



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 021581

Date of Incident: 5/22/2024

Date Received: 5/29/2024

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Dual

Report Description: A/v is [REDACTED]. [REDACTED] [REDACTED]. She is in residential treatment at Millcreek of Arkansas in Fordyce. [REDACTED] female staff member unknown. On 5/22/24, [REDACTED] [REDACTED] [REDACTED] was then put in restraints. On Friday, she was put in restraints again and she ended up getting scratched again. The reporter is working on getting [REDACTED] transported to a different facility. [REDACTED] doesn't have any visible injuries.

Interim Action Narrative: 5/29/24-When report was received no A/O was named. 5/30/24- It was determined that [REDACTED] [REDACTED] Staff has been placed on administrative leave [REDACTED] 6/14/24-Recived email that [REDACTED] [REDACTED], not [REDACTED]. Email sent to facility that staff [REDACTED] [REDACTED].

[REDACTED]

Licensing Narrative: 5/29/24-Reviewed for licensing concerns. [REDACTED]
[REDACTED] Visit scheduled for 5/30/24. 5/30/24-
Facility visited. Licensing is not prepared to make a finding at this time. Per phone
conversation with [REDACTED] [REDACTED] 6/17/24-
Recieved email from facility forwarded from [REDACTED] that
[REDACTED] [REDACTED] [REDACTED] This was confirmed by Program Manager
Chelsea Vardell. Email sent to facility that staff [REDACTED]
[REDACTED] Staff [REDACTED] will need to be
retrained on restraints/holds. 6/18/24-Training for [REDACTED] provided to licensing.
6/20/2024, Program Coordinator checked CHRIS, case still pending.



Division of Child Care & Early Childhood Education
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521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DR
FORDYCE AR 71742-7110

Licensing Specialist: Clayton DeBoer

Person In Charge:

Record Visit Date: 5/30/2024

Home Visit Date: 5/30/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

5/30/24-Facility visited in response to complaint that on 5/22/24 client [REDACTED] was physically assaulted by unknown staff. Unknown staff determined to be [REDACTED] [REDACTED] Video footage reviewed of [REDACTED] restraint 5/22/24

which did not show named staff do anything physically harmful to client [REDACTED]. During client interview, [REDACTED] mentioned last Tuesday, 5/28/24, as the date that she was assaulted by staff [REDACTED]. Video reviewed of incident involving client [REDACTED] on 5/28/24. [REDACTED] alleged incident happened in her room, off camera. There is no video to review of [REDACTED] room. Various staff are seen in hallway, entering and exiting client [REDACTED] room, including staff [REDACTED]. Incident reports from these two incidents reviewed. Licensing is not prepared to make a finding at this time. Staff [REDACTED] has been placed on administrative leave pending investigation.

Provider Comments:

CCL Staff Signature :

Date: 5/30/2024



Provider Signature :

Date: 5/30/2024





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Licensing Specialist: Clayton DeBoer

Person In Charge:

Record Visit Date: 7/22/2024

Home Visit Date: 7/22/2024

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No site visit conducted. This is to document that Case#021581 has been investigated and determined to be unfounded. As a precautionary measure, staff Niteasha H will need to be retrained on restraint techniques. Training completion will be provided to licensing.

Provider Comments:

CCL Staff Signature :

Date: 7/22/2024



Provider Signature :

Date: 7/22/2024