



Placement and Residential Licensing Unit  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Case Number: 023610

Date of Incident: 8/8/2024

Date Received: 8/29/2024

Facility Name: Little Creek Behavioral Health

Facility Number: 255

Incident Type: Licensing

Report Description: I received 2 separate emails containing personal info about another child [REDACTED] from little Creek behavioural health care facility in Conway Arkansas

Interim Action Narrative:

Maltreatment Narrative:

Licensing Narrative: Program Coordinator reached out [REDACTED] who expressed concerns regarding the resident. Per [REDACTED], emails have been received from a nurse that were not pertaining to the resident. The resident has been prescribed/given Haldol with permission from the [REDACTED]. The case manager for the resident has not been helpful with addressing concerns. [REDACTED] was scheduled to speak with the doctor on 8/29/2024 and facility rescheduled at the last minute. Program Coordinator emailed [REDACTED] and requested a copy of the emails. [REDACTED] provided Program Coordinator with a copy of an email. 9/3/2024, Program Coordinator visited facility and received the resident's MAR. Per facility, the case worker has been communicating with [REDACTED] via text messages. Program Coordinator will follow up with DON later this week. 9/6/2024, Program Coordinator followed with DON and DOR for documentation. Facility provided documentation for this complaint. 10/7/2024, facility provided documentation for the nurse. 10/9/2024, facility will

be cited for 108.1.a due to the nurse emailing resident information to the wrong guardian.  
Case complete.



**Division of Child Care & Early Childhood Education**

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## 521 Visit Compliance Report

**Licensee:** Little Creek Behavioral Health

**Facility Number:** 255

**Licensee Address:** 161 SKUNK HOLLOW  
CONWAY AR 72032

**Licensing Specialist:** Kendra Slade

**Person In Charge:** Jlynn Price

**Record Visit Date:** 9/3/2024

**Home Visit Date:** 9/3/2024

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Time of visit: 1:30 pm to 3:30 pm

Census: 64

Licensing received a complaint on 8/29/2024 for ELS Case #023610.

Program Coordinator spoke with Director of Risk Management and Director of Nursing regarding this complaint. The facility was aware of the concern due to the guardian stating she was going to contact the Lieutenant Governor.

The Director of Nursing informed Program Coordinator that the nurse will receive an in-service regarding sending emails.

Per Director of Nursing, guardian was informed of the appointment with the doctor on Wednesday, 8/28/2024 by the case manager via text. When the Director of Nursing and other staff called the guardian for the appointment, she was irate. Guardian informed the staff that she was unable to meet due to the time zone difference. Appointment has been rescheduled for guardian to meet with the doctor on 9/11/2024 per Director of Nursing

Facility provided a copy of the resident's MAR. The medication that guardian reported the resident was receiving without her consent was listed on the MAR; however, the resident did not receive the medication.

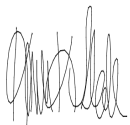
Program Coordinator requested documentation (witness statements, text messages, narrative from conversations).

Licensing is not prepared to leave a finding at this time.

**Provider Comments:**

CCL Staff Signature :

Date: 9/3/2024



Provider Signature :

Date: 9/3/2024



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**Facility Number:** 255

**Licensee Address:** 161 SKUNK HOLLOW  
CONWAY AR 72032

**Licensing Specialist:** Kendra Slade

**Person In Charge:** Jlynn Price

**Record Visit Date:** 10/9/2024

**Home Visit Date:** 10/9/2024

**Purpose of Visit:** Revisit Complaint

### Regulations Out of Compliance:

**Regulation Number:** 100.108.1.a

**Regulation Description:** The Arkansas Child Welfare Agency Review Board sets forth this section as a Code of Ethics/Standards for Practice for all child welfare agencies within the State of Arkansas Violations of the following shall be grounds for disciplinary action:

**Finding Description:** A nurse emailed a resident's information to the wrong guardian.

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Sub-Regulation Level 1 Description:** Confidentiality: In providing services, a child welfare agency shall safeguard information given by clients. A child welfare agency shall obtain the client's informed written consent before releasing confidential information, except when consent to disclose is permitted by law or required by judicial order. If the client is a minor, then the written consent shall be made with the minor and their legal representative or guardian;

**Action Due Description:**

**Regulations Needing Technical Assistance:**

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**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

No in-person licensing visit was completed 10/9/2024.

Licensing received a complaint on 8/29/2024 for ELS Case #023610.

Licensing received documentation from the guardian and the facility.

This complaint was **FOUNDED** by Licensing.

Facility will be cited 108.1.a, due to the nurse emailing a resident's information to the wrong guardian.

**Provider Comments:**

CCL Staff Signature :

Date: 10/9/2024



Provider Signature :

Date: 10/9/2024

