

October 16, 2024

Woodridge of Forrest City, LLC
603 Kittel Rd
Forrest City, AR 72335-7728

The Division of Provider Services and Quality Assurance (DPSQA) of the Arkansas Department of Human Services has contracted with Arkansas Foundation for Medical Care (AFMC) to perform Inspections of Care (IOC) for Inpatient Psychiatric Services for Under 21. The Medicaid Manual for Inpatient Psychiatric Services for Under Age 21 was used in the completion of this report.

Observations and any deficiencies noted are listed below for the inspection conducted at the following service site on the following date:

Woodridge of Forrest City, LLC
Provider Medicaid ID: [REDACTED]
Onsite Inspection Date: October 10, 2024
Onsite Inspection Time: 9:35 AM

A summary of the inspection and any deficiencies noted are outlined below.

The provider must submit a Corrective Action Plan (CAP) designed to correct any deficiency noted in the written report of the IOC. Accordingly, you must complete and submit to AFMC a Corrective Action Plan for each deficiency noted. The Corrective Action Plan must state with specificity the:

- (a) Corrective action to be taken.
- (b) Person(s) responsible for implementing and maintaining the corrective action; and
- (c) Completion date or anticipated completion date for each corrective action.

The CAP must be completed within 30 calendar days of the date of the email notice of the IOC report. Please follow the link provided in the email notice to submit either a Reconsideration or CAP for the inspection, all via AccessPoint.

The contractor (AFMC) will:

- (a) Review the Corrective Action Plan.
- (b) Determine whether the Corrective Action Plan is sufficient to credibly assure future compliance; and
- (c) Provide the Corrective Action Plan to the Division of Provider Services and Quality Assurance (DPSQA).

Please see § 160 of the Medicaid Manual for an explanation of your rights to administrative reconsideration and appeal. Additionally, the imposition of this Corrective Action Plan does not prevent the Department of Human Services from prescribing additional remedial actions as may be necessary.

Inspection of Care Summary

Facility Tour:

Upon arrival at the facility, AFMC staff were promptly greeted at the entrance by a Woodridge of Forrest City, LLC receptionist in the main lobby. AFMC staff signed the visitor log. AFMC was immediately taken to a conference room where they were met by the Chief Executive Officer, the Director of Human Resources, the Director of Utilization Review and Admissions, the Director of Risk and Performance Improvement, and the Residential Program Director. AFMC staff was given the completed and signed consent form listing approval for access to the AFMC portal. Facility staff were given the Document Request Form and AFMC staff discussed the requirements for the Inspection of Care.

A tour of the facility was completed with the Residential Program Director. Areas toured included the education classroom unit; four client units that house children and adolescents and included client bedrooms, community bathrooms with showers, and several multipurpose rooms on each unit; the medication room; cafeteria; gymnasium; and an outdoor courtyard with basketball court. The seclusion rooms have had the doors removed and are utilized for quiet rooms. The facility environment was extremely clean, well-organized, and appeared to be in good repair except for broken asphalt along the edges of the courtyard. Educational classes were in session. There were no immediate issues noted during the facility tour. Staff were able to answer questions regarding the facility.

Policy Review was facilitated by the Director of Risk and Performance Improvement. This director was extremely knowledgeable and transparent with the facilities policies and procedures, reportable incidents, restraints (seclusion is no longer utilized) that were utilized within the previous 30 days, as well as client's success and failures within the program.

Facility Review – Policies and Procedures:

Upon review of the site's policies, procedures, and certification requirements, the following deficiencies were noted:

Regulation	Deficiency Statement	Reviewer Notes
Medicaid IP Sec. 2; 42 CFR 482.130, 483.376	HR records did not indicate that all direct care personnel are currently certified in cardiopulmonary resuscitation (CPR).	The provider lacked evidence of cardiopulmonary resuscitation (CPR) training for all direct care staff.

