



**Placement and Residential Licensing Unit**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

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**Notice of Serious Incident**

Case Number: 026707

Date of Incident: 1/1/2025

Date Received: 1/9/2025

Facility Name: Delta Family Health and Fitness for Children

Facility Number: 172

Incident Type: [REDACTED]

Report Description: [REDACTED], [REDACTED], [REDACTED], [REDACTED]  
[REDACTED], [REDACTED] On January 1, 2025, the nurse was involved in a personal restraint with another client, and was away from the nurse's station. Other staff were around the nurse's station with [REDACTED]. She then walked into the nurses station without permission, opened the medication cart, and took medication that did not belong to her. A staff member observed this, went into the station, and placed [REDACTED] in a personal restraint to prevent her from continuing this behavior. The nurse returned, and it was determined she had taken the same type of medication she is prescribed. She did take a larger dose than prescribed. As a precautionary measure, she was taken to the [REDACTED] at [REDACTED], where she was given an [REDACTED] and released. There were no medical injuries, therefore this incident was not reported to licensing at that time. Guardian was notified of the situation. [REDACTED] did request [REDACTED] in a report to the [REDACTED] [REDACTED] 2025, and this was done.

Interim Action Narrative: Resident was taken to the [REDACTED] for evaluation. A/O [REDACTED] was placed on leave [REDACTED].

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[REDACTED] Narrative: Av is [REDACTED] who is currently residing at Delta Family Center. AO is name and age unknown who is a staff member. [REDACTED] is currently receiving treatment at Delta Family Center, Hamburg, AR. On January 1, 2025, the nurse was involved in personal restraints with another client and was not at the nurse's station. [REDACTED] went into the nurse's station, opened a drawer and took medication that did not belong to her

without permission. Another staff, Kameron Frazier, observed this, went to [REDACTED] and placed her in standing personal restraint. The nurse immediately returned. It was determined she took the same type of medication she is currently prescribed but took a larger dose. As a precautionary measure, [REDACTED] transported [REDACTED] to the local [REDACTED], [REDACTED], where she was given an [REDACTED] and released. There were no medical injuries.

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Licensing Narrative: Licensing was informed of incident via email from another source. Licensing called and spoke with Dean (Administrator) regarding this complaint. Dean informed Licensing that they did not report the incident due to the resident was not injured. Licensing informed Dean that since the resident left the facility going to the [REDACTED] the incident should have been reported. Licensing inquired about camera footage and requested for the camera to be saved. Dean informed Licensing that the incident would be entered into ELS and called into [REDACTED], staff has been retrained, and provided documentation. Documentation has been uploaded. [REDACTED]. 1/10/25-Phone call made to Dean Hill of Delta who stated he was under the impression licensing did not have to be notified unless there was an injury. Dean added that Program Coordinator Kendra Rice explained yesterday that was incorrect. Licensing Specialist Clayton DeBoer reiterated today that all acute placements and ER visits (whether injury or not) must be reported to licensing. I explained this would result in an additional citation 110.17. Dean added that when the medication cart is not in use, it will be locked in a room, not behind the nurse's station. Unable to visit facility at this time due to inclement weather. Visit will be scheduled when able. [REDACTED]. Licensing Specialist informed. 1 [REDACTED] 1/15/25-Facility visited and cited 110.9, 110.17, 907.2 and 908.4. 1/21/25-ICA requested for A/O and denied. 1/28/25-Delta [REDACTED] Training sent to licensing 1/28/25. 2/19/2025, [REDACTED]. 2/20/2025, founded by licensing on 1/15/2025. Documentation of plan and training reviewed, case complete.



**Division of Child Care & Early Childhood Education**

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## 521 Visit Compliance Report

**Licensee:** Delta Family Health and Fitness for Children

**Facility Number:** 172

**Licensee Address:** 815 EAST SAINT LOUIS STREET  
HAMBURG AR 71646

**Licensing Specialist:** Clayton DeBoer

**Person In Charge:**

**Record Visit Date:** 1/15/2025

**Home Visit Date:** 1/15/2025

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Regulation Number:** 100.110.9.a

**Regulation Description:** Any owner, operator, employee, foster parent, or volunteer in a child welfare agency shall immediately notify the Child Abuse Hotline if they have reasonable cause to suspect that a child has

**Finding Description:** Not reporting this incident to the Child Abuse Hotline for supervision neglect after incident occurred.

