



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 019084

Date of Incident: 2/9/2024

Date Received: 2/9/2024

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Dual

Report Description: [REDACTED] exhibited emotional distress and confrontational behavior towards other patients and staff members in her classroom setting. This behavior led to several patients trying to initiate physical altercations with her. A review of the surveillance footage revealed that during the incident, staff member [REDACTED] physically assaulted [REDACTED] by slapping her twice on the back of the head and, while standing, yanked her legs out from under her, causing her to fall to the floor. This incident has been reported to the AR [REDACTED]. Considering her gross misconduct, [REDACTED] was terminated from employment immediately. Nursing assessment revealed no injury from the incident. An in-service training will be conducted on Therapeutic Crisis Intervention De-escalation techniques with the staff member also in the room. A campus-wide in-service will be conducted on the usage of announcing "CODE GREEN" on the walkie talkie communication, requesting additional assistance for de-escalation. Surveillance footage will be saved.

Interim Action Narrative: Staff [REDACTED] was immediately terminated.

Maltreatment Narrative: [REDACTED] exhibited emotional distress and confrontational behavior towards other patients and staff members in her classroom setting. This behavior led to several patients trying to initiate physical altercations with her. A review of the surveillance footage revealed that during the incident, staff member [REDACTED] physically assaulted [REDACTED] by slapping her twice on the back of the head and, while standing, yanked her legs out from under her, causing her to fall

to the floor. This incident has been reported to the AR [REDACTED]
[REDACTED]

Licensing Narrative: 2/12/24-Licensing reviewed complaint that client [REDACTED] was physically assaulted by staff [REDACTED] on 2/9/24. Staff member immediately terminated. Visit scheduled for 2/12/24. 2/12/24-Facility visited and camera footage reviewed which clearly shows staff [REDACTED] take client [REDACTED] legs out from under her causing [REDACTED] to fall to the floor landing on her buttocks. Staff [REDACTED] can be seen slapping the top of [REDACTED] head twice. Staff/client ratio in video 2:9. Facility cited 109.1g and 905.4g. Staff [REDACTED] was immediately terminated. An in-service training will be conducted on Therapeutic Crisis Intervention De-escalation techniques with the staff member also in the room. A campus-wide in-service will be conducted on the usage of announcing "CODE GREEN" on the walkie talkie communication, requesting additional assistance for de-escalation. Licensing complaint is founded. 4/29/24-Received email that maltreatment complaint was unfounded.



Division of Child Care & Early Childhood Education
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P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DR
FORDYCE AR 71742-7110

Licensing Specialist: Clayton DeBoer

Person In Charge:

Record Visit Date: 2/12/2024

Home Visit Date: 2/12/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Regulation Number: 900.905.4.g

Regulation Description: The following actions shall not be used, including as discipline:

Finding Description: Staff [REDACTED] can be seen on video causing physical harm to client [REDACTED].

Action Due Date: 2024-02-09

Action Due Description: Staff [REDACTED] immediately terminated.

Comply Date:

Sub-Regulation Level 1 Description: Physical injury or threat of bodily harm;

Action Due Description: Staff [REDACTED] immediately terminated.

Regulation Number: 100.109.1.g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Finding Description: Staff [REDACTED] can be seen on video causing physical harm to client [REDACTED]

Action Due Date: 2024-02-09

Action Due Description: Staff [REDACTED] immediately terminated.

Comply Date:

Sub-Regulation Level 1 Description: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

Action Due Description: Staff [REDACTED] immediately terminated.

Narrative:

2/12/24-Facility visited and camera footage reviewed which clearly shows staff [REDACTED] take client [REDACTED]'s legs out from under her causing [REDACTED] to fall to the floor landing on her buttocks. Staff [REDACTED] can be seen slapping the top of [REDACTED]'s head twice. Staff/client ratio in video 2:9. Facility cited 109.1g and 905.4g. Staff [REDACTED] was immediately terminated. An in-service training will be conducted on Therapeutic Crisis Intervention De-escalation techniques with the staff member also in the room. A campus-wide in-service will be conducted on the usage of announcing "CODE GREEN" on the walkie talkie communication, requesting additional assistance for de-escalation.

Provider Comments:

CCL Staff Signature :

Date: 2/12/2024



Provider Signature :

Date: 2/12/2024

