



Placement and Residential Licensing Unit
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 022673

Date of Incident: 7/17/2024

Date Received: 7/18/2024

Facility Name: United Methodist Children's Home Little Rock Campus

Facility Number: 115

Incident Type: Dual

Report Description:

[REDACTED]
[REDACTED] was not following instructions and refused to put his book inside of his coping skills box. [REDACTED] (staff) and the other staff were telling [REDACTED] they were not going back and forth with him anymore. The staff informed [REDACTED] they were going to put his books in his take-home bin upstairs, if he doesn't put the book back in his coping skill box. [REDACTED] continued to ignore staff instructions and ask staff "so you going to take all my books". Another staff ([REDACTED]) began calling [REDACTED] name, stating "[REDACTED] you are doing too much and is too old for that". [REDACTED] began laughing at the staff, [REDACTED] (staff) got out of seat and got the book off the table, as [REDACTED] (staff) proceeds to walk out the door [REDACTED] pushes [REDACTED] (staff). [REDACTED] (staff) then backhand [REDACTED] hitting [REDACTED] in the face. The other staff members ([REDACTED] and [REDACTED]) tell [REDACTED] (staff) to leave the room, [REDACTED] began charging out the door at [REDACTED] (staff) yelling "give me my book". The staff ([REDACTED] and [REDACTED]) tried to stop [REDACTED] from going out the door and [REDACTED] began attacking the other two staff ([REDACTED] and [REDACTED]). [REDACTED] refused to be assessed by the nurse on the night of the incident. When nursing assessed [REDACTED] on 7/17/24, [REDACTED] had no markings or bruises. A [REDACTED]
[REDACTED] (staff) was suspended on 7/17/2024 due to pending investigation.

Interim Action Narrative: Resident and staff member were separated. Resident was assessed by the nurse. [REDACTED] Staff member was suspended pending investigation on 7/17/2024.

Maltreatment Narrative: AV is 17yo [REDACTED] AO is [REDACTED]. PRFC is [REDACTED]. [REDACTED] was not following instructions and refused to put his book inside of his coping skills box. [REDACTED] (staff) and the other staff were telling [REDACTED] they were not going back and forth with him anymore. The staff informed [REDACTED] they were going to put his books in his take-home bin upstairs, if he doesn't put the book back in his coping skill box. [REDACTED] continued to ignore staff instructions and ask staff "so you going to take all my books". Another staff [REDACTED] began calling [REDACTED] name, stating "[REDACTED] you are doing too much and is too old for that". [REDACTED] began laughing at the staff, [REDACTED] (staff) got out of seat and got the book off the table, as [REDACTED] (staff) proceeds to walk out the door [REDACTED] pushes [REDACTED] (staff). [REDACTED] (staff) then backhand [REDACTED] hitting [REDACTED] in the face. The other staff tells [REDACTED] (staff) to leave the room, [REDACTED] began charging out the door at [REDACTED] (staff) yelling "give me my book". The staff [REDACTED] tried to stop [REDACTED] from going out the door and [REDACTED] began attacking the other two staff [REDACTED]. [REDACTED] refused to be assessed by the nurse on the night of the incident. When nursing assessed [REDACTED] on 7/17/24, [REDACTED] had no markings or bruises.

Licensing Narrative: Program Coordinator reviewed complaint for licensing concerns. Program Coordinator will inquire about late reporting, camera footage, witness statements, nursing note, and [REDACTED]. Facility reported there is camera footage and that the wrong date was entered into ELS. Facility reported the incident happened on 7/17/2024 and the report was completed on 7/18/2024. Permission granted from [REDACTED] and requested confirmation of the exact date of incident. Facility confirmed that incident did happen on 7/16/2024 and the [REDACTED] was made on 7/17/2024. The reporter thought the facility had 24 hours from making the [REDACTED] to complete the incident in ELS. 7/22/2024, Program Coordinator reviewed camera footage and requested witness statements from the staff members in the dayroom. Facility reported that resident was placed on assault precautions and unit restrictions. The police and MEMS were called and the female staff member will be pressing charges. 7/24/2024, witness statements were received and uploaded. Program Coordinator emailed witness statements to the [REDACTED]. 8/19/2024, facility provided licensing with documentation showing case was found unsubstantiated. Program Coordinator checked [REDACTED] to verify. 8/21/2024, facility reported that staff member was unavailable to complete training on 8/20/2024 but would complete training before he returns to work. Documentation of training will be provided. 8/27/2024, facility provided copy of training documentation. 8/30/2024, Case complete.



