



**DHS Placement and Residential Licensing Unit
Office of the Secretary**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 019119

Date of Incident: 2/10/2024

Date Received by PRLU: 2/12/2024

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Licensing

Report Description: On Saturday evening February 10, 2024 client [REDACTED] [REDACTED] became dysregulated and was expressing suicidal ideations. Client verbally expressed that she was depressed. Client placed the ethernet cord from the phone around her neck, staff were able to intervene and prevent client from tightening the cord around her neck. The nurse reported there was space for her hand between clients neck and the cord. Medical provider determined acute placement was necessary, emergency services was contact to initiate referral. Client is in out of state DHS custody. Guardian was notified. Client was transported by MEMS to acute the morning of 2/11/24.

Interim Action Narrative: Resident transported to acute placement.

Maltreatment Narrative:

Licensing Narrative: Program Coordinator reviewed provdier reported incident for licensing concerns. Facility reported they will be replacing landline phones with cordless phones. Program Coordinator will inquire about camera footage. 2/15/2024, Program Coordinator reviewed camera footage. Resident will be returning to the facility.



Division of Child Care & Early Childhood Education
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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Paul Hofstad

Record Visit Date: 2/15/2024

Home Visit Date: 2/15/2024

Purpose of Visit: Self Report Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 1:30 pm to 2:30 pm

Census: 30

Licensing received a provider reported incident on 2/10/2024 for ELS Case #019119.

Program Coordinator reviewed camera footage for the provider reported incident with Ms. Barbara McCrory, Chief Administrative Service Officer.

Program Coordinator observed resident's bed in the day area of the dorm. Ms. McCrory reported that resident was on line of sight during this incident. Ratio was 1:1, the other residents were in their bedrooms asleep.

Resident was observed standing in a chair messing with the ceiling. Staff member was observed on a walkie talkie. Resident got out of the chair and went toward the workstation for staff. Program Coordination observed another staff member enter the dorm, ratio 2:1. While at the staff's workstation, resident was observed under the workstation desk.

Program Coordinator was unable to see what the resident was messing with due to the lights being off in the day area. It appeared that resident had grabbed a cord and attempted to wrap the cord around her neck. Staff member was observed walking toward the resident and reaching for the cord. The staff member's hand remained near the resident's neck area to prevent her from tightening up the cord.

A nurse was observed entering the dorm and shortly after another nurse entered the dorm, ratio 4:1. Both nurses were observed looking at the resident's neck area. Staff member still had his hand on the cord to prevent the resident from tightening the cord. Staff member was able to get the cord from resident.

Resident walked away from the workstation toward her bed and sat in a chair before walking near the entrance door. Program Coordinator observed resident wrap a hoodie around her neck she attempted to wrap the hoodie around her neck until staff intervened. While by the door, staff were observed talking to the resident. A few minutes later, the resident was observed walking out of the dorm with the nurse.

Ms. McCrory informed Program Coordinator that all phones have been removed off the dorms. Cordless telephones have been ordered. In the meantime, when residents are scheduled to make phone calls, the phones are hooked up and then removed out of the dorm area.

Provider Comments:

CCL Staff Signature :

Date: 2/15/2024



Provider Signature :

Date: 2/15/2024



