



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 027163

Date of Incident: 1/28/2025

Date Received: 1/29/2025

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: On 1/28/25 [REDACTED] made a [REDACTED] on staff member [REDACTED]. Client [REDACTED] reported to [REDACTED] that Mr. [REDACTED] had her stand in the corner and "hurt her" by bending her hand. The call was accepted as reference [REDACTED]. Currently, [REDACTED] has been suspended pending further investigation.

Interim Action Narrative: [REDACTED] has been suspended pending further investigation.

[REDACTED] Narrative: AV is [REDACTED] AO is [REDACTED]. PRFC is [REDACTED]. Client [REDACTED] reported to Rachel Howard (chief clinical officer) that [REDACTED] (QBHP staff) got on to her and had her stand in the corner in the classroom. Rachel asked client if [REDACTED] had hurt her or any other kids, she reported yes he has hurt kids. Rachel asked client what that meant and client reported that he has bent kids fingers and wrist back. Rachel asked client if [REDACTED] had done this to her and she reported yes while she was standing in the corner when she got in trouble.

Licensing Narrative: [REDACTED]
[REDACTED]
[REDACTED] Licensing Specialist inquired of the facility about witness statements and nurse's note and if there is camera footage to review. Licensing Specialist viewed camera footage. 3/11/2025, facility inquired if staff mentioned in this

complaint could return to work and provided licensing with documentation from another entity. 3/12/2025, staff member was retrained on CPI on 3/12/2025. 4/11/2025, licensing inquire about training documentation. Staff returned to work. Facility provided a copy of training documentation. Documentation uploaded. Licensing finding UNFOUNDED.



Division of Child Care & Early Childhood Education

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P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Arlene Horton

Person In Charge: Barbara McCrory

Record Visit Date: 2/4/2025

Home Visit Date: 2/4/2025

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time: 9:00 a.m. - 10:30 a.m.

Census: 14

Licensing received a complaint on 1/29/2025 for ELS Case #027163.

Licensing Specialist Horton met with Rachel Howard and Barbara McCory at the facility to review camera footage for this complaint. Rachel reported to Licensing that the resident told her that a direct care staff member got on to her and had her stand in the corner in the classroom. Rachel reported she asked the resident if the direct care staff member had hurt her or her peers. Resident reported yes and that the direct care staff member has hurt peers. Rachel asked resident what that meant and resident reported that the direct care staff member bent residents' fingers and wrist back. Rachel reported that she asked the resident if the direct care staff member had done this to her and resident reported yes while she was standing in the corner when she got in trouble.

Licensing observed the resident sitting at her desk while the direct care staff member was teaching. It appeared to Licensing that the resident was talking with peers in the classroom while the direct care staff member was teaching. There was no sound on this video footage. Licensing observed the staff member walk towards the resident and then escorted her to the front of the classroom to an area out of camera view. The ratio was 5 to 14.

The facility reported that the staff member has been suspended pending further investigation.

Licensing is not prepared to leave a finding at this time.

Pursuant to A.C.A. § 9-24-406(e) (3-4): If you believe that the Department's notice of noncompliance is in error, you may ask for reconsideration. The request for reconsideration must be in writing and delivered to the Department by certified mail within twenty (20) business days of receipt of the notice of noncompliance. The request must specify the parts of the notice that are alleged to be in error, explain why you believe those parts are in error, and include documentation to support the allegation of error. Once received the Department shall issue a decision on your request within twenty (20) days after receipt of the request.

Provider Comments:

CCL Staff Signature :

Date: 2/4/2025



Provider Signature :

Date: 2/4/2025

