



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 020950

Date of Incident: 4/27/2024

Date Received: 4/30/2024

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: Youth advised her case worker that staff was spraying female adolescents in the face with Lysol due to coughing while on quarantine. Staff instructed youth not to cough on them and youth verbalized that if staff kept spraying her in the face, she was going to cough on them. Staff sprayed youth in face again and youth attempted to remove the can of Lysol from staff's possession. It is alleged that two youth were sprayed during this time.

Interim Action Narrative:

Maltreatment Narrative:

Licensing Narrative: Program Manager will contact DCFS and inquire about the caseworker and residents. 5/1/23, Licensing Specialist reviewed complaint. Program Coordinator Rice and Licensing Specialist Norton visited the facility. 12 residents from different dorms were interviewed. 5/2/24, Licensing Specialist sent email to inquire about video footage for 4/27/2024 for Dorm 4 at EMAC. [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED] Program Coordinator requested the names of residents for EMAC and staff member's full name. 5/6/24, Facility visited in response to

incident to review video footage from 4/27/24. Before viewing the video, it was determined by facility time records that the staff member, [REDACTED] was not present at the facility on that date. 5/9/2024, Licensing spoke with facility regarding this incident. Facility informed Licensing that they interviewed some residents from the dorm of the alleged incident. Program Coordinator requested a statement of their findings.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Paul Hofstad

Record Visit Date: 5/1/2024

Home Visit Date: 5/1/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 3:30 pm to 5:30 pm

Census: 28

Licensing received a complaint on 4/30/2024 for ELS Case #020950.

Program Coordinator Rice and Licensing Specialist Norton interviewed 12 residents from EMAC.

Some residents disclosed that staff member [REDACTED] sprayed Lysol in the face of a peer. Per residents, the peer asked staff member [REDACTED] to stop spraying the Lysol in her face and staff member [REDACTED] refused. Resident reported that staff member [REDACTED] told peer to stop coughing. Peer informed staff member [REDACTED] that she could not stop coughing because of the Lysol that was sprayed. The peer got up to get the Lysol from staff member [REDACTED] the peer and staff member [REDACTED] got into an altercation. This incident occurred while residents were being quarantined on Dorm 4.

Licensing is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 5/2/2024



Provider Signature :

Date: 5/2/2024





Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Tara Norton

Person In Charge: Paul Hofstad

Record Visit Date: 5/6/2024

Home Visit Date: 5/6/2024

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 10:30 am to 12:00 pm

Census: 40

Licensing received a complaint on 4/30/2024 for ELS Case #020950.

Licensing Specialist Norton visited the facility to review video footage from 4/27/24 related to the above-referenced ELS case. Before video footage was reviewed, it was determined that staff in question was not at work that day after reviewing her badge scan record and time sheet for 4/27/24. It should be noted that camera footage is only retained for 5 days; therefore, any date before 4/27/24 is no longer available for review.

Licensing is not prepared to make a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 5/6/2024



Provider Signature :

Date: 5/6/2024





Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Paul Hofstad

Record Visit Date: 5/13/2024

Home Visit Date: 5/13/2024

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit was completed on 5/13/2024.

Licensing received a complaint on 4/30/2024 for ELS Case #020950.

This complaint has been UNFOUNDED by licensing.

Provider Comments:

CCL Staff Signature :

Date: 5/13/2024



Provider Signature : *Paul Hofstad*

Date: 5/13/2024