



Placement and Residential Licensing Unit

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Case Number: 027422

Date of Incident: 2/4/2025

Date Received: 2/7/2025

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Incident Type: Licensing

Report Description: Complainant stated she has received medical information on another patient by mail. The facility is allowing calls to her daughter that are not on the call list. The facility is giving out health related information on the patient that are not on the release of information. The facility is not following the agreed plain of care and the patient is on several medications without consent. The facility has not notified the parent of violent behavior and the attempts to run away from the facility. The therapist are enabling the behavior.

Interim Action Narrative:

Narrative:

Licensing Narrative: Licensing reviewed the report. Licensing specialist will contact the report to obtain more information concerning the report. Reporter states she received a weekly report from the Facility that was for another resident. The reporter states there is a code she is supposed to provide when speaking about medical information from the facility. Facility staff was not asking for this code. The erroneous medical information the reporter received was for resident ----- The reporter is concerned the facility is not providing the treatment the resident needs. The reporter states she is taking medication without understanding why she is taking these medications. Reporter states the residents used the

facility computer to talk to strangers on Pin-trest and broke a calculator and convinced another resident to self harm. Reporter has the residents two sisters in foster care, and the resident has been calling her sister on the phone. The reporter states the sister of the resident is not on the resident call list but the resident continues to call the sister. The reporter thinks the phone calls aren't monitored because the resident will make inappropriate conversation and no one at the facility addresses it during the phone call. Reporter sent email she received from the facility with incorrect residents medical information. The documentation was uploaded to ELS. 2/24/2025 - A visit was conducted to review the resident file for [REDACTED]. The resident D.O.A was [REDACTED] and a master treatment plan was compiled for the resident 8/29/2025. The treatment plan has been kept updated every 30 days. Consent for medication change was reviewed and a copy for a medication change with reporter's signature was received and uploaded to ELS. Licensing specialist reviewed the computer usage of the [REDACTED] and spoke to [REDACTED] about the usage of computers for academic purposes. The computer usage is monitored by staff. Resident phone call time was observed during the visit. The phone calls are monitored by staff while residents are using the phones during the duration of the phone call. 2/27/2025- The complaint has been UNFOUNDED by licensing. 521 inspection report sent to the facility for signature.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Perimeter of the Ozarks

Facility Number: 237

Licensee Address: 2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Licensing Specialist: Jarred Parnell

Person In Charge:

Record Visit Date: 2/24/2025

Home Visit Date: 2/24/2025

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

A visit was conducted on 2/24/2025. Licensing received a report on 2/7/2025 for case 027422.

Licensing reviewed the resident file for [REDACTED] to ensure the resident had an updated master treatment plan. The resident had a master treatment plan which was up to date within the last 30 days. Licensing specialist reviewed the MAR for the resident as well as all medication consent forms in which the guardian/reporter of the complaint had signed. Licensing specialist spoke with nursing staff at the facility for information on how residents guardians are notified of any medication changes and consent received to proceed with any medications given to the residents.

Licensing specialist inspected the computer's residents are allowed to utilize for academic purposes. Risk management was consulted on how residents can use the computers and how they are monitored to ensure residents are not able to access websites they are not prohibited to access.

Licensing specialist observed residents during the phone time in which they are allowed to contact whoever is on their specific call list. When the residents make phone calls they are monitored by facility staff and the phone call is made on speaker in which the entire conversation can be heard by facility staff.

Provider Comments:

CCL Staff Signature :

Date: 2/24/2025

Provider Signature :

Date: 2/24/2025



Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Perimeter of the Ozarks

Facility Number: 237

Licensee Address: 2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Licensing Specialist: Jarred Parnell

Person In Charge:

Record Visit Date: 2/27/2025

Home Visit Date: 2/27/2025

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:



Regulations Not Correctable:

Narrative:

No in-person visit was conducted on 2/27/2025.

Licensing received a report on 2/7/2025 for case # 027422
The complaint has been **UNFOUNDED** by licensing.

Provider Comments:

CCL Staff Signature : 
Provider Signature : 

Date: 2/27/2025

Date: 2/27/2025