



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 025777

Date of Incident: 11/25/2024

Date Received: 11/26/2024

Facility Name: Perimeter Behavioral of West Memphis

Facility Number: 231

Incident Type: Dual

Report Description: Residents Name: [REDACTED] Date/Time of incident: 11/25/24 0909 Please describe the incident: Resident [REDACTED] was refusing to leave the bathroom, filling a cup with soapy water, staff stated she was worried the resident was going to drink it. When the nurse took the cup from the resident, she jumped at the nurse and called her the B word and threatened her. Resident was being very disruptive trying to grab things of the desk. The nurse states she saw the resident hit the staff member [REDACTED] in the face and then he pushes her against the wall. The other staff intervene and place the resident in a physical hold. The nurse was unsure if she witnessed staff [REDACTED] grab the resident's hair. Following the resident's release staff member [REDACTED] was sent home to change due to his shirt being ripped. Nurse Fortune then met with youth care manager to review footage of the incident. At this time, it was discovered that [REDACTED] had not used the proper handle with care technique and was far too aggressive towards the resident. [REDACTED] was suspended immediately and prior to returning to the facility on 11/25/24 and is to be terminated from employment today 11/26/24. **Actions Taken:** Incident was reported [REDACTED] and [REDACTED] Resident was assessed by our nurse practitioner this morning when asked if she had any physical complaints after the physical restraint yesterday, she raised her sleeve to show 3 small crescent shaped marks on her left forearm. She denied any pain or discomfort and states the 3 marks occurred during restraint but that the other marks on her hand were self-inflicted, Neosporin was ordered, no signs or symptoms of infection.

Interim Action Narrative:

[REDACTED]

Licensing Narrative: Program Coordinator checked [REDACTED].
Specialist emailed [REDACTED] and got cleared to visit facility and emailed them to retain
footage. 1/3/2025, per [REDACTED] and specialist informed. 1.7.24- Specialist
founded complaint



Division of Child Care & Early Childhood Education

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521 Visit Compliance Report

Licensee: Perimeter Behavioral of West Memphis

Facility Number: 231

Licensee Address: 600 N 7TH ST
WEST MEMPHIS AR 72301-3235

Licensing Specialist: Andrea Adamson

Person In Charge: Summer Berryhill

Record Visit Date: 12/2/2024

Home Visit Date: 12/4/2024

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulation Number: 100.109.1.g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Finding Description: AV is seen shoving AO multiple times

Action Due Date:

Action Due Description:

Comply Date:

Sub-Regulation Level 1 Description: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

Action Due Description:

Regulation Number: 900.905.4.g

Regulation Description: The following actions shall not be used, including as discipline:

Finding Description: AO was seen grabbing and pulling hair to shove AV to ground.

Action Due Date:

Action Due Description:

Comply Date:

Sub-Regulation Level 1 Description: Physical injury or threat of bodily harm;

Action Due Description:

Regulation Number: 900.905.9

Regulation Description: Physical restraints shall be performed using minimal force and time necessary. Physical restraint means the application of physical force without the use of any device, for the purposes of restraining the free movement of a resident's body. Briefly holding a child without undue force in order to calm or comfort, or holding a hand to safely escort a child from one area to another, is not considered a physical restraint.

Finding Description: AO was seen falling down on AV legs to engage in improper hold, in a way that was not professional and harmful to the resident.

Action Due Date:

Action Due Description:

Comply Date:

Action Due Description:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Licensing Specialist arrived at facility and was greeted by the Director of Quality and Risk Management. The Director pulled up footage from the complaint incident and below was the reviewed:

Time of Incident: 11.25.24 @0909 ratio 4:2

0909:11-AV is seen grabbing a cup of water and attempting to spill it on the floor. AO is seen telling AV to stop and removed the cup from AV hand.

0909:35-AO and AV are seen exchanging heated words and other staff start to walk towards AV and AO.

0909:55-AO is seen shoving AV once and when AV bounces back off wall, AV reached towards AO in an aggressive manner, to which AO then slams AV against the wall a second time grabbing on to AV arms.

0910:05-AO is seen grasping AV hair as AO pushes AV down on to the ground. Other staff is present to assist in what looks like a physical restraint. AV is seen holding on to the badge AO keeps on right forearm, same hand that was in AV hair. Other staff is seen removing AO hand from AV hair.

0910:20-AV is now on floor with other staff engaging a physical restraint, while AO is seen falling heavily on to AV legs engaging in an improperly executed physical restraint.

0910:40-Other staff are seen correcting AO hold on to AV and nurse was seen talking to AV.

Facility has terminated the AO.

Facility will be cited for

•**109.1.g** "Engaging in behavior that could be viewed as sexual,**dangerous**, exploitative, or**physically harmful to children.**"

•**905.4.g:** "Physical injury or threat of bodily harm"

•**905.9:** "Physical restraints shall be performed using minimal force and time necessary. Physical restraint means the application of physical force without the use of any device, for the purposes of restraining the free movement of a resident's body."

Provider Comments:

CCL Staff Signature :

Date: 12/4/2024



Provider Signature :

Date: 12/4/2024



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521 Visit Compliance Report

Licensee: Perimeter Behavioral of West Memphis

Facility Number: 231

Licensee Address: 600 N 7TH ST
WEST MEMPHIS AR 72301-3235

Licensing Specialist: Andrea Adamson

Person In Charge:

Record Visit Date: 2/19/2025

Home Visit Date: 2/19/2025

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit was completed on 02/19/2025.

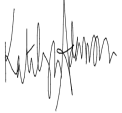
Licensing received a complaint on 11/25/2024 for ELS Case #025777.

This complaint has been **FOUNDED** by Licensing.

Provider Comments:

CCL Staff Signature :

Date: 2/19/2025



Provider Signature :

Date: 2/19/2025