes were being urinated on by other residents on laundry day and after clothes were clean. Staff wouldn't allow him to re-wash clothes until specified laundry day - another week but reported to mom [REDACTED] refused to bathe. [REDACTED] didn't have clean clothes to change after a bath. Physically assaulted - bruising, black eyes (mom has pics). [REDACTED] & other residents were called the N word and cussed out by staff members. Mom has more reports

Interim Action Narrative:

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Maltreatment Narrative: Mom reports that [REDACTED] clothes were being urinated on by other residents on laundry day and after clothes were clean. Staff wouldn't allow him to re-wash clothes until specified laundry day - another week but reported to mom [REDACTED] refused to bathe. [REDACTED] didn't have clean clothes to change after a bath. Physically assaulted - bruising, black eyes (mom has pics). [REDACTED] & other residents were called the N word and cussed out by staff members.

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Licensing Narrative: Program Coordinator reviewed complaint for licensing concerns. Program Coordinator will reach out to the reporter. A voicemail was left for the reporter to call Program Coordinator back. Program Coordinator spoke with the reporter ([REDACTED]) who reported what she was told by the guardian and provided contact information for the

guardian. Program Coordinator left a voicemail for guardian to call back. Guardian called back and was encouraged to call the hotline. Program Coordinator gathered information from the guardian. 2/9/2024, Program Coordinator reached back out to parent, no answer. 2/14/2024, Program Coordinator called AR Hotline and reported the allegations. Hotline call accepted an investigator has not been assigned. 2/16/2024, Program Coordinator checked CHRIS for investigator. 3/13/2024, Program Coordinator requested an update. 3/14/2024, parent reached out to Program Coordinator via text message. Parent provided pictures via email but Program Coordinator was unable to open files. Program Coordinator requested pictures via text message. Program Coordinator inquired about timeframe of pictures. Parent reported pictures were taken on 10/1/2023, 10/5/2023, 10/8/2023, 10/10/2023, 10/22/2023, and 11/8/2023. 3/29/2024, Program Coordinator checked CHRIS case found unsubstantiated.



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

## 521 Visit Compliance Report

**Licensee:** Elizabeth Mitchell Centers

**Facility Number:** 157

**Licensee Address:** 6501 W 12TH ST  
LITTLE ROCK AR 72204-1511

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Paul Hofstad

**Record Visit Date:** 2/12/2024

**Home Visit Date:** 2/12/2024

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Time of visit: 1:30 pm to 2:30 pm

Census: 46

Licensing received a complaint on 1/25/2024 for ELS Case #018729.

Program Coordinator informed facility that a complaint had been received and requested documentation.

Facility reported that resident was no longer at the facility and would pull all incidents for the resident.

Due to the timeframe of the complaint, 2023, there is no camera footage to review.

Program Coordinator is not prepared to leave a finding at this time.

**Provider Comments:**

CCL Staff Signature :

Date: 2/16/2024



Provider Signature :

Date: 2/16/2024





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**Facility Number:** 157

**Licensee Address:** 6501 W 12TH ST  
LITTLE ROCK AR 72204-1511

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Paul Hofstad

**Record Visit Date:** 3/29/2024

**Home Visit Date:** 3/29/2024

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

No in-person licensing visit was completed on 3/29/2024.

Licensing received a complaint on 1/25/2024 for ELS Case #018729.

This complaint has been UNFOUNDED by licensing.

**Provider Comments:**

CCL Staff Signature :

Date: 3/29/2024



Provider Signature :

Date: 3/29/2024

