



Placement and Residential Licensing Unit  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Case Number: 020986

Date of Incident: 5/1/2024

Date Received: 5/2/2024

Facility Name: United Methodist Children's Home Little Rock Campus

Facility Number: 115

Incident Type: Licensing

Report Description: ON 5/1/24 client [REDACTED] [REDACTED] age [REDACTED] [REDACTED] was involved in a verbal altercation with another client. The verbal altercation became physical and client hit another client. His hand swelled up and an x-ray was ordered. results are: [REDACTED] [REDACTED] Client will receive a [REDACTED] His precautions are, Assault, focus system, and line of sight 24/7 due to wearing the brace, and 10 ft from other client.

Interim Action Narrative: Resident and peer had a physical altercation. Resident fractured hand after hitting the peer. Staff put the following precautions in place: Assault, focus system, line of sight 24/7 due to wearing the brace, and 10 ft from other client.

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Maltreatment Narrative:

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Licensing Narrative: 5/2/24, Licensing Specialist reviewed Provider Reported Incident for licensing concerns. Sent email to facility to inquire if video footage would be available for review. 5/2/24, Visit to review video footage was scheduled for 5/3 at 10:00 a.m. 5/3/24, Facility visited to review video. Facility cited 907.2 for failing to intervene in altercation. 5/10/24, Uploaded signed 521 into ELS.



**Division of Child Care & Early Childhood Education**  
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## 521 Visit Compliance Report

**Licensee:** United Methodist Children's Home Little Rock Campus

**Facility Number:** 115

**Licensee Address:** 2002 SOUTH FILLMORE  
LITTLE ROCK AR 72204

**Licensing Specialist:** Tara Norton

**Person In Charge:** Shannon Rouse

**Record Visit Date:** 5/3/2024

**Home Visit Date:** 5/3/2024

**Purpose of Visit:** Self Report Visit

### Regulations Out of Compliance:

**Regulation Number:** 900.907.2

**Regulation Description:** Child caring staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards and risks.

**Finding Description:** Three female staff failed to intervene in the altercation. A female staff member was heard stating, "I can't do anything," immediately before the resident and client began to punch one another. The altercation was broken up by two other male clients after a few seconds and staff then began tending to the residents' injuries. There were 3 female staff members present at the time of the altercation.

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Action Due Description:**

### Regulations Needing Technical Assistance:

## **Regulation Not Applicable:**

## **Regulations Not Correctable:**

## **Narrative:**

Time of visit: 11:00 am to 12:00 am

Census: 30

Licensing received a provider reported incident on 5/1/2024 for ELS Case #020986

Licensing Specialist Norton visited the facility to review video footage related to the above-referenced ELS case. Video footage was reviewed with Ms. Shannon Rouse, Corporate Compliance Director.

According to Ms. Rouse, the resident had been showing signs of agitation earlier that day before this incident occurred.

During the video, Resident is observed coming out of the bathroom and into Unit 1 Foyer, visibly agitated (ratio varies from 2:2 to 2:3). Resident and staff are heard talking back and forth as resident is observed going up to a female staff member and shoving her backwards. The staff member who was shoved is heard saying, "You pushed the wrong one, buddy," and continues to make statements to the resident about, "pressing charges." A client is heard asking the staff member if she is okay and then goes into the bathroom. The resident is directed to leave and is observed going to his room.

Staff members continue discussing "pressing charges" and the client and resident are observed coming back out into the foyer and begin to approach one another. A female staff member is heard stating, "I can't stop it," as it appears the resident and client are about to fight. The resident and client begin punching one another with closed fists. Two male clients are observed breaking up the fight after a few seconds, while two other female staff members walk toward them, reaching out. (Ratio 3:4) The male clients are made to leave the room and staff is observed tending to the resident's injury as he was laying in the floor.

Facility will be cited for: 907.2, for staff failing to intervene in the altercation. A female staff member was heard stating, "I can't do anything," immediately before the resident and client began to punch one another. The altercation was broken up by two other male clients after a few seconds. There were 3 female staff members present at the time of the altercation.

## **Provider Comments:**

Staff will be retrained on proper protocol such as professionalism, being proactive, warning signs, 5 second rule, Tantrum Management, and The Teaching Family Model.

CCL Staff Signature :

Date: 5/8/2024



Provider Signature :

Date: 5/8/2024

*Shannon Rouse*