



Placement and Residential Licensing Unit  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Case Number: 025645

Date of Incident: 9/11/2024

Date Received: 11/20/2024

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Incident Type: Licensing

**Report Description:** Nurse made a comment that black techs should only deal with black residents. Several black techs and residents were questioned by Risk Coordinator, and nothing was done about the statement. The D.O.N thought it was funny and told him not to say that around staff. Several residents have complained but they were put on restrictions to the unit.

Interim Action Narrative:

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Maltreatment Narrative:

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**Licensing Narrative:** Licensing specialist contacted the reporter. The reporter states nurse [REDACTED] made the statements that black techs should deal with black residents. This statement was allegedly heard by staff and residents. The reporter states the following residents would confirm the comments [REDACTED] and [REDACTED]. A visit was conducted at the facility interview staff and residents regarding the incident. Residents [REDACTED] and [REDACTED] who were named by the reporter. Interview documentation has been uploaded to ELS. Licensing specialist followed up with facility risk manager concerning allegations made by the reporter. Risk manager C. Sales has inquired with other staff and did not obtain information to substantiate that [REDACTED] had made racist statements or treated

residents based on race, age, or gender. 1/8/2025 - Findings 521 send to the facility for signature. 1/15/2025 - The complaint is unfounded by licensing.



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
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## 521 Visit Compliance Report

**Licensee:** Perimeter of the Ozarks

**Facility Number:** 237

**Licensee Address:** 2466 SOUTH 48TH STREET  
SPRINGDALE AR 72766

**Licensing Specialist:** Jarred Parnell

**Person In Charge:**

**Record Visit Date:** 11/26/2024

**Home Visit Date:** 11/26/2024

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**



11/26/2024 - A visit was conducted for case# 025645 to interview residents and staff regarding information alleged in a report received 11/20/2024.

Residents - [REDACTED] and [REDACTED] Risk Manager C. Sales was present for the interviews.

Licensing specialist spoke with facility staff in regards to the allegations made in the report concerning derogatory comments made about race. Facility staff state that racism is not tolerated and would result in immediate termination.

Licensing is unprepared to leave a finding at this time.

**Provider Comments:**

CCL Staff Signature :   
Provider Signature : 

Date: 11/26/2024

Date: 11/26/2024



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## 521 Visit Compliance Report

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**Facility Number:** 237

**Licensee Address:** 2466 SOUTH 48TH STREET  
SPRINGDALE AR 72766

**Licensing Specialist:** Jarred Parnell

**Person In Charge:**

**Record Visit Date:** 1/8/2025

**Home Visit Date:** 1/8/2025

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

No in person visit was conducted on 1/8/2025

Licensing received a report on 11/25/2024 for case number 025645  
The complaint has been **UNFOUNDED** by licensing.

**Provider Comments:**

CCL Staff Signature :

Date: 1/8/2025

Provider Signature :



Date: 1/8/2025