



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

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Notice of Serious Incident

Case Number: 020310

Date of Incident: 4/3/2024

Date Received: 4/3/2024

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Licensing

Report Description: Licensing informed that facility is out of ratio between the hours of 3pm to 11pm. Reporter stated that staff has addressed their concerns to management about being out of ratio.

Interim Action Narrative:

Maltreatment Narrative:

Licensing Narrative: Program Coordinator and Licensing Specialist Norton will schedule an after hour visit to facility. 4/4/2024, Program Coordinator and Licensing Specialist Norton completed an after hour visit at EMAC and one dorm (New Dorm) at EMCC. Facility was cited 907.3 Dorm 2 ratio 1:8 and 409.6. resident pulled an object from a hole in the ceiling.



Division of Child Care & Early Childhood Education
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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Paul Hofstad

Record Visit Date: 4/4/2024

Home Visit Date: 4/4/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulation Number: 400.409.6

Regulation Description: All buildings and furnishings shall be safe, clean, and in good repair.

Finding Description: There was a hole in the ceiling that a resident was able to pull an object out of.

Action Due Date:

Action Due Description:

Comply Date:

Action Due Description:

Regulation Number: 900.907.3

Regulation Description: Staff/child ratio shall be at least 1:6 during waking hours and 1:8 during sleeping hours.

Finding Description: Dorm 2 ratio was 1:8.

Action Due Date:

Action Due Description:

Comply Date:

Action Due Description:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 8:00 pm to 9:00 pm

Census: 36

Licensing received a [REDACTED] complaint on 4/3/2024 for ELS Case #020310.

Program Coordinator Rice and Licensing Specialist Norton completed an after hour visit at EMAC and one dorm at EMCC. Mr. Tony (Supervisor) escorted Program Coordinator and Licensing Specialist to the dorms.

The following ratios were observed at EMAC:

Dorm 1, ratio 2:8, residents were eating an evening snack (ice cream) while sitting in the day area.

Dorm 2, ratio 1:8, residents were sitting in the day area with staff member completing observation sheets.

Dorm 3, ratio 1:6, residents were in their bedrooms. One resident could be heard singing while in the shower. The staff member was observed completing observation sheets.

Dorm 4, ratio 1:8, residents were in the day area doing hair, walking around the day area, or in their bedrooms.

Mr. Tony informed Program Coordinator and Licensing Specialist that he was in Dorm 4 when he was called to the lobby. Mr. Tony reported the female staff member that gave Licensing entrance into the building was a floater.

Program Coordinator and Licensing Specialist walked to EMCC where Program Coordinator rang the doorbell and called to gain entrance. The Assistant DON escorted Licensing to the dorm area. Licensing was only able to observe the New Dorm, ratio 1:6. Licensing observed items outside the dorm that were removed due to an altercation that had taken place.

Upon entering the dorm, the staff member informed the Assistant DON of a resident having a crisis. While Licensing was talking to the staff member, the Assistant DON went to talk to the resident in her bedroom.

Licensing observed a resident asleep in the day area and the other residents were in their bedrooms with lights out. Licensing observed the Assistance DON talking with the resident on monitor.

Resident was observed standing on her bed and other furniture, walking around the bedroom and day area, and attempting to take off the plate (magnetic lock) over the door. Resident was observed in what appeared to put something under her shirt. The nurse and other staff were called to the dorm. Resident was asked to hand over what she had but refused.

Two different male staff members were observed looking around the resident's bed and a search was completed. Resident was informed that a body search would be completed for safety. The resident refused at first and then agreed. Nothing was found. The resident stood on a chair in the day area and reached up in the ceiling (a small hole was observed) and pulled out an object.

Staff were able to remove the object from the resident who in return bit, punched, and pulled a staff member's hair; ratio 4:1. The Assistant DON was observed on the phone calling the doctor due to the resident's aggressive behavior. When the Assistant DON was able to leave the dorm is when Licensing was escorted to leave the building.

Facility will be cited 907.3, staff to child ratio was 1:8 in Dorm 2 during waking hours. The floater was observed on the therapy hall due inventory for a resident who was recently admitted. Also 409.6, resident was able to stick her finger in a hole in the ceiling and pull out an object.

Provider Comments:

CCL Staff Signature :

Date: 4/5/2024



Provider Signature :

Date: 4/5/2024