Division of Child Care & Early Childhood Education
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521 Visit Compliance Report

Licensee: United Methodist Children's Home Little Rock Campus

Facility Number: 115

Licensee Address: 2002 SOUTH FILLMORE
LITTLE ROCK AR 72204

Licensing Specialist: Kendra Rice

Person In Charge: Shannon Rouse

Record Visit Date: 7/22/2024

Home Visit Date: 7/22/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulation Number: 100.109.1.g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Finding Description: Staff member was observed swinging at the resident when the resident pushed him.

Action Due Date:

Action Due Description:

Comply Date:

Sub-Regulation Level 1 Description: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

Action Due Description:

Regulation Number: 900.905.4.g

Regulation Description: The following actions shall not be used, including as discipline:

Finding Description: Staff member used disciplinary action (swung at resident) that could cause physical injury or threat of bodily harm

Action Due Date:

Action Due Description:

Comply Date:

Sub-Regulation Level 1 Description: Physical injury or threat of bodily harm;

Action Due Description:

Regulation Number: 100.110.9.a

Regulation Description: Any owner, operator, employee, foster parent, or volunteer in a child welfare agency shall immediately notify the Child Abuse Hotline if they have reasonable cause to suspect that a child has

Finding Description: Potential abuse was witnessed by staff against a child on 7/16/2024 [REDACTED]
[REDACTED]. The facility failed to immediately report to the child abuse hotline.

Action Due Date:

Action Due Description:

Comply Date:

Sub-Regulation Level 1 Description: Been subjected to child maltreatment

Action Due Description:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 9:00 am to 10:00 am

Census: 36

Licensing received a complaint on 7/18/2024 for ELS Case #022673.

Program Coordinator reviewed camera footage with Ms. Sherika Williams, Program Consultant.

Residents and staff members were in the dayroom, ratio 3:14. Residents were walking around the dayroom or sitting down on the furniture. Staff members were sitting at tables and appeared to be completing paperwork. Per Ms. Williams, residents were getting ready to transition to their bedrooms.

Resident named in this complaint was observed by the Coping Skills Closet. Resident left the closet area and walked to the table where two staff members were sitting. The male staff member named in this complaint was heard requesting for the resident to return the books to the closet. Resident became argumentative with the staff member regarding putting up the book.

Resident was heard making comments regarding his books with all three staff members attempting to get the resident to comply. The resident continued to argue about the situation and did not return the book to the Coping Skills Closet. Resident was heard asking the staff member if he was going to take his books.

Program Coordinator heard a female staff member inform the resident that he was doing too much, and he was too old for that. Resident continued to ignore staff's request to return the books and started laughing. A male staff member [REDACTED] was observed taking the resident's books and walking toward the door.

Resident was heard demanding his books back and he pushed the staff member [REDACTED]. The staff member was observed backhanding the resident. Program Coordinator heard the other staff members requesting for the staff member [REDACTED] to leave the room. Resident was observed trying to charge at the staff member while the other two staff members were trying to keep the resident in the room.

The other residents in the dayroom were observed moving to the back of the room while the staff members were trying to keep the resident from leaving the room. Program Coordinator observed the resident swinging and pushing the other staff members. The female staff member was hit by the resident between her shoulders and head. A peer was observed trying to make sure the female staff member was okay. Resident continued to yell and curse at staff about touching his books.

Resident was able to get past the staff members and entered the hallway outside the dayroom area where he was observed trying to charge at the staff member who took his books. Program Coordinator observed the resident kicking the door trying to get off the hall. Staff members continued to verbally attempt to get the resident to calm down and he refused to comply.

Program Coordinator observed the resident and staff member [REDACTED] by the elevator, ratio 1:1. Resident was demanding to go to his room. Another staff member was observed entering the area, ratio 2:1. Additional staff also attempted to get the resident to calm down. Resident continued to yell at staff and demanded to go to his room.

Once resident was able to calm down, staff member [REDACTED] opened the door so that the resident could go to his bedroom.

Facility will be cited for 109.1.g, Staff engaged in unprofessional conduct that could be viewed as physically harmful to a child. 110.9.a Incident happened on 7/16/2024 [REDACTED]
[REDACTED] The facility failed to immediately report to the child abuse hotline. 905.4.g, Staff used physical harm as a form of behavior management.

Provider Comments:

CCL Staff Signature :

Date: 7/23/2024



Provider Signature :

Date: 7/23/2024



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Licensing Specialist: Kendra Rice

Person In Charge: Shannon Rouse

Record Visit Date: 8/20/2024

Home Visit Date: 8/20/2024

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit was completed on 8/20/2024.

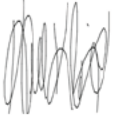
Licensing received a complaint on 7/18/2024 for ELS Case #022673.

This complaint has been FOUNDED by Licensing.

Provider Comments:

CCL Staff Signature :

Date: 8/20/2024



Provider Signature :

Date: 8/20/2024

Shannon Rouse