



Placement and Residential Licensing Unit
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 022969

Date of Incident: 8/3/2024

Date Received: 8/5/2024

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Dual

Report Description: [REDACTED], PRTF, [REDACTED] was having a behavior. [REDACTED] went to kick staff [REDACTED] and [REDACTED] grabbed [REDACTED] leg and pulled him out of the chair to the floor. [REDACTED]
[REDACTED]

Interim Action Narrative: Staff walked out immediately following incident and has been terminated.

[REDACTED]
[REDACTED]

Licensing Narrative: 8/5/24-Reviewed for licensing concerns. There is video of this incident. Received permission from [REDACTED] to contact facility. Visit scheduled for 8/6/24. Per phone call with [REDACTED] of Millcreek, staff provided an incident report, meaning they were aware of the incident, which was not seen until the next day by other staff who alerted administration who [REDACTED] Staff aware of incident who did not immediately report it are already to be retrained on mandated reporting. Reg 110.9 will be reviewed during visit. Per [REDACTED] of Millcreek, staff [REDACTED]

█ walked out immediately following the incident and has since been terminated. 8/6/24-
Facility visited and cited 110.9, 109.1g and 905.4g.



Division of Child Care & Early Childhood Education

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521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DR
FORDYCE AR 71742-7110

Licensing Specialist: Clayton DeBoer

Person In Charge: Emerald Burris

Record Visit Date: 8/6/2024

Home Visit Date: 8/6/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulation Number: 100.109.1.g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Finding Description: Staff [REDACTED] is seen on video aggressively pulling client [REDACTED] out of his chair causing him to hit the floor.

Action Due Date: 2024-08-03

Action Due Description: Staff terminated.

Comply Date:

Sub-Regulation Level 1 Description: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

Action Due Description: Staff terminated.

Regulation Number: 100.110.9.a

Regulation Description: Any owner, operator, employee, foster parent, or volunteer in a child welfare agency shall immediately notify the Child Abuse Hotline if they have reasonable cause to suspect that a child has

Finding Description: Incident occurred 8/3/24 around 6PM and was not reported [REDACTED] until 8/4/24 around 8:30PM.

Action Due Date: 2024-08-23

Action Due Description: Unit wide training will be held on mandated reporting. Training sign-in sheet will be provided to licensing.

Comply Date:

Sub-Regulation Level 1 Description: Been subjected to child maltreatment

Action Due Description: Unit wide training will be held on mandated reporting. Training sign-in sheet will be provided to licensing.

Regulation Number: 900.905.4.g

Regulation Description: The following actions shall not be used, including as discipline:

Finding Description: Staff [REDACTED] is seen on video aggressively pulling client [REDACTED] out of his chair causing him to hit the floor.

Action Due Date: 2024-08-03

Action Due Description: Staff was terminated.

Comply Date:

Sub-Regulation Level 1 Description: Physical injury or threat of bodily harm;

Action Due Description: Staff was terminated.

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Facility visited in response to complaint that staff [REDACTED] grabbed client [REDACTED] out of his chair after [REDACTED] kicked him. Video reviewed shows just that. Two staff appear to be counseling client [REDACTED] while he was sitting in a chair visibly upset. Staff [REDACTED] walks toward [REDACTED] at which time [REDACTED] kicks staff [REDACTED]. Staff [REDACTED] then aggressively grabs client [REDACTED] leg and pulls him out of his chair, [REDACTED] hitting the floor. Facility cited 109.1g and 905.4g. Staff [REDACTED] immediately walked out of facility after this incident and has since been terminated. This incident occurred 8/3/24 around 6PM and was not [REDACTED] until 8/4/24 around 8:30PM. Facility cited 110.9. Unit wide training will be held on mandated reporting. Training sign-in sheet will be provided to licensing.

Provider Comments:

This incident does not reflect the standard practices or the de-escalation techniques that our facility rigorously implements to train staff in the interaction and management of residents in our care. The actions mentioned in this citation were conducted by an individual staff member who strayed from the extensive training and protocols our facility has established. We take incidents of this nature and patient safety with utmost seriousness. The actions taken by this employee were outside of their assigned responsibilities. Our facility made the decision to terminate the employee due to their actions deviating from our company policies. He chose to resign effective immediately. His resignation was accepted and he will not be eligible for rehire at any time. Furthermore, our staff are trained in timely mandated reporting. We will be conducting another training about mandated reporters and timelines.

CCL Staff Signature :

Date: 8/6/2024



Provider Signature :

Date: 8/6/2024