**Action Due Date:** 2025-01-29

**Action Due Description:** Staff retrained on Licensing and Child Abuse Hotline reporting. Training will be provided to licensing.

**Comply Date:**

**Sub-Regulation Level 1 Description:** Been subjected to child maltreatment

**Action Due Description:** Staff retrained on Licensing and Child Abuse Hotline reporting. Training will be provided to licensing.

**Regulation Number:** 100.110.17

**Regulation Description:** The agency shall notify the Licensing Unit by the next business day of serious injuries requiring emergency medical treatment, agency vehicle accidents, arrests, elopements, suicide attempts, or deaths, and maintain documentation of the incident and notification.

**Finding Description:** Facility did not report ER visit to licensing within one business day.

**Action Due Date:** 2025-01-13

**Action Due Description:** Conversation had with Dean Hill of Delta that regardless of if injury sustained or not, all emergency medical visits and acute placements will be reported to licensing.

**Comply Date:**

**Action Due Description:** Conversation had with Dean Hill of Delta that regardless of if injury sustained or not, all emergency medical visits and acute placements will be reported to licensing.

**Regulation Number:** 900.907.2

**Regulation Description:** Child caring staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards and risks.

**Finding Description:** Staff allowed client to enter nurse's station before physically intervening.

**Action Due Date:** 2025-01-13

**Action Due Description:** Staff retraining provided to licensing.

**Comply Date:**

**Action Due Description:** Staff retraining provided to licensing.

**Regulation Number:** 900.908.4

**Regulation Description:** All medications shall be kept securely locked, and stored according to pharmaceutical recommendations.

**Finding Description:** Med cart was left unlocked.

**Action Due Date:** 2025-01-02

**Action Due Description:** Med cart is to be locked at all times and locked in a closet outside of the nurse's station.

**Comply Date:**

**Action Due Description:** Med cart is to be locked at all times and locked in a closet outside of the nurse's station.

**Narrative:**

1/15/25-Facility visited in response to complaint that client [REDACTED] was able to enter the nurses' station and take a larger than prescribed dose of her medication, and a dose that was not prescribed to her. As a precautionary measure, [REDACTED] was taken to the ER at Ashley County Medical Center, where she was given an EKG and released. This incident took place 1/1/25 and was reported to licensing 1/9/25. Facility cited 110.17 for not reporting this incident to licensing by the next business day. Facility cited 110.9 for not reporting this to the Child Abuse Hotline for supervision neglect after taking place. [REDACTED] 1/9/25, then reported it to licensing the same day. Facility cited 907.2 for not supervising [REDACTED] to ensure her safety and well-being. Facility cited 908.4 for medications not being securely locked and stored according to pharmaceutical recommendations.

Since this incident staff have been retrained and documentation has been provided to licensing. Additionally, per Dean Hill of Delta, when the medication cart is not in use, it will be locked in a room, not behind the nurses' station.

[REDACTED] informed licensing that [REDACTED] A/O. Staff [REDACTED] placed on administrative leave pending investigation and/or until ICA has been approved by licensing. Staff [REDACTED] signature confirmed on retraining already sent to licensing.

Video reviewed of incident. [REDACTED] walks behind the nurses' station and opens the med cart before staff restrain [REDACTED] is then removed from the nurse's station. [REDACTED] seems to be struggling. Staff s appear to use the least amount of force necessary to remove [REDACTED] from the nurse's station. Staff should have prevented [REDACTED] from entering the nurse's station to begin with.

Licensing complaint is founded.

**\*\*\*\*\* Pursuant to A.C.A. § 9-24-406(e)(3-4): If you believe that the Department's notice of noncompliance is in error, you may ask for reconsideration. The request for reconsideration must be in writing and delivered to the Department by certified mail within twenty (20) business days of receipt of the notice of noncompliance. The request must specify the parts of the notice that are alleged to be in error, explain why you believe those parts are in error, and include documentation to support the allegation of error. Once received the Department shall issue a decision on your request within twenty (20) days after receipt of the request.**

### Provider Comments:

CCL Staff Signature :

Date: 1/15/2025



Provider Signature :

Date: 1/15/2025

