



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 024006

Date of Incident: 9/14/2024

Date Received: 9/16/2024

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: On Saturday September 14, 2024, client [REDACTED] at EMCC became dysregulated and was placed into an emergency safety intervention. While in the hold, client [REDACTED] bit the staff member on the arm. The staff reacted and lightly hit the client on the face. The client is PRTF private placement from Arkansas and the guardian was notified. Hotline call was made and accepted [REDACTED]. The staff involved was suspended immediately after the incident.

Interim Action Narrative: Facility called the hotline and call was accepted. Staff member placed on suspension.

Maltreatment Narrative: [REDACTED] It was reported that this morning 9/14/24 ~0810-0820, [REDACTED] was performing a physical restraint on [REDACTED] because she was attacking her. [REDACTED] bit [REDACTED] on the shoulder, and [REDACTED] reacted by raising her arm over her head and then hitting [REDACTED] in the face. The skin was not broken from the bite, and it was reported that the hit to [REDACTED] seemed light but did make contact. [REDACTED] was immediately dismissed from the situation and another staff member took over the hold while medication was retrieved to help calm [REDACTED] down. No injuries to [REDACTED] were reported. [REDACTED] was admitted to the center on 8/29/24 and it was reported that this is the second time she has had to be in hold since arriving.

Licensing Narrative: Licensing reviewed complaint for licensing concerns. Program Coordinator will request permission from the investigator to contact the facility and inquire about camera footage and the name of the staff member. 9/17/2024, facility reported camera footage is available and provided the name of the staff member. Licensing will review camera footage on 9/18/2024. Permission received to contact the facility. The facility reported there are no witness statements. 9/18/2024, Program Coordinator reviewed camera footage with [REDACTED] and requested nursing note. Program Coordinator will sit in on the interview with the AO on 9/19/2024 at the DHS South Office. Facility reported that staff member involved will receive a written warning and a refresher course in CPI. 9/19/2024, Program Coordinator traveled to DHS South Office and sat in on interview with [REDACTED] and the AO. 9/25/2024, Investigator informed Licensing that case would be found unsubstantiated. Per CHRIS, case unsubstantiated. 9/26/2024, followed up with facility to see if staff member will complete training or received any disciplinary action. Facility reported that staff member mentioned in this complaint has not been scheduled for training yet. Licensing requested documentation once training is completed. 10/7/2024, Program Coordinator inquired about training documentation. 10/9/2024, facility reported that staff member completed training on last week and will submit documentation. 10/14/2024, follow up with facility on getting training documentation. 10/15/2024, facility provided training documentation for the staff member. Case complete.



Division of Child Care & Early Childhood Education

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P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Slade

Person In Charge:

Record Visit Date: 9/18/2024

Home Visit Date: 9/18/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 9:00 am to 10:30 am

Census: 57

Licensing received a complaint on 9/16/2024 for ELS Case #024006.

Program Coordinator discussed and reviewed camera footage with [REDACTED] and Centers' staff. This incident took place at EMCC on the East Dorm in the day area. Residents were observed laying down, sitting down, or watching the television.

Two (2) residents were observed to what appeared to be in a verbal/physical altercation, ratio 2:5. Staff members were observed attempting to keep the residents from making physical contact with each other. The male resident was observed attempting to get to the female resident.

The female resident was observed attempting to get around staff to get to the male resident. The female became physically aggressive with staff and was placed in a restraint. Ratio of restraint 2:1. During the restraint, other residents were escorted off the dorm and other staff members were observed entering the dorm, ratio 4:1.

While in the restraint, resident was observed kicking, hitting, and attempting to get out of the restraint. Staff members were observed on each arm, controlling the resident's legs, and protecting her head from hitting the wall. Resident was observed biting a staff member and then laying her head on the staff member's shoulder.


Resident was observed biting the staff member again and the staff member was observed tapping the resident to let go. Program Coordinator could not determine where exactly the staff member tapped the resident. The staff member was not observed being aggressive in any form while tapping the resident.

The staff member tapped out of the restraint and the nurse took the staff member's place in the restraint. The staff member was observed stating what appeared to say "OH" while rubbing her left shoulder.

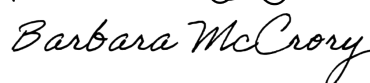
Facility reported that staff member has been suspended pending the investigation, she will receive a written warning and will receive refresher training in CPI.

Licensing is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature : 

Date: 9/20/2024

Provider Signature : 

Date: 9/20/2024



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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Slade

Person In Charge: John Hogue

Record Visit Date: 9/25/2024

Home Visit Date: 9/25/2024

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit was completed on 9/25/2024.

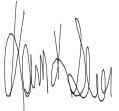
Licensing received a complaint on 9/16/2024 for ELS Case #024006.

This complaint has been **UNFOUNDED** by Licensing.

Provider Comments:

CCL Staff Signature :

Date: 9/25/2024



Provider Signature :

Date: 9/25/2024

Barbara McCrory