



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 020876

Date of Incident: 3/6/2024

Date Received: 4/23/2024

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Incident Type: Licensing

Report Description: Licensing was included on a complaint to the Office of Long Term Care on 4/23/2024 regarding an allegation that the facility is not properly documenting physical and chemical restraints.

Interim Action Narrative:

Maltreatment Narrative:

Licensing Narrative: 4/25/2024- An internal staffing was completing regarding this information and PRLU will follow up with an onsite visit next week 4/30/2024 to review children's records, restraint logs, incident logs, and personnel files. 4/30/2024, Program Coordinator Rice and Licensing Specialist Parnell visited the facility. The DON informed Licensing that during the timeframe of 2/22/2024 and 3/29/2024 not all restraints were logged by the former Director of Risk & Quality Management. The former Director of Risk & Quality Management has recently resigned. The DON reported that they use nurses from the Clip Board agency and that they are trained in Handle with Care before working on the floor. Program Coordinator reviewed the restraint log from January 2024 to April 2024 and two (2) residents files (restraint packets and doctor's orders). The DON provided Licensing with a printout of incidents for March 2023 to April 2024. 4/30/2024 - A visit was conducted on 4/30/2024 to review the following information for case #020876. Personnel files for J.

Olivera, C Lewis, R. Deplaines were reviewed for Handle with care training certificates. C. Lewis is an employee of Perimeter of West Memphis and is contracted to work at Perimeter of the Ozark. R. Deplaines is a contracted nurse through the service Clip Board. Resident files for [REDACTED] were reviewed for up to date physicians orders and restraint packets. Resident [REDACTED] was discharged and her record has been requested from archives. All restraints from February 22, 2024 through March 29, 2024 were not logged in the restraint record by the former Director of Risk and Quality management. Files are currently being processed. Chemical, Physical and Seclusion restraints counts: January-1, February-18, March-30, April-35 Incident Report Logs were reviewed from March 5th - April 27th. 5/3/2024 - Licensing Specialist followed up with facility to notify Licensing when A.C's file is available for review.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
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521 Visit Compliance Report

Licensee: Perimeter of the Ozarks

Facility Number: 237

Licensee Address: 2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Licensing Specialist: Jarred Parnell

Person In Charge: Sarah Whorton

Record Visit Date: 4/30/2024

Home Visit Date: 4/30/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

A visit was conducted on 4/30/2024 to review the following information for case #020876.

Personnel files for J. Olivera, C Lewis, R. Deplaines were reviewed for Handle with care training certificates. C. Lewis is an employee of Perimeter of West Memphis and is contracted to work at Perimeter of the Ozark. R. Deplaines is a contracted nurse through the service Clip Board.

Resident files for [REDACTED] were reviewed for up to date physicians orders and restraint packets.

Resident [REDACTED]. was discharged and her record has been requested from archives.

All restraints from February 22, 2024 through March 29, 2024 were not logged in the restraint record by the former Director of Risk and Quality management. Files are currently being processed.

Chemical, Physical and Seclusion restraints counts:

January-1, February-18, March-30, April-35

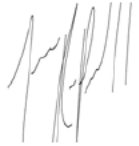
Incident Report Logs were reviewed from March 5th - April 27th.

Licensing is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 4/30/2024



Provider Signature :

Date: 4/30/2024





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521 Visit Compliance Report

Licensee: Perimeter of the Ozarks

Facility Number: 237

Licensee Address: 2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Licensing Specialist: Jarred Parnell

Person In Charge: Sarah Whorton

Record Visit Date: 5/7/2024

Home Visit Date: 5/7/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Case 020876



5/7/2024 - A visit was conducted at the facility to review the restraint logs and files for residents to ensure they are updated with restraint packets and doctor's orders for restraints conducted on dates 5-2-2024, 5-3-2024, and 5-4-2024. Restraint packets and doctor's orders are updated.

While the agency is aware that all documentation for restraints were not kept well organized by the former Director of Quality and Risk Management, all documents have been accounted for to the best of the facility's knowledge.

Resident file for [REDACTED] was reviewed and has updated physician orders and restraint packets for the incidents that occurred while the resident was at the facility.

Review of the contracted nurse's file showed all documents required per the minimum licensing standards.

Provider Comments:

CCL Staff Signature : 
Provider Signature : 

Date: 5/17/2024

Date: 5/17/2024