



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 019924

Date of Incident: 3/16/2024

Date Received by DCCECE: 3/18/2024

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Incident Type: Licensing

Report Description: Patient/Resident Name/DOB: [REDACTED]
Date/Time of incident: 3/16/24/1506 Name of Perimeter Staff Making Notification Date
Time Name of Person Notified Agency Rep Sarah Kroon, RN, Director of Risk and Quality
Management 3/18/24 1500 See Below Sarah Kroon, RN, Director of Risk and Quality
Management 3/18/24 Signature and title of staff completing this form Date: Name of
Facility: Perimeter Behavioral of the Ozarks Phone Number: 479-957-9857 Street Address,
City, State, Zip: 2466 S. 48th St. Suite B, Springdale, AR 72762 Please describe the incident:
On 3/16/24, resident [REDACTED] became escalated on the unit and began physically
assaulting various staff members and destroying property on the unit. Staff attempted to
remove the table from the unit for safety and when doing so, [REDACTED] attempted to run off
the unit. She was blocked by staff. [REDACTED] remained escalated and continued to physically
assault staff, so RN on duty initiated a physical restraint to maintain a safe environment.
When staff attempted to put [REDACTED] in a physical restraint, another resident stepped in
and began physically assaulting [REDACTED] Staff intervened and seperated the residents.
Moments later, [REDACTED] physically assaulted a different peer that was a bystander. Staff
intervened and seperated the residents. [REDACTED] was taken off unit and physically
restrained after continuing to physically assault staff. [REDACTED] continued to physically
assault staff despite interventions, and Springdale Police Department was called due to
concern for the safety of the staff and other residents. Actions Taken: After police
investigation, [REDACTED] was transported to Washington County JDC where she was booked
over the weekend and released back to our facility this afternoon around 1500. Parties
notified of event: Perpetrator 1 [REDACTED] Perpetrator 2 [REDACTED]
[REDACTED] Perpetrator 3 [REDACTED] Victim
[REDACTED] Sara Loftis, CEO Art Hickman, Regional CEO
Rebecca Thomas, VP Clinical Training Chris Perry, VP Risk Compliance/Quality Annika
Perry, MSW ? Clinical Director Heather Harper, VP Nursing Sarah Whorton-Director of

Nursing Kris Stewart, Reagan Stanford, and Ashlyn Welchel (Disability Rights of AR)
Chelsea Vardell, Kendra Rice, Jarred Parnell and Felicia Harris (DHS)

Interim Action Narrative:

Maltreatment Narrative:

Licensing Narrative: 3/19/2024 - The provider reported incident was reviewed by Licensing Specialist Jarred Parnell. The facility was requested to save the footage for review.

3/20/2024 - A visit was conducted at the facility to review video footage for the reported incident. Video footage reviewed was for March 16, 2024. At 15:06 - 15:24 Video footage reviewed showed the report incident. [REDACTED] can be seen in the video close to the door of the unit. While staff are removing a table from the unit, [REDACTED] starts an altercation with a staff member. The staff initiates a restraint but it is unable to, due to the residents size. Another staff aids in the hold. Another resident [REDACTED] can be seen in the day room and runs to [REDACTED] and strikes her in the face approximately 4-5 times. Other staff enter the room and begin separating the residents. [REDACTED]. pushes through staff to another resident [REDACTED] standing near and grabs her hair while staff are trying to initiate restraints. The staff are unable to control the resident and a third staff person aids in the hold and she lets go of [REDACTED] hair. Other residents in the room begin to push and strike [REDACTED] and staff create separation between residents and [REDACTED] Staff are able to get the resident into the milieu and initiate a ground hold. The resident is held in the restraint position until police arrive. Safety plan for the facility is to train staff and strategize regarding situations handling larger residents and resident separation de-escalation. 4/1/2024, Program Coordinator requested police report. 4/4/2024, police report received and Licensing Specialist informed.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Perimeter of the Ozarks

Facility Number: 237

Licensee Address: 2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Licensing Specialist: Jarred Parnell

Person In Charge: Sarah Whorton

Record Visit Date: 3/20/2024

Home Visit Date: 3/20/2024

Purpose of Visit: Self Report Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

3/20/2024 - A visit was conducted at the facility to review video footage for the reported incident.

Video footage reviewed was for March 16, 2024. At 15:06 - 15:24

Video footage reviewed showed the report incident [REDACTED] can be seen in the video close to the door of the unit. While staff are removing a table from the unit, [REDACTED] starts an altercation with a staff member. The staff initiates a restraint but it is unable to, due to the residents size. Another staff aids in the hold. Another resident [REDACTED] can be seen in the day room and runs to [REDACTED] and strikes her in the face approximately 4-5 times. Other staff enter the room and begin separating the residents. [REDACTED] pushes through staff to another resident [REDACTED] standing near and grabs her hair while staff are trying to initiate restraints. The staff are unable to control the resident and a third staff person aids in the hold and she lets go of [REDACTED] hair. Other residents in the room begin to push and strike [REDACTED] and staff create separation between residents and [REDACTED] Staff are able to get the resident into the milieu and initiate a ground hold. The resident is held in the restraint position until police arrive.

Safety plan for the facility is to train staff and strategize regarding situations handling larger residents and resident separation de-escalation.

Provider Comments:

CCL Staff Signature :

Date: 3/20/2024



Provider Signature :

Date: 3/20/2024