Personnel Records – Licenses, Certifications, Training:

There was a total of 21 personnel records reviewed, seven (27%) professional and fourteen (25%) paraprofessional. During the review of the personnel records, the following deficiencies were noted:

Credential Validated	Rule	Personnel Record Number	Reviewer Notes
241.100B	Child Maltreatment Check - IP Acute	SR018277	The provider requested the Child Maltreatment on 07/06/24; however, no outcomes were provided.
		SR018279	The provider requested the Child Maltreatment on 07/16/24; however, no outcomes were provided.
		SR018280	No file received.

		SR018282	The provider requested the Child Maltreatment on 07/12/24; however, no outcomes were provided.
241.100B	State Criminal Background Check - IP Acute Para-professional	SR018275 SR018284 SR018287 SR018289 SR018282 SR018286 SR018291 SR018293 SR018295 SR018280	The provider utilized Global Human Resource Research for the background check; however, these results are not complete to include the Arkansas State Police database. The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database. The provider utilized DISA Global Solutions Inc for the background check; however, these results are not complete to include the Arkansas State Police database.
Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376	CPR training - IP Acute	SR018280	No file received.

Clinical Summary

As a part of the Quality-of-Care survey of the IOC, an active Fee for Service (FFS) Medicaid client list was requested, client and/or guardian interviews were conducted, and a clinical record review was completed. The following is a summary of findings and noted deficiencies.

Client/Guardian Interviews:

There was no active FFS Medicaid clients currently admitted at the time of IOC. Therefore, no client interviews were conducted.

Program Activity/Service Milieu Observation:

Staff and clients were observed in the educational classroom setting. Staff were calmly interacting with clients and providing a therapeutic environment that was conducive for learning and treatment therapies. Clients were noted to be engaged in the classroom setting. Staff to client ratio was adequate and followed the facility’s staffing ratio requirements policy.

Medication Pass:

No active FFS Medicaid clients received medications during a medication pass while AFMC staff was onsite. Due to the observation of non-Medicaid clients not being compliant with the HIPAA minimal necessary rule, no medication pass was observed. AFMC RN visited with the facility medication nurse who was able to show AFMC RN the facility policies and procedures regarding medication administration, count, reconciliation, and handling of controlled substances, and medication discrepancies.

The facility nurse was able to verbalize the step-by-step process of medication delivery including the demonstration of the five rights of medication administration, documentation of medication delivery, verification of client taking medication including mouth/cheek checks, and how clients are educated about each medication. The facility nurse also verbalized the process utilized when a client refuses medication. The tour of medication room completed no discrepancies with medication storage, cleanliness of medication room, and knowledge of medication dispensing found.

Clinical Record Review Deficiencies:

There was no active FFS Medicaid clients currently admitted at the time of IOC. Therefore, no clinical records reviews were conducted.

Corrective Action Plan:

The CAP must be completed within 30 calendar days of the date of the email notice of the IOC reports. Additionally, any findings that were noted in any Health and Safety Inspection(s), which are governed by certification rules and requirements, are shared with DPSQA and may result in other remedial actions, by DPSQA, if warranted.

**For more details on the individual related deficiencies, please log into the portal.*

Respectfully,

Inspection of Care Team
InspectionTeam@afmc.org



Improving health care. Improving lives.

1020 W. 4TH ST., SUITE 300
LITTLE ROCK, AR 72201 • afmc.org



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CAP-0008357

Corrective Action Plan Details

CAP Number	CAP-0008357	Provider Response Due	
Inspection	DPSQA-0008357	AFMC Response Due	11/11/2024
Status	Recon Requested	Due Date Override	
Date Requested	10/23/2024		

CAP Approval Process

Submitted Date		Submitted By	
CAP Returned Date/Time			
Approved Date		Approved By	

Request for Reconsideration

Recon Submitted Date	10/28/2024 11:13 AM	Recon Submitted By	Immanuel Morris
Recon Reviewed Date/Time		Recon Reviewed By	
Revised Report Sent		Recon Review Results	

Notes

- Provider Overdue
- AFMC Overdue
- CAP Response Notes
- Timeliness Notes
- Next Step: Your Reconsideration request is being reviewed by AFMC. If you would like to download a copy of your Reconsideration request, select the Printable View button in the top right-hand corner. You will be emailed once a determination has been rendered.

