



**Placement and Residential Licensing Unit**  
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### Notice of Serious Incident

Case Number: 021302

Date of Incident: 5/16/2024

Date Received: 5/16/2024

Facility Name: Neurorestorative Timber Ridge

Facility Number: 102

Incident Type: Licensing

Report Description: [REDACTED] private placement was engaged in a behavioral outburst on 5.14.2024 where he kicked the water fountain when he was dysregulated. Staff worked to de-escalate him. Client was able to calm and re-engage in scheduled activities. On 5.16.24, client reported pain in foot and nurse assessed. Nurse informed medical director of assessment and received order to send to outpatient provider for an x-ray. X-ray results have been requested but have not been received yet. Guardians have been notified. Staff to client ratio was 5:12.

Interim Action Narrative:

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Maltreatment Narrative:

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Licensing Narrative: 5/16/24-Reviewed for licensing concerns. 5/17/24-Received report from facility: [REDACTED].