



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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Notice of Serious Incident

Case Number: 019925

Date of Incident: 3/9/2024

Date Received by DCCECE: 3/18/2024

Facility Name: Neurorestorative Timber Ridge

Facility Number: 102

Incident Type: Licensing

Report Description: [REDACTED] mother was on a bi-weekly treatment team meeting when she disclosed to the team that when she picked him up on March 9th for a therapeutic home pass she noticed redness on his neck. she said she asked the client about this but he said he did not want to talk about it. she said whenever they got home and he was away from siblings she asked him again about his neck and he stated he was acting up and a staff was trying to help him and they had grabbed his jacket and it rubbed his neck. mom stated she did not report it when it happened because she did not think anything of it. when facility was made aware of this today by [REDACTED], the therapist, Cari Baroni, asked the client about this situation and he said he was really mad and the staff was trying to help him because he was mad and that he is not hurt, and was not hurt then. Facility looked at notes from that day and client exhibited multiple documented behaviors that morning. [REDACTED]

Interim Action Narrative:

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Maltreatment Narrative:

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Licensing Narrative: 3/18/24-Provider Reported Incident reviewed for licensing concerns

[REDACTED]

[REDACTED]. Consultation had with Program Manager Chelsea Vardell for further review.

3/21/24-Per phone call with Kenleigh Bennett of Timber Ridge, staff mentioned by client

[REDACTED] will be retrained on proper restraints. A sign in sheet of this training will be

provided to licensing by 3/25/24. 3/25/24-Sign in sheet for [REDACTED] staff training provided to licensing.