Followup

- Require Followup
- Followup Date

System Information

Created By Shelley Ruth, 10/23/2024 3:20 PM Last Modified By Immanuel Morris, 10/28/2024 11:13 AM

Deficiency Areas

Restraint and Seclusion Training (CPI) - IP Acute

Origin	Credential Validation
Regulation	Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376
Instances	5

Corrective Action
 Person Responsible
 Completion Date

State Criminal Background Check - IP Acute Professional

Origin **Credential Validation**
 Regulation **241.100B**
 Instances **2**
 Corrective Action
 Person Responsible
 Completion Date

Professional License or Certificate - IP Acute

Origin **Credential Validation**
 Regulation **215.220, 218.000**
 Instances **2**
 Corrective Action
 Person Responsible
 Completion Date

Child Maltreatment Check - IP Acute

Origin **Credential Validation**
 Regulation **241.100B**
 Instances **8**
 Corrective Action
 Person Responsible
 Completion Date

State Criminal Background Check - IP Acute Para-professional

Origin **Credential Validation**
 Regulation
 Instances **13**
 Corrective Action
 Person Responsible
 Completion Date

Inspection Elements

Origin **Survey**
 Regulation **Medicaid IP Sec. 2; CFR 42 482.130, 483.376**
 Instances **1**
 Corrective Action
 Person Responsible
 Completion Date

Deficiencies

DEF-0119447

Status **Recon Requested**
 Related To **SR018279**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received**

DEF-0119448

Status **Recon Requested**

Related To **SR018279**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received**

DEF-0119449

Status **Recon Requested**
 Related To **SR018277**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **Registry Outcome Missing: Requested on 07/06/24- no outcomes.**

DEF-0119450

Status **Recon Requested**
 Related To **SR018277**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received**

DEF-0119452

Status **Recon Requested**
 Related To **SR018275**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Global Human Resource Research for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119453

Status **Recon Requested**
 Related To **SR018282**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **Registry Outcome Missing: Requested on 07/12/24- no outcomes**

DEF-0119454

Status **Recon Requested**
 Related To **SR018282**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119455

Status **Recon Requested**
 Related To **SR018289**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Global Human Resource Research for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119456

Status **Recon Requested**
 Related To **SR018291**
 Regulation

Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119457

Status **Recon Requested**
 Related To **SR018294**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119458

Status **Recon Requested**
 Related To **SR018280**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received**

DEF-0119460

Status **Recon Requested**
 Related To **SR018280**
 Regulation **Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376**
 Deficiency Statement **Failed Validation**
 Service Details **Other: PASS, In [REDACTED] file**

DEF-0119461

Status **Recon Requested**
 Related To **SR018280**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: DISA Global Solutions**

DEF-0119464

Status **Recon Requested**
 Related To **SR018283**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119466

Status **Recon Requested**
 Related To **SR018283**
 Regulation **215.220, 218.000**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119467

Status **Recon Requested**
 Related To **SR018283**
 Regulation **Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119469

Status	Recon Requested
Related To	SR018283
Regulation	241.100B
Deficiency Statement	Failed Validation
Service Details	No File Received: PASS

DEF-0119470

Status	Recon Requested
Related To	SR018285
Regulation	241.100B
Deficiency Statement	Failed Validation
Service Details	No File Received: pass

DEF-0119472

Status	Recon Requested
Related To	SR018285
Regulation	215.220, 218.000
Deficiency Statement	Failed Validation
Service Details	No File Received: pass

DEF-0119473

Status	Recon Requested
Related To	SR018285
Regulation	Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376
Deficiency Statement	Failed Validation
Service Details	No File Received: Pass

DEF-0119474

Status	Recon Requested
Related To	SR018285
Regulation	241.100B
Deficiency Statement	Failed Validation
Service Details	No File Received: pass

DEF-0119475

Status	Recon Requested
Related To	SR018284
Regulation	
Deficiency Statement	Failed Validation
Service Details	Other: The provider utilized Global Human Resource Research for the background check; however, these results are not complete to include the Arkansas State Police database.

