



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 027217

Date of Incident: 1/27/2025

Date Received: 1/30/2025

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: [REDACTED]

Report Description: AV is [REDACTED]. AOs are two staff members at The Centers for Youth and Families, ages unknown [REDACTED] (last name unknown) and unknown. AV is in [REDACTED] and currently living at The Centers in Little Rock, Arkansas. Today (29JAN2025) while at [REDACTED] AV reported that two days ago (27JAN2025) AOs put hands on her and called her names. AV stated that AOs were putting a hold on her and bent her hand back too far towards her (right) arm and it hurt her arm. AV reported that [REDACTED] also spit on her and called her a "cry baby ass bitch." No indication as to why AOs put hands on AV.

Interim Action Narrative:

[REDACTED] **Narrative:** AV is [REDACTED]. AOs are two staff members at The Centers for Youth and Families, ages unknown [REDACTED] (last name unknown) and unknown. AV is in [REDACTED] and currently living at The Centers in Little Rock, Arkansas. Today (29JAN2025) while at [REDACTED] AV reported that two days ago (27JAN2025) AOs put hands on her and called her names. AV stated that AOs were putting a hold on her and bent her hand back too far towards her (right) arm and it hurt her arm. AV reported that [REDACTED] also spit on her and called her a "cry baby ass bitch." No indication as to why AOs put hands on AV.

Licensing Narrative: Licensing was informed of this complaint on 1/30/2025 from another source. Licensing requested permission from the investigator to contact the facility, permission granted. 1/31/2025, licensing inquired about resident's DOB and guardianship. Program Coordinator requested nurse's note and restraint documentation for 1/27/2025. 2/3/2024 Licensing Specialist Horton will inquire of the facility if there is camera footage to view and schedule an appointment to view footage. Licensing Specialist reviewed camera footage. 2/5/2025, licensing requested witness statements from staff/residents and restraint packet. 2/5/2025, facility inquired if staff members could return to work. 03/06/2025 Facility reported nursing note and physician ESI order. Documents uploaded. 3/11/2025, facility inquired if staff members mentioned in this complaint could return to work.



Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Arlene Horton

Person In Charge: Barbara McCrory

Record Visit Date: 2/4/2025

Home Visit Date: 2/4/2025

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time: 9:00 a.m. - 10:30 a.m.

Licensing received complaint on 1/30/2025 for ELS Case #027217.

Licensing Specialist Horton met with Rachel Howard and Barbara McCorry at the facility for this complaint.

Licensing reviewed camera footage for this complaint. Licensing observed the resident was calm as she sat in the classroom, ratio 3:7. There was no sound on this video. Licensing observed the resident moving her head as if she was talking to someone in the classroom.

Shortly after, Licensing observed movement from a peer in the classroom throw a chair/desk. The peer was escorted out of the room by staff. The resident and other peers in the classroom was observed by Licensing getting up out of their seats. It appeared to Licensing that staff attempted to maintain order in the classroom after the chair/desk was thrown.

Licensing observed two female staff members approach the resident and they each stood by her until two male staff members arrived. The two male staff members escorted the resident out of the classroom into the hallway. The timeframe for this incident was from 9:38 a.m. to 9:44 a.m. The escort from the classroom to the hallway was from 9:44 a.m. to 9:45 a.m.

Pursuant to A.C.A. § 9-24-406(e) (3-4): If you believe that the Department's notice of noncompliance is in error, you may ask for reconsideration. The request for reconsideration must be in writing and delivered to the Department by certified mail within twenty (20) business days of receipt of the notice of noncompliance. The request must specify the parts of the notice that are alleged to be in error, explain why you believe those parts are in error, and include documentation to support the allegation of error. Once received the Department shall issue a decision on your request within twenty (20) days after receipt of the request.

Provider Comments:

CCL Staff Signature :

Date: 2/4/2025



Provider Signature :

Date: 2/4/2025





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Licensee Address: 6501 W 12TH ST
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Licensing Specialist: Arlene Horton

Person In Charge: Barbara McCrory

Record Visit Date: 3/10/2025

Home Visit Date: 3/10/2025

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

521 for ELS Case #027217

No in-person licensing visit was completed 03/10/2025.

Licensing received a complaint on 1/30/2025 for ELS Case #027217.

This complaint has been unfounded by Licensing.

***** Pursuant to A.C.A. § 9-24-406(e) (3-4): If you believe that the Department's notice of noncompliance is in error, you may ask for reconsideration. The request for reconsideration must be in writing and delivered to the Department by certified mail within twenty (20) business days of receipt of the notice of noncompliance. The request must specify the parts of the notice that are alleged to be in error, explain why you believe those parts are in error, and include documentation to support the allegation of error. Once received the Department shall issue a decision on your request within twenty (20) days after receipt of the request.

Provider Comments:

CCL Staff Signature :

Date: 3/10/2025



Provider Signature :

Date: 3/10/2025

Barbara McCrory