

Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 021868

Date of Incident: 6/7/2024

Date Received:6/10/2024

Facility Name: Millcreek of Arkansas PRTF

Facility Number:233

Incident Type: Dual

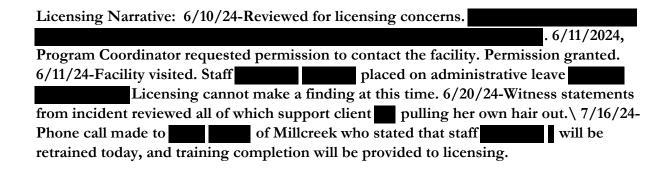
Report Description:

is an out of home

/staff member,

Unknown at Millcreek of Arkansas in Fordyce. On 6/7/24, got mad and hit then stepped on feet at the same time to keep her in place. pushed her off and then grabbed hair and pulled 6 braids out of her head. Staff didn't follow proper protocol. They didn't follow-up with a nurse or send an incident report to therapist. has a history with aggressive behaviors which is why she is at Millcreek. Staff at the facility are saying that the cameras were being worked on and were not working at the time of the altercation. Staff also changed the story that pulled her own braids out of her head.

Interim Action Narrative: Unable to determine as of 6/10/24. 6/11/24- Staff placed on adminstrative leave.





Division of Child Care & Early Childhood Education

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521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF
Facility Number: 233
Licensee Address: 1828 INDUSTRIAL DR FORDYCE AR 71742-7110
Licensing Specialist: Clayton DeBoer
Person In Charge: Emerald Burris
Record Visit Date: 6/11/2024
Home Visit Date: 6/11/2024
Purpose of Visit: Complaint Visit
Regulations Out of Compliance:
Regulations Needing Technical Assistance:
Regulation Not Applicable:
Regulations Not Correctable:
Narrative:
6/11/24-Facility visited in response to complaint that staff pulled client hair out during are incident. Staff interviewed. stated that client

	t an INA (Incident and Accident) was not filled
Client interviewed. stated that pulled la pulled out, quickly responded "ten". No hair vistoday's interview.	ner hair out. When asked how many braids ibly seen to be pulled out of head during
Client interviewed. stated that she saw pull anyone pull hair. stated Millcreek staff were nice, ad	arm. stated at no time did she see
Client interviewed. stated that she saw hit pull hair. stated Millcreek staff were nice.	stated that at no time did she see anyone
Staff placed on administrative leave pen make a finding at this time.	ding investigation. Licensing is not prepared to
Provider Comments:	
CCL Staff Signature :	Date: 6/11/2024
MA	
Provider Signature :	Date: 6/11/2024
Alphin .	



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521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF
Facility Number: 233
Licensee Address: 1828 INDUSTRIAL DR FORDYCE AR 71742-7110
Licensing Specialist: Clayton DeBoer
Person In Charge: Emerald Burris
Record Visit Date: 7/16/2024
Home Visit Date: 7/16/2024
Purpose of Visit: Revisit Complaint
Regulations Out of Compliance:
Regulations Needing Technical Assistance:
Regulation Not Applicable:
Regulations Not Correctable:
Regulations Not Correctable:
Regulations Not Correctable: Narrative:

This is to document that Case#021868 has been investigated and determined to be unfounded. As a precautionary measure, A/O received in-service training from facility and completion was provided to licensing 7/16/24.

Provider Comments:

CCL Staff Signature : Date: 7/16/2024

MMY

Provider Signature : Date: 7/16/2024