DEF-0119476

Status	Recon Requested
Related To	SR018286
Regulation	
Deficiency Statement	Failed Validation
Service Details	Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.

DEF-0119477

Status	Recon Requested
Related To	SR018287

Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119479

Status **Recon Requested**
 Related To **SR018287**
 Regulation **Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119480

Status **Recon Requested**
 Related To **SR018287**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: Global**

DEF-0119481

Status **Recon Requested**
 Related To **SR018293**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119482

Status **Recon Requested**
 Related To **SR018295**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119484

Status **Recon Requested**
 Related To **SR018295**
 Regulation **Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119485

Status **Recon Requested**
 Related To **SR018295**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: Verified First**

DEF-0119584

Status **Recon Requested**
 Related To **SURVEY-0008052**
 Regulation **Medicaid IP Sec. 2; CFR 42 482.130, 483.376**
 Deficiency Statement **HR records did not indicate that all direct care personnel are currently certified in cardiopulmonary resuscitation (CPR).**
 Service Details **The provider lacked evidence of cardiopulmonary resuscitation (CPR) training for all direct care staff.**

CAP History

10/28/2024 11:13 AM

User **Immanuel Morris**
Action **Changed Next Step: Changed Record Type from Requested to Recon Requested. Changed Recon Submitted By to Immanuel Morris. Changed Recon Submitted Date to 10/28/2024 11:13 AM. Changed Reconned from false to true. Changed Status from Requested to Recon Requested.**

10/23/2024 3:21 PM

User **Shelley Ruth**
Action **Changed Next Step: Changed Record Type from New to Requested. Changed Date Requested to 10/23/2024. Changed Status from New to Requested.**

10/23/2024 3:20 PM

User **Shelley Ruth**
Action **Created.**

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CAP-0008357

Corrective Action Plan Details

CAP Number	CAP-0008357	Provider Response Due
Inspection	DPSQA-0008357	AFMC Response Due
Status	Approved	Due Date Override
Cancellation Reason		
Date Requested	10/23/2024	

CAP Approval Process

Submitted Date	12/5/2024	Submitted By	[REDACTED]
CAP Returned Date/Time			
Approved Date	12/5/2024	Approved By	[REDACTED]

Request for Reconsideration

Recon Submitted Date	10/28/2024 11:13 AM	Recon Submitted By	[REDACTED]
Recon Reviewed Date/Time	11/14/2024 3:33 PM	Recon Reviewed By	[REDACTED]
Revised Report Sent	11/14/2024	Recon Review Results	Of the 31 requests for reconsideration submitted: 16 were upheld. 15 were overturned.

Notes

Provider Overdue	<input type="checkbox"/>
AFMC Overdue	<input type="checkbox"/>
CAP Response Notes	<p>For this CAP: Of the 2 deficiency areas submitted: 2 plan(s) have been approved as submitted 0 were rejected and will need changes</p> <p>Outcome: This CAP was Approved.</p> <p>Overall Feedback: Thank you</p>
Timeliness Notes	
Next Step:	Your CAP has been accepted by AFMC. AFMC recommends you download a copy of your accepted CAP for your records by selecting the Printable View button in the top right-hand corner.

Followup

Require Followup	<input type="checkbox"/>
Followup Date	

System Information

Created By [REDACTED] 10/23/2024 3:20 PM

Last Modified By [REDACTED] 12/5/2024 4:01 PM

Deficiency Areas**Restraint and Seclusion Training (CPI) - IP Acute**

Origin	Credential Validation
Regulation	Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376
Instances	0
Corrective Action	
Person Responsible	
Completion Date	

State Criminal Background Check - IP Acute Professional

Origin	Credential Validation
Regulation	241.100B
Instances	0
Corrective Action	
Person Responsible	
Completion Date	

Professional License or Certificate - IP Acute

Origin	Credential Validation
Regulation	215.220, 218.000
Instances	0
Corrective Action	
Person Responsible	
Completion Date	

