



**Placement and Residential Licensing Unit**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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**Notice of Serious Incident**

Case Number: 019972

Date of Incident: 3/3/2024

Date Received: 3/20/2024

Facility Name: Little Creek Behavioral Health

Facility Number: 255

Incident Type: Dual

Report Description: On March 18th, Risk received a new complaint from [REDACTED] for [REDACTED], stating [REDACTED] threw her on the ground when [REDACTED] attempted to run off the unit on 03.03.24. The report was turned in through a [REDACTED] caseworker: [REDACTED]. [REDACTED] visited on 03.10.24 and turned in a complaint on 03.18.24.

Interim Action Narrative: [REDACTED].

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Maltreatment Narrative: Av is [REDACTED], who is at the Little Creek Behavioral Health facility in Conway. She is in the custody of [REDACTED] CPS. Ao is a Little Creek staff member called [REDACTED]? (last name unknown). [REDACTED] said that [REDACTED] threw her across the room during a physical restraint. This took place, reporter thinks, within the past 30 days (exact date unknown). [REDACTED] said that the other children at the facility have placed each other in the clothes dryers in the laundry and that staff do not monitor the laundry room. She said the children put each other in the dryers when they get mad at each other. She said that she feels uncomfortable because only male staff members put her in restraint. [REDACTED] has been at Little Creek for three months. A typical stay for a child like her is 6 to 10 months.

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Licensing Narrative: Program Coordinator reviewed complaint for licensing concerns. Facility contacted Program Coordinator via telephone on 3/19/2024. Program Coordinator will request permission to contact the facility. Facility reported that staff member involved was on vacation. Program Coordinator will request ICA and DOB of resident. Program Coordinator and Licensing Specialist Norton visited the facility and reviewed the restraint packet and other documentation. Facility submitted ICA for staff member and it was approved by licensing. 3/27/2024, facility provided training documentation for staff member involved in incident. 4/5/2024, Program Coordinator inquired if there was another referral number for this maltreatment. 4/9/2024, facility provided Licensing with referral number. 4/23/2024, Program Coordinator checked CHRIS case is still pending.



**Division of Child Care & Early Childhood Education**

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## 521 Visit Compliance Report

**Licensee:** Little Creek Behavioral Health

**Facility Number:** 255

**Licensee Address:** 161 SKUNK HOLLOW  
CONWAY AR 72032

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Jlynn Price

**Record Visit Date:** 3/21/2024

**Home Visit Date:** 3/21/2024

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Time of visit: 12:15 pm to 1:45 pm

Census: 64

Licensing received a complaint on 3/20/2024 for ELS Case #019972.

Program Coordinator Rice and Licensing Specialist Norton spoke with Jlynn Price, Compliance Officer regarding complaint.

Program Coordinator requested documentation for this complaint. Ms. Price provided the ICA for the staff member involved. Licensing reviewed nursing notes and restraint packets.

Per documentation, staff member placed resident in a one person hold and escorted resident back to the unit. The timeframe was from 15:23 to 15:26. Program Coordinator requested a witness statement from staff member mentioned in the complaint.

Licensing is not prepared to leave a finding at this time.

**Provider Comments:**

CCL Staff Signature :

Date: 3/21/2024



Provider Signature :

Date: 3/21/2024





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**Facility Number:** 255

**Licensee Address:** 161 SKUNK HOLLOW  
CONWAY AR 72032

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Jlynn Price

**Record Visit Date:** 5/7/2024

**Home Visit Date:** 5/7/2024

**Purpose of Visit:** Revisit Complaint

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

No in-person licensing visit was completed on 5/7/2024.

Licensing received a complaint on 3/20/2024 for ELS Case #019972.

This complaint has been UNFOUNDED by licensing.

**Provider Comments:**

CCL Staff Signature :

Date: 5/7/2024



Provider Signature :

Date: 5/7/2024

