

Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 019959

Date of Incident: 3/17/2024

Date Received: 3/20/2024

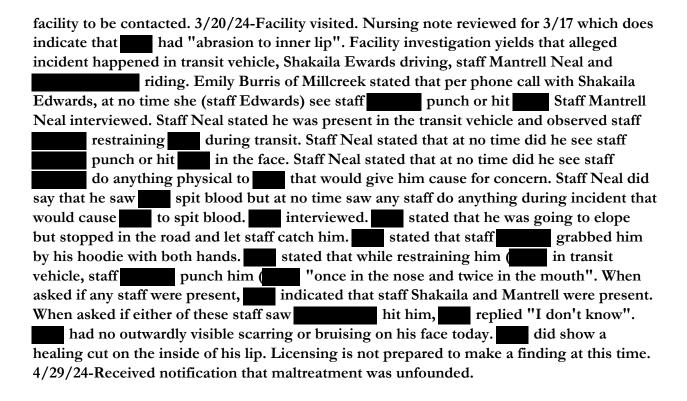
Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Dual

Report Description: reported that during an incident that occurred on 03/17/2024, that his staff hit him in the mouth and nose during an attempted elopement and physical restraint.	
Interim Action Narrative: Staff has not worked since allegation. Staff will be placed on administrative leave prior to next shift pending investigation.	

Licensing Narrative: Program Coordinator requested permission to contact the facility. 3/20/24-Phone call made to Chris Butler of Millcreek. This incident allegedly happened 3/17/24, but did not tell staff until 3/19/24. There is no video of alleged incident as it was reported to have occurred in a transit vehicle. Client attempted to elope but never made it off campus. Staff drove a facility vehicle to the edge of the road and located got in the transit vehicle where the incident allegedly occurred. Staff has been placed on administrative leave pending investigation. Permission granted for the





Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF
Facility Number: 233
Licensee Address: 1828 INDUSTRIAL DR FORDYCE AR 71742-7110
Licensing Specialist: Clayton DeBoer
Person In Charge: Emerald Burris
Record Visit Date: 3/20/2024
Home Visit Date: 3/20/2024
Purpose of Visit: Complaint Visit
Regulations Out of Compliance:
Regulations Needing Technical Assistance:
Regulation Not Applicable:
Regulations Not Correctable:
Narrative:
3/20/24-Facility visited. Nursing note reviewed for 3/17 which does indicate that had "abrasion to inner lip". Facility investigation yields that alleged incident happened in transit vehicle.

staff	and	riding.	of Millcreek stated that	per phone call with
	, at no time she	see staff	punch or hit	Staff
interviewed.	Staff stated he was pre	sent in the transit vehi	cle and observed staff	restraining
during transit	t. Staff stated that at 1	no time did he see sta	ff punch or hit	in the face. Staff
stated th	nat at no time did he see staf	f do anything	physical to that would	d give him cause for
	ff did say that he say	_	at no time saw any staff	do anything during
incident that v	would cause to spit blo	ood.		
stated that state in transasked if any seither of these	aff grabbed him by nsit vehicle, staff grabbed him by staff were present, income	y his hoodie with both bunch him "on- dicated that staff it him, replied "	I don't know". had i	while restraining him in the mouth". When esent. When asked if no outwardly visible
Licensing is r	not prepared to make a findi	ng at this time.		
Staff	is on administrative leave I	pending investigation.		

Provider Comments:

CCL Staff Signature : Date: 3/20/2024

Provider Signature:

90000

Date: 3/20/2024



Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF
Facility Number: 233
Licensee Address: 1828 INDUSTRIAL DR FORDYCE AR 71742-7110
Licensing Specialist: Clayton DeBoer
Person In Charge: Emerald Burris
Record Visit Date: 4/30/2024
Home Visit Date: 4/30/2024
Purpose of Visit: Revisit Complaint
Regulations Out of Compliance:
Regulations Needing Technical Assistance:
Regulation Not Applicable:
Regulation Not Applicable: Regulations Not Correctable:

Licensing has investigated this complaint, Case#019959 and deterprecautionary measure, staff will be retrained on client safety this training will be provided to licensing before staff returns to work.	
Provider Comments:	
CCL Staff Signature :	Date: 4/30/2024

Provider Signature : Date: 4/30/2024