Child Maltreatment Check - IP Acute

Origin	Credential Validation
Regulation	241.100B
Instances	3
Corrective Action	Perimeter Behavioral of Forrest City will ensure that all Child Maltreatment checks are completed with results beginning 12/14/2024. The Human Resources Director will create and maintain a new hire spreadsheet checklist detailing onboarding for all new hires to include a check off for results for Child Maltreatment check. The check will occur when an offer is made and onboarding will not proceed until the results are received. The Director of Quality and Risk Management will check this spreadsheet bi-weekly, before orientation to ensure compliance and completion
Person Responsible	Director of Quality and Risk Management
Completion Date	12/14/2024

State Criminal Background Check - IP Acute Para-professional

Origin	Credential Validation
Regulation	
Instances	13
Corrective Action	Perimeter Behavioral of Forrest City will ensure that all background checks include the AR State Police Database results beginning 12/14/2024. The Human Resources Director will create and maintain a new hire spreadsheet checklist detailing onboarding for all new hires to include a check off for results from AR State Police Database regardless of what other background vendor is utilized. The Director of Quality and Risk Management will check this spreadsheet bi-weekly, before orientation to ensure compliance and completion
Person Responsible	Director of Quality and Risk Management
Completion Date	12/14/2024

Inspection Elements

Origin **Survey**
 Regulation **Medicaid IP Sec. 2; CFR 42 482.130, 483.376**
 Instances **0**
 Corrective Action
 Person Responsible
 Completion Date

Deficiencies**DEF-0119447**

Status **Upheld**
 Related To **SR018279**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received**

DEF-0119448

Status **Upheld**
 Related To **SR018279**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received**

DEF-0119449

Status **Overtured**
 Related To **SR018277**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **Registry Outcome Missing: Requested on 07/06/24- no outcomes.**

DEF-0119450

Status **Upheld**
 Related To **SR018277**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received**

DEF-0119452

Status **Upheld**
 Related To **SR018275**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Global Human Resource Research for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119453

Status **Upheld**
 Related To **SR018282**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **Registry Outcome Missing: Requested on 07/12/24- no outcomes**

DEF-0119454

Status **Upheld**
 Related To **SR018282**
 Regulation

Deficiency Statement	Failed Validation
Service Details	Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.

DEF-0119455

Status	Upheld
Related To	SR018289
Regulation	
Deficiency Statement	Failed Validation
Service Details	Other: The provider utilized Global Human Resource Research for the background check; however, these results are not complete to include the Arkansas State Police database.

DEF-0119456

Status	Upheld
Related To	SR018291
Regulation	
Deficiency Statement	Failed Validation
Service Details	Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.

DEF-0119457

Status	Upheld
Related To	SR018294
Regulation	
Deficiency Statement	Failed Validation
Service Details	Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.

DEF-0119458

Status	Upheld
Related To	SR018280
Regulation	241.100B
Deficiency Statement	Failed Validation
Service Details	No File Received

DEF-0119460

Status	Overtured
Related To	SR018280
Regulation	Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376
Deficiency Statement	Failed Validation
Service Details	Other: PASS, In [REDACTED] file

DEF-0119461

Status	Upheld
Related To	SR018280
Regulation	
Deficiency Statement	Failed Validation
Service Details	No File Received: DISA Global Solutions

DEF-0119464

Status	Overtured
Related To	SR018283
Regulation	241.100B
Deficiency Statement	Failed Validation

Service Details **No File Received: PASS****DEF-0119466**

Status **Overtured**
Related To **SR018283**
Regulation **215.220, 218.000**
Deficiency Statement **Failed Validation**
Service Details **No File Received: PASS**

DEF-0119467

Status **Overtured**
Related To **SR018283**
Regulation **Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376**
Deficiency Statement **Failed Validation**
Service Details **No File Received: PASS**

DEF-0119469

Status **Overtured**
Related To **SR018283**
Regulation **241.100B**
Deficiency Statement **Failed Validation**
Service Details **No File Received: PASS**

