



Placement and Residential Licensing Unit
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 020998

Date of Incident: 5/1/2024

Date Received: 5/1/2024

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: It was reported to Licensing that staff member [REDACTED] put her hands on residents and targets them. It was also reported that staff member [REDACTED] threw a food tray at a resident, pinned a resident up against a wall, got in the face of a resident, and used profanity toward the resident.

Interim Action Narrative: Facility reported that they were doing an internal investigation.

Maltreatment Narrative:

Licensing Narrative: 5/1/2024, Program Coordinator Rice and Licensing Specialist Norton interviewed 12 residents regarding a complaint. Resident disclosed allegations of staff member mistreating residents. 5/2/2024, [REDACTED] Program Coordinator requested the names of residents for EMAC and staff member's full name. [REDACTED]. 5/9/2024, Licensing spoke with Centers staff regarding complaint. Facility reorted that they were completing an internal investigation. 5/14/2024, Progam Coordinator visited facility and inquired about the internal investigation. Facility reported no evidence was found of staff member being abusive in any form. Documentation was provided.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Paul Hofstad

Record Visit Date: 5/1/2024

Home Visit Date: 5/1/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 3:30 pm to 5:30 pm

Census: 28

Licensing was informed of a complaint on 5/1/2024 for ELS Case #020998.

Program Coordinator Rice and Licensing Specialist Norton interviewed 12 residents from EMAC.

Residents from Dorm 4 reported that staff member [REDACTED] was observed putting her hands on residents.

Residents from Dorm 3 reported that staff member [REDACTED] threw a food tray at a resident. This incident reportedly happened in [REDACTED] class. It was also reported that staff member [REDACTED] pinned a resident up against a wall and yells at the residents for no reason.

Residents from Dorm 2 reported that staff member [REDACTED] shoved a resident. A resident also reported she heard her peers discuss how staff member [REDACTED] threw a tray at a resident.

Residents from Dorm 1 reported that staff member [REDACTED] targets the residents. A resident reported that staff member [REDACTED] pinned her against the wall. Resident also reported that staff member [REDACTED] pushed and got in the face of a resident. Resident stated that staff member [REDACTED] used profanity toward the resident.

Licensing is not prepared to leave a finding at this time.

Provider Comments:

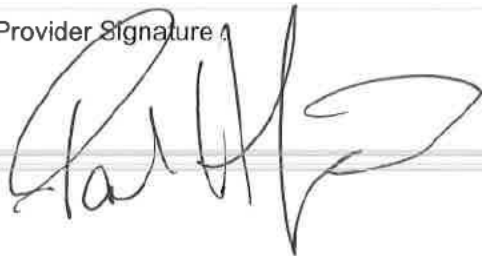
CCL Staff Signature :

Date: 5/2/2024



Provider Signature :

Date: 5/2/2024





Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Paul Hofstad

Record Visit Date: 5/14/2024

Home Visit Date: 5/14/2024

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 10:15 am to 11:00 am

Census: 40

Licensing received a complaint on 5/1/2024 for ELS Case #020998.

Program Coordinator spoke with Paul Holstad, Director of Regulatory Affairs. Mr. Holstad informed Program Coordinator that their internal investigation had been completed with no findings.

This complaint has been UNFOUNDED by licensing.

Provider Comments:

CCL Staff Signature :

Date: 5/15/2024



Provider Signature : *Paul Hofstad*

Date: 5/15/2024