



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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Notice of Serious Incident

Case Number: 022967

Date of Incident: 8/1/2024

Date Received: 8/5/2024

Facility Name: Dacus RTC

Facility Number: 108

Incident Type: Licensing

Report Description: Client: [REDACTED] Guardian  
[REDACTED] Client state of residency: [REDACTED] Insurance: [REDACTED] Staff (alleged  
offender): [REDACTED] Staff reported to: [REDACTED] The  
client ([REDACTED] [REDACTED] [REDACTED] to the therapist ([REDACTED] [REDACTED] that BI staff ([REDACTED]  
[REDACTED] made a threatening statement to client ([REDACTED] [REDACTED] ?Don?t touch my chair  
my chair before I punch you in the mouth.? Client ([REDACTED] [REDACTED] [REDACTED] he  
said,? Go ahead and do it.? Client ([REDACTED] [REDACTED] [REDACTED] staff ([REDACTED] [REDACTED]  
responded ?I don?t hit little girls.? [REDACTED]

Interim Action Narrative: The facility must retrain the named staff in appropriate communication and behavior management before returning him to regular job duties.

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Maltreatment Narrative:

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Licensing Narrative: 8/6/2024-Licensing visited the facility and spoke to the child named in the report's therapist regarding the claims. The facility staff [REDACTED] [REDACTED] reported that the staff named in this incident is currently on leave pending an internal investigation. Licensing informed the facility that licensing is not requiring this staff to be on leave, and he may report back to work once he has been retrained in appropriate communication and

behavior management with the residents. Licensing spoke to three residents, including the child named in this case. All three residents were cooperative and spoke freely. Two of the residents stated they have no concerns regarding any staff at the facility and have not witnessed any physical or verbal abuse by any staff towards a resident. One resident stated that the staff named in this report has threatened to punch him in the face for bumping into his chair and has called him names a few times. The resident reports no other staff or residents have ever witnessed this because it happens when they are alone. The resident reports that he likes all the other staff and his therapist. 8/12/2024-Documentation of retraining received by the PRLU from the facility for the staff named in this report.



**Division of Child Care & Early Childhood Education**  
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## **521 Visit Compliance Report**

**Licensee:** Dacus RTC

**Facility Number:** 108

**Licensee Address:** 211 CHURCH STREET  
BONO AR 72146

**Licensing Specialist:** Chelsea Vardell

**Person In Charge:**

**Record Visit Date:** 8/6/2024

**Home Visit Date:** 8/6/2024

**Purpose of Visit:** Self Report Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Licensing program manager visited the facility in response to case 022967. Licensing spoke with facility staff Tiffany Harris and therapist Zachary Hale regarding the provider reported incident. The facility reports that the staff named in the case is currently on leave pending the internal investigation.

Licensing interviewed three residents at the facility including the child named on this incident report.

Resident 1: Reported that one staff (listed on this report) has been rude and disrespectful to him on several occasions. Reported that the named staff has threatened to punch him in the face after the resident bumped into his chair. The resident reports that no other staff or residents heard these exchanges as they were always alone when it occurred. The resident reports no other issues with any staff, reports that he really likes his therapist, his room is nice, and he feels that he is making a lot of improvement at the facility.

Resident 2: Reported that he has no concerns with any staff at the facility and has not witnessed any staff being physically or verbally aggressive with any residents. Reports that he enjoys the facility because they go on outings, have good food, and they can play basketball. Resident named two staff specifically that he really appreciates for being so kind.

Resident 3: Reported he has no concerns with any staff at the facility and has not witnessed any staff being physically or verbally aggressive with any residents. Does report concerns about his discharge plans and if he can get a set date to discharge on because his family is trying to move out of state.

Licensing spoke to CEO Waynette Banks and reviewed the information gathered today. Licensing informed Waynette that licensing is not requiring the staff to be on suspension, and he can return to work once he has been retrained on topics related to appropriate communication and behavior management with the residents. The facility will provide a copy of the retraining prior to the staff returned to work.

**Provider Comments:**

CCL Staff Signature : *Chelsea Vardell*

Date: 8/8/2024

Provider Signature : *Waynette G. Banks*

Date: 8/8/2024