DEF-0119470

Status **Overtured**
Related To **SR018285**
Regulation **241.100B**
Deficiency Statement **Failed Validation**
Service Details **No File Received: pass**

DEF-0119472

Status **Overtured**
Related To **SR018285**
Regulation **215.220, 218.000**
Deficiency Statement **Failed Validation**
Service Details **No File Received: pass**

DEF-0119473

Status **Overtured**
Related To **SR018285**
Regulation **Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376**
Deficiency Statement **Failed Validation**
Service Details **No File Received: Pass**

DEF-0119474

Status **Overtured**
Related To **SR018285**
Regulation **241.100B**
Deficiency Statement **Failed Validation**
Service Details **No File Received: pass**

DEF-0119475

Status **Upheld**

Related To **SR018284**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Global Human Resource Research for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119476

Status **Upheld**
 Related To **SR018286**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119477

Status **Overtured**
 Related To **SR018287**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119479

Status **Overtured**
 Related To **SR018287**
 Regulation **Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119480

Status **Upheld**
 Related To **SR018287**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: Global**

DEF-0119481

Status **Upheld**
 Related To **SR018293**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **Other: The provider utilized Verified First for the background check; however, these results are not complete to include the Arkansas State Police database.**

DEF-0119482

Status **Overtured**
 Related To **SR018295**
 Regulation **241.100B**
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119484

Status **Overtured**
 Related To **SR018295**
 Regulation **Medicaid IP Sec. 2: 221.804; 42 CFR 482.130, 483.376**

Deficiency Statement **Failed Validation**
 Service Details **No File Received: PASS**

DEF-0119485

Status **Upheld**
 Related To **SR018295**
 Regulation
 Deficiency Statement **Failed Validation**
 Service Details **No File Received: Verified First**

DEF-0119584

Status **Overtured**
 Related To **SURVEY-0008052**
 Regulation **Medicaid IP Sec. 2; CFR 42 482.130, 483.376**
 Deficiency Statement **HR records did not indicate that all direct care personnel are currently certified in cardiopulmonary resuscitation (CPR).**
 Service Details **The provider lacked evidence of cardiopulmonary resuscitation (CPR) training for all direct care staff.**

CAP History**12/5/2024 4:01 PM**

User [REDACTED]
 Action **Changed Next Step:.. Changed Record Type from Submitted to Completed. Changed CAP Response Notes. Changed Approved Date to 12/5/2024. Changed Approved By to [REDACTED] Changed Status from Submitted to Approved.**

12/5/2024 2:52 PM

User [REDACTED]
 Action **Changed Submitted Date to 12/5/2024. Changed Submitted By to [REDACTED] Changed Next Step:.. Changed Record Type from Recon Reviewed to Submitted. Changed Status from Recon Reviewed to Submitted.**

11/14/2024 3:34 PM

User [REDACTED]
 Action **Changed Next Step:.. Changed Record Type from Recon Requested to Recon Reviewed. Changed Recon Review Results. Changed Recon Reviewed Date/Time to 11/14/2024 3:33 PM. Changed Recon Reviewed By to [REDACTED] Changed Status from Recon Requested to Recon Reviewed.**

11/12/2024 6:00 AM

User **Automated Process**
 Action **Changed Requirements Not Met from false to true.**

10/28/2024 11:13 AM

User [REDACTED]
 Action **Changed Next Step:.. Changed Record Type from Requested to Recon Requested. Changed Recon Submitted By to [REDACTED] Changed Recon Submitted Date to 10/28/2024 11:13 AM. Changed Reconned from false to true. Changed Status from Requested to Recon Requested.**

10/23/2024 3:21 PM

User [REDACTED]
 Action **Changed Next Step:.. Changed Record Type from New to Requested. Changed Date Requested to 10/23/2024. Changed Status from New to Requested.**

10/23/2024 3:20 PM

User [REDACTED]
 Action **Created.**

Files

**IOC Report - 166572125 Woodridge of Forrest City, LLC -
Forrest City 10 10 24 REVISED**

Last Modified **11/14/2024 3:33 PM**

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