



DHS Placement and Residential Licensing Unit  
Office of the Secretary

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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Notice of Serious Incident

Case Number: 019036

Date of Incident: 2/6/2024

Date Received by PRLU: 2/7/2024

Facility Name: United Methodist Children's Home Little Rock Campus

Facility Number: 115

Incident Type: Dual

**Report Description:** On 2/6 Client [REDACTED] age [REDACTED] DOB [REDACTED] DHS custody client was spitting on staff repeatedly, After reviewing the video from 2/6 from 6:57pm - 7:24pm, staff ([REDACTED]) was observed to use inappropriate crisis management. Staff reacted poorly after being spit on several times by the resident. To avoid being spit on, staff pulled the resident off of the couch. Staff also was observed holding the resident down to avoid being spit on several times. A hotline was called and accepted for investigation. [REDACTED]

**Interim Action Narrative:** Camera footage was reviewed and hotline was called. Staff involved suspended pending the investigation.

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**Maltreatment Narrative:** Av is [REDACTED]. PRFC is the staff of Methodist Behavioral Health. AO is a staff member of Methodist, [REDACTED]. [REDACTED] was targeted by [REDACTED]. [REDACTED] had started spitting on and at [REDACTED] when came through the foyer. [REDACTED] pulled [REDACTED] on the couch and held him down. He was cited for inappropriate crisis management. They removed [REDACTED] from [REDACTED]'s unit. [REDACTED] has a small bruise on his right knee its blue in color.

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**Licensing Narrative:** Program Coordinator reviewed complaint for licensing concerns. Program Coordinator will inquire about video footage, ICA for staff member involved, witness statement/s,

and nursing note. Program Coordinator will inquire about investigator and request permission to contact the facility. Facility reported camera footage is available. Program Coordinator will schedule a day and time to review camera footage. 2/9/2024, Program Coordinator requested permission from investigator to contact the facility. Investigator gave permission to contact the facility. Program Coordinator inquired if staff member involved was placed on administrative leave or terminated. 2/12/2024, Program Coordinator reviewed camera footage and requested documentation of staff member's suspension. Facility cited 905.4.g. Resident placed on 60K Focus and assault precautions. 3/11/2024, Program Coordinator requested an update. Investigator reported case is still pending. 3/13/2024, facility provided documentation that case was found unsubstantiated. 3/14/2024, facility provided training documentation for staff member mentioned in the incident. 3/15/2024, ICA approved to be lifted.



**Division of Child Care & Early Childhood Education**  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

## 521 Visit Compliance Report

**Licensee:** United Methodist Children's Home Little Rock Campus

**Facility Number:** 115

**Licensee Address:** 2002 SOUTH FILLMORE  
LITTLE ROCK AR 72204

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Shannon Rouse

**Record Visit Date:** 2/12/2024

**Home Visit Date:** 2/12/2024

**Purpose of Visit:** Complaint Visit

### Regulations Out of Compliance:

**Regulation Number:** 900.905.4.g

**Regulation Description:** The following actions shall not be used, including as discipline:

**Finding Description:** Staff member observed using discipline that could cause physical injury or threat of bodily harm.

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Sub-Regulation Level 1 Description:** Physical injury or threat of bodily harm;

**Action Due Description:**

### Regulations Needing Technical Assistance:

### Regulation Not Applicable:

## **Regulations Not Correctable:**

### **Narrative:**

Time of visit: 11:15 am to 1:00 pm

Census: 31

Licensing received a complaint on 2/7/2024 for ELS Case #019036.

Program Coordinator met with staff to review camera footage for this complaint.

Program Coordinator observed the resident sitting on furniture in the foyer area. Staff member was observed walking around the area assisting other residents completing hygiene. Resident was observed kicking a window before throwing socks at the staff member. Staff member walked towards resident who was on the furniture and it appeared that staff and resident fell to the floor. Program Coordinator was unable to determine how the resident and staff member landed on the floor.

Resident and staff member were observed getting off the floor with no problems. Resident walked around the foyer and when he went toward a bottle of liquid on what appeared to be a table, staff member and resident both ended up on the floor. Staff member was observed grabbing the bottle before the resident could touch the bottle.

At one point, it appeared that staff member reached out toward the resident. Facility reported that resident spat at staff member several times. Program Coordinator observed another staff member enter the foyer and provided the staff member with a spit shield.

Facility will be cited for standard 905.4.g, it appeared that staff member grabbed at resident due to resident's behavior (spitting).

### **Provider Comments:**

CCL Staff Signature :

Date: 2/12/2024



Provider Signature :

Date: 2/12/2024



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**Facility Number:** 115

**Licensee Address:** 2002 SOUTH FILLMORE  
LITTLE ROCK AR 72204

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Sherika Williams

**Record Visit Date:** 3/14/2024

**Home Visit Date:** 3/14/2024

**Purpose of Visit:** Revisit Complaint

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

No in-person licensing visit was completed on 3/14/2024.

Licensing received a complaint on 2/7/2024 for ELS Case #019036.

Facility was cited for standard 905.4.g on 2/12/2024.

**Provider Comments:**

CCL Staff Signature :

Date: 3/14/2024



Provider Signature :

Date: 3/14/2024