



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 026960

Date of Incident: 1/19/2025

Date Received: 1/21/2025

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Licensing

Report Description: Staff member [REDACTED] was seen on video pushing [REDACTED] PRTF, [REDACTED], Parent Custody) twice with the second push resulting in [REDACTED] falling to the ground. Staff member [REDACTED] was terminated immediately. A report to the [REDACTED] has been submitted. [REDACTED].

Interim Action Narrative: Staff viewed pushing client in video immediately terminated.

[REDACTED] Narrative:

Licensing Narrative: 1/21/25-Reviewed for licensing concerns. Visit scheduled for 1/22/25 to review video. Phone call made to Emily Burris of Millcreek who stated that they have not received confirmation if the [REDACTED] was accepted or not and that the [REDACTED]. Ms. Burris did state they had a confirmation # [REDACTED]. [REDACTED]. 1/22/25-Facility visited and cited 109.1g, 905.4g and 907.2.



Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DR
FORDYCE AR 71742-7110

Licensing Specialist: Clayton DeBoer

Person In Charge: Emerald Burris

Record Visit Date: 1/22/2025

Home Visit Date: 1/22/2025

Purpose of Visit: Self Report Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Regulation Number: 100.109.1.g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Finding Description: Staff can be seen shoving a client twice.

Action Due Date: 2025-01-19

Action Due Description: Staff immediately terminated.

Comply Date:

Sub-Regulation Level 1 Description: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

Action Due Description: Staff immediately terminated.

Regulation Number: 900.907.2

Regulation Description: Child caring staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards and risks.

Finding Description: Staff can be seen shoving a client twice.

Action Due Date: 2025-01-19

Action Due Description: Staff terminated immediately.

Comply Date:

Action Due Description: Staff terminated immediately.

Narrative:

Facility visited in response to self-report that staff [REDACTED] shoved client [REDACTED]. Facility did report this [REDACTED]. Video reviewed. Staff can be seen sitting down and aggressively shoving client who was standing. Then, staff can be seen standing up and shoving client so aggressively that client falls to the ground. This did not appear to be in a disciplinary manner. Facility cited 109.1g and 907.2. Staff was immediately terminated.

Provider Comments: At Millcreek Behavioral Health, we are unwavering in our commitment to the safety and well-being of our residents and the integrity of our team. The staff member acted entirely on their own volition, outside the scope of our policies and expectations. This individual had successfully completed all pre-employment screenings, passed extensive background checks, and underwent rigorous training to align with the high standards we uphold for all employees. Unfortunately, the staff member deviated from those standards, which we do not tolerate. We take any deviation from our policies seriously and have taken appropriate action to address this matter, including reinforcing our protocols and expectations with all team members to prevent future lapses. Millcreek Behavioral Health remains steadfast in its mission to provide a safe, respectful, and nurturing environment for all residents.

Provider Signature :



Date: 1/22/2025

CCL Staff Signature :



Date: 1/22/2025