



DHS Placement and Residential Licensing Unit  
Office of the Secretary

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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Notice of Serious Incident

**Case Number:** 019492

**Date of Incident:** 2/28/2024

**Date Received by PRLU:** 2/28/2024

**Facility Name:** Neurorestorative Timber Ridge

**Facility Number:** 102

**Incident Type:** Licensing

**Report Description:** [REDACTED] (DOB [REDACTED] private placement) had a journal that was laid out on 2/27/24. While asking about the journal and moving it, a staff saw the word nicotine in the journal. The staff then asked if they could let the therapist read the journal due to the word they saw while moving the journal and the client gave consent. The staff gave the journal to the therapist. As the therapist was processing the journals with the client today in session 2/28/24, she came across an entry that stated that staff [REDACTED] let me hit her THC pen and I am high asf, shes in there laughing her ass off?. The therapist asked the client about this after they read it and the client confirmed that the staff [REDACTED] let me hit her weed pen?. Client stated this happened on 12/14/23 and stated it happened again in January 2024 but did not have a specific date. The client also reported that this staff bought her a nicotine vape, but that she does not have the vape anymore. The staff did complete room sweeps on 2/27/24 to ensure there was no nicotine in the room and nothing was found. To ensure safety of this client, she was placed on safety and intensive supervision. Staff to client ratio on 2/27/24 3:5 in the Americana building RSPD program. Staff [REDACTED] has been suspended and we called this into the child maltreatment hotline. The hotline stated that they documented this call with [REDACTED]. Prior guardian [REDACTED] has been notified of the event ([REDACTED] in process of receiving guardianship again since client has turned 18).

**Interim Action Narrative:**

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**Maltreatment Narrative:**

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**Licensing Narrative:** 2/29/24-Provider reported incident reviewed for licensing concerns. Phone call made to Kenleigh Bennett of Timber Ridge who stated that hotline call was not accepted, and that staff [REDACTED] will be terminated subsequent current suspension. Visit scheduled for 2/29/24. 2/29/24-Facility visited and cited 109.1g.



Division of Child Care & Early Childhood Education  
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## 521 Visit Compliance Report

**Licensee:** Neurorestorative Timber Ridge

**Facility Number:** 102

**Licensee Address:** 15000 TIMBERRIDGE LANE  
BENTON AR 72019

**Licensing Specialist:** Clayton DeBoer

**Person In Charge:** Kenleigh Bennett

**Record Visit Date:** 2/29/2024

**Home Visit Date:** 2/29/2024

**Purpose of Visit:** Complaint Visit

### Regulations Out of Compliance:

**Regulation Number:** 100.109.1.g

**Regulation Description:** Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

**Finding Description:** [REDACTED] staff [REDACTED] gave 17 y/o client vape pen access which may have contained marijuana and/or nicotine.

**Action Due Date:** 2024-02-28

**Action Due Description:** Staff [REDACTED] immediately suspended pending certain termination.

**Comply Date:**

**Sub-Regulation Level 1 Description:** Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

**Action Due Description:** Staff [REDACTED] suspended pending certain termination.

### Regulations Needing Technical Assistance:

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

2/29/24-Facility visited for alleged incident of [REDACTED] staff [REDACTED] giving 17 y/o client vape pen access which may have contained marijuana and/or nicotine. Client journal entry is how this was discovered. Journal entry reviewed. It is the opinion of the facility and licensing that this incident did indeed occur. Staff [REDACTED] is currently suspended pending certain termination. Facility cited 109.1g: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

**Provider Comments:**

CCL Staff Signature :

Date: 2/29/2024



Provider Signature :

Date: 2/29/2024

