



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 026021

Date of Incident: 12/6/2024

Date Received: 12/10/2024

Facility Name: Delta Family Health and Fitness for Children

Facility Number: 172

Incident Type: Dual

Report Description: Licensing received [REDACTED] 12/10/24 as follows: AV is 11yo [REDACTED]. AO is worker at Delata family homes [REDACTED]. [REDACTED] is a [REDACTED], While he was on a visit with his pre adopt family [REDACTED] was observed to have a bigger than a quarter size lump on his head behind his left ear that he told his family was from [REDACTED] pushing him down and his head hitting the concrete floor when the family asked why this happened [REDACTED] stated he was being put in a hold but that she hurt him and then twisted his arm behind his back. The family also reported [REDACTED] that the staff at the facility told [REDACTED] to not be talking about what had occurred the previous day (Friday the 6th) when the family asked him that's when he stated he was pushed and the discovered the knot on his head. [REDACTED] reports that [REDACTED] is often mean to him and his pre adopt family is very concerned.

Interim Action Narrative: Both staff [REDACTED] and [REDACTED] placed on leave pending investigation or approved ICA. 12/12/24-ICA for [REDACTED] approved by Program Manager Chelsea Vardell.

[REDACTED]

[REDACTED]

Licensing Narrative: 12/10/24-Phone call made, voice message left, and email sent to [REDACTED] asking permission to contact facility and/or AV regarding this case. No reply at this time. Case staffed with Program Coordinator and Program Manager. 12/11/24-Facility visited. [REDACTED] present for visit. No citations. Licensing is not prepared to make a finding at this time. 12/12/24-ICA for [REDACTED] approved by Program Manager Chelsea Vardell. 12/19/24-[REDACTED] notices provided by facility for both [REDACTED]. 12/20/24-ICA lifted for both A/O's. 1/2/2025, complaint reviewed and approved. Complaint unfounded by licencing. Case complete.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Delta Family Health and Fitness for Children

Facility Number: 172

Licensee Address: 815 EAST SAINT LOUIS STREET
HAMBURG AR 71646

Licensing Specialist: Clayton DeBoer

Person In Charge: Dean Hill II

Record Visit Date: 12/11/2024

Home Visit Date: 12/11/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

12/11/24-Facility visited in response to complaint that staff [REDACTED] injured client [REDACTED] during a restraint. [REDACTED] present for visit. Facility was asked for restraint packets for [REDACTED] for 12/5/24-12/7/24.

Only restraint packet for times requested was for 12/6/24. The only staff involved in this hold were LPN [REDACTED] and [REDACTED]. [REDACTED] interviewed [REDACTED], licensing specialist present. [REDACTED] stated that he was put in a hold "last Friday" and "[REDACTED] pushed his head against the floor during a restraint causing a knot on the left side, towards the back, of his head. No knot observed today. [REDACTED] felt no knot on this area of the head, with [REDACTED] pointing towards area he stated there was a knot. [REDACTED] stated that [REDACTED] told him to "kiss the floor" during this restraint.

Video during incident reviewed. Video shows hallway, staff and [REDACTED] entering and exiting [REDACTED] room, but does not show the restraint which takes place in [REDACTED] room. No audio.

[REDACTED] interviewed. [REDACTED] stated that he and staff [REDACTED] participated in this restraint. [REDACTED] stated that [REDACTED] brought "the green pad" (a pad to place under client's head during a restraint so they can't harm themselves), placed it under [REDACTED] head, and held [REDACTED] head so he would stop banging it on the floor/pad. When asked if ever heard [REDACTED] say "kiss the floor" during this restraint he said he had not. He did say he had heard [REDACTED] refer to a restraint as "kissing the floor".

[REDACTED] interviewed. She stated her and [REDACTED] participated in this restraint. She stated that [REDACTED] brought the green pad and placed it under [REDACTED] head and held his head so he would not harm himself. [REDACTED] stated that she has heard [REDACTED] refer to a restraint as kissing the floor but has never heard [REDACTED] literally instruct a client to kiss the floor.

Per [REDACTED] will be added as an [REDACTED] in this case. Staff [REDACTED] and [REDACTED] both placed on suspension pending investigation or approved ICA.

As a precautionary measure, staff [REDACTED] and [REDACTED] will be retrained on CPI.

Licensing is not prepared to make a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 12/11/2024



Provider Signature :

Date: 12/11/2024

