



Placement and Residential Licensing Unit
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 021298

Date of Incident: 5/16/2024

Date Received: 5/16/2024

Facility Name: The Centers for Youth and Families Monticello

Facility Number: 159

Incident Type: Dual

Report Description: [REDACTED] [REDACTED] was in his room with one-on-one staff. Staff sat in a chair outside of the room door. [REDACTED] was one on one due to aggressive behaviors, cursing, hitting, and kicking. Due to continued behaviors another staff swapped out to allow [REDACTED] a break. After leaving the hall [REDACTED] told [REDACTED] [REDACTED] nurse and primary therapist [REDACTED] [REDACTED] that he was mad, and [REDACTED] [REDACTED] was mad, and that [REDACTED] [REDACTED] placed his hands around his neck attempting to choke him.

Interim Action Narrative: [REDACTED] staff [REDACTED] [REDACTED] was immediately placed on administrative leave [REDACTED] [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Licensing Narrative: 5/16/24-Licensing was granted permission via phone from [REDACTED] [REDACTED] contact facility and [REDACTED] regarding this incident. Phone call to Karen Walker was made to ascertain that [REDACTED] staff [REDACTED] [REDACTED] was

immediately placed on administrative leave [REDACTED] [REDACTED] [REDACTED] [REDACTED] is a
[REDACTED] [REDACTED] [REDACTED] [REDACTED] Visit scheduled for 5/17/24. 5/17/24-Facility visited. No
citations. 5/30/2024-Licensing complaint is closed as unfounded.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: The Centers for Youth and Families Monticello

Facility Number: 159

Licensee Address: 936 JORDAN DRIVE
MONTICELLO AR 71657

Licensing Specialist: Clayton DeBoer

Person In Charge: Karen Walker

Record Visit Date: 5/17/2024

Home Visit Date: 5/17/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Facility visited in response to complaint that staff [REDACTED] put his hands around client [REDACTED] neck.

Video reviewed, no audio, of hallway which shows [REDACTED] go into client [REDACTED] room for approximately 40 seconds. There is no video of the room. [REDACTED] is sitting in a chair outside of [REDACTED] room. The light in the room is seen being turned on and off. [REDACTED] enters the room and exits about 40 seconds later. At no time in video reviewed does staff seem to be visually aggressive, upset or out of control.

[REDACTED] interviewed. [REDACTED] was asked to show what staff [REDACTED] did during incident. [REDACTED] put one hand on the front of his neck, and the other hand on the back of his neck and pushed his ([REDACTED] head forward. [REDACTED] stated that staff said if he kept acting up, he would do it again. Video has no audio and could not confirm this. [REDACTED] did not have any marks or bruises on his neck during today's visit, approximately 24 hours after alleged incident.

Licensing is not prepared to make a finding at this time. Staff [REDACTED] was immediately placed on administrative leave pending investigation.

Provider Comments:

CCL Staff Signature :

Date: 5/17/2024



Provider Signature :

Date: 5/17/2024





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521 Visit Compliance Report

Licensee: The Centers for Youth and Families Monticello

Facility Number: 159

Licensee Address: 936 JORDAN DRIVE
MONTICELLO AR 71657

Licensing Specialist: Chelsea Vardell

Person In Charge:

Record Visit Date: 5/30/2024

Home Visit Date: 5/30/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Licensing complaint021298 has been investigated and determined to be **unfounded**.

The ICA for the staff may be lifted and they can return to normal job duties.

Provider Comments:

CCL Staff Signature :

Date: 5/30/2024

Provider Signature :

Date: 5/